**ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT** 

# 環境、社會及管治報告

2022/2023

# 中國BIBI 控股有限公司 Want Want China Holdings Limited

(於開曼群島註冊成立的有限公司) (Incorporated in the Cayman Islands with limited liability)



# 關於本報告

# About this Report

#### 概覽

本報告是中國旺旺控股有限公司(以下簡稱「本公司」或「中國旺旺」)發佈的環境、社會及管治(Environmental, Social and Governance,以下簡稱「ESG」)報告,秉承重要性、量化、平衡及一致性的原則,重點披露本公司及其附屬公司(簡稱「旺旺」、「集團」、「旺旺集團」、「我們」)於中國大陸境內在ESG方面表現的相關信息。本報告涵蓋之財政年度(簡稱「財年」)為2022年4月1日至2023年3月31日(以下簡稱「報告期」、「2022財年」)的工作。

### 編制依據

本報告編制遵循香港聯合交易所有限公司 (以下簡稱「香港聯交所」)上市規則附 錄二十七所載的《環境、社會及管治報告 指引》(以下簡稱「《指引》」)進行編 制,亦參考與回應了MSCI(明晟指數) ESG評級、S&P DJSI(標普道瓊斯可持 續發展指數)的CSA(企業可持續發展評 價)以及CDP全球環境信息研究中心所關 注的議題。

本報告內容是按照一套有系統的程序而釐 定的。有關程序包括:識別和排列重要的 利益相關方、識別和排列ESG相關重要議 題、決定ESG報告的界限、收集相關材料 和數據、根據資料編制報告以及對報告中 的資料進行檢視等。

#### **Overview**

This is the Environmental, Social and Governance ("ESG") report published by Want Want China Holdings Limited (the "Company" or "Want Want China"). It adheres to the principles of materiality, quantitative, balance and consistency to focus on the disclosure of information regarding the ESG performance of the Company and its subsidiaries ("Want Want", the "Group", "Want Want Group", "we" or "us") in the Chinese mainland. This report covers the fiscal year ("FY") from 1 April 2022 to 31 March 2023 (the "Reporting Period" or "2022FY").

### **Basis of Preparation**

This report has been prepared in accordance with the Environmental, Social and Governance Reporting Guide (the "Guide") as set out in Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Hong Kong Stock Exchange" or "HKEX"). It has been prepared with reference and in response to the MSCI ESG ratings, the CSA (Corporate Sustainability Assessment) referenced by the S&P DJSI (S&P Dow Jones Sustainability Index) and the issues of concern to the CDP.

The content of this report has been developed in accordance with a systematic process, which includes identifying and ranking key stakeholders, identifying and ranking key ESG-related issues, determining the ESG reporting scope and boundaries, collecting relevant materials and data, compiling the report based on the information and reviewing the information contained in the report.

#### 報告範圍及邊界

本集團報告期內超過90%的收益與業務均在中國大陸境內發生,故本報告中的政策、聲明、數據等信息均覆蓋中國旺旺控股有限公司及其中國大陸境內附屬公司。若無特殊説明,本報告中的財務數據以人民幣為單位。

### 資料來源及可靠性保證

本報告的資料和案例主要來源於本集團統計報告和相關數據及文檔。本集團承諾本報告不存在任何虛假記載、誤導性陳述,並對其重要方面的內容真實性、準確性和完整性負責。

### 確認及批准

本報告經管理層確認後,於2023年6月27日 獲董事會通過。

### Scope and Boundaries of the Report

During the Reporting Period, more than 90% of the Group's revenue and businesses were generated and conducted in the Chinese mainland, so the policies, statements, data and other information contained in this report cover Want Want China Holdings Limited and its subsidiaries in the Chinese mainland. Unless otherwise stated, the financial information in this report is presented in Renminbi ("RMB").

# Sources of Information and Reliability Assurance

The information and cases contained in this report are primarily derived from the statistical reports and related data and records of the Group. The Group undertakes that this report does not contain any false statements or misleading representations and accepts responsibility to the authenticity, accuracy and completeness of the contents of this report in material aspects.

# **Confirmation** and Approval

This report was approved by the board of directors (the "Board") on 27 June 2023 following confirmation by the management.

# 聯繫方式

中國旺旺控股有限公司

#### 香港地址:

香港九龍

九龍灣常悦道18號

富通中心7樓07-08室

電話: (852) 27307780

傳真: (852) 27307781

#### 新加坡地址:

400 Orchard Road

#17-05 Orchard Towers

Singapore 238875

#### 電郵:

investor@want-want.com

### **Contact information**

Want Want China Holdings Limited

#### **Location in Hong Kong:**

Units 07-08, 7th Floor, FTLife Tower

No. 18 Sheung Yuet Road, Kowloon Bay

Kowloon, Hong Kong

Tel: (852) 27307780

Fax: (852) 27307781

#### Location in Singapore:

400 Orchard Road

#17-05 Orchard Towers

Singapore 238875

#### E-mail address:

investor@want-want.com

### 董事會聲明

本集團深諳良好的企業管治對企業發展的 重要性。我們不斷完善ESG管治體系與架 構,致力將ESG理念融入至日常工作生活 之中,以營造環境與社會的共融,助力我 們在環境、社會與管治方面實現自身價 值,推動社會發展。

作為旺旺集團ESG工作的最高決策機構,董事會高度認同可持續發展及ESG管理工作對公司長久穩健經營的重要性,認可承擔ESG策略及ESG治理的總體責任。董事會下設ESG委員會,負責審議集團可持續發展戰略、目標及風險情況,檢討ESG目標達成進度,監管ESG關鍵議題承諾及表現,確保ESG理念與集團政策的深度內持續發展新模式。為進一步推進ESG戰略及可持續發展工作,集團建立了ESG工作小組,負責執行並落實ESG目標及工作計劃,協調各參與部門的ESG工作清通,並定期向ESG委員會匯報進展。

我們時刻關注著利益相關方的期望與訴求,不斷拓展更高效、便捷的雙向溝通渠道,通過定期發放調查問卷等方式了解利益相關方所關切的問題。為有效防控源於內外部的各類風險,集團定期開展重大性風險識別和管理工作,並逐年對ESG議題重要性開展評估排序,確保ESG重大性風險被納入集團策略,並得到妥善管理。

2022財年,我們回顧可持續發展策略目標的推進及達成情況,我們對集團可持續發展策略目標的實現路徑進行了審閱與監督。未來,我們將繼續嚴格遵守環境、社會及管治的要求,持續優化內部管理,繼續為各利益相關方提供可靠、一致、可比的ESG報告,不斷推動集團環境、社會及管治水平的提升,共同為更好的明天努力。

### Statement by the Board

The Group recognises the importance of good corporate governance to enterprise development. We continue to improve our ESG governance system and structure, and strive to integrate ESG concepts into our daily work and life to promote the harmony between the environment and society as a way to realize our own value in environmental, social and governance aspects, and facilitate social development.

As the highest decision-making body on ESG of Want Want Group, the Board highly recognizes the significance of sustainable development and ESG management to the Company's long-term and stable operation, and confirms and assumes the overall responsibility of ESG strategies and ESG governance. The Environmental, Social and Governance committee (the "ESG Committee") under the Board is responsible for examining the Group's sustainability strategies, objectives and risks, reviewing the progress of achieving ESG objectives, and monitoring the commitment and performance on key ESG issues to ensure the deep integration of ESG concepts with the Group's policies, and actively exploring a new sustainable development model that combines ESG with the business of the Group. In order to further enhance ESG strategies and pursuit sustainable development, the Group has established an ESG Working Group, which is responsible for executing and implementing ESG objectives and work plans, coordinating the communication on ESG work among participating departments, and regularly reporting the progress to the ESG Committee.

We always pay attention to the expectations and demands of stakeholders, continuously explore more efficient and convenient two-way communication channels, and understand the concerns of stakeholders through various measures including issuing questionnaires on a regular basis. In order to effectively prevent and control various internal and external risks, the Group regularly identifies and manages material risks, and evaluates and prioritizes ESG issues year by year to ensure that material ESG risks are taken into account in the strategies of the Group and properly managed.

In 2022FY, we reviewed the progress and achievement of strategies and objectives in terms of sustainable development. We reviewed and supervised the measures taken by the Group to realize its strategies and objectives of sustainable development. In the future, we will, as always, strictly abide by environmental, social and governance requirements to optimize internal management, provide reliable, consistent and comparable ESG reports for all stakeholders, improve the Group's environmental, social and governance performance, and work together with stakeholders for a better future.

	〉策略及目標 tegies and Targets	2022財年進展 Progress in 2022FY
	氣候目標:以2020財年為基準,到2025財年,運營溫室 氣體排放密度降低13% Climate Target: To reduce the operational greenhouse gas (GHG) emission intensity by 13% by 2025FY, using 2020FY as a benchmark	2022財年相對2020財年溫室氣體排放密度下降13.5%,目標持續追蹤中 The greenhouse gas emission intensity of 2022FY has reduced by 13.5% as compared with that of 2020FY, and the target is being tracked on an ongoing basis 2022財年,旺旺使用光伏發電比例達到9.3% In 2022FY, the proportion of Want Want's photovoltaic power generation reached 9.3%
確立可持續發展目標 Establishing Sustainability Goals	資源目標:以2020財年為基準,到2025財年,實現能源/水使用效率提高10% Resource Target: To achieve a 10% improvement in energy/water use efficiency by 2025FY, using 2020FY as a benchmark	總能源消耗密度已較2020財年下降9.3%,目標持續追蹤中; 用水密度較2020財年已下降6.1%,目標持續追蹤中 The total energy consumption intensity has reduced by 9.3% as compared with that of 2020FY, with the target being tracked on an ongoing basis; The water intensity has decreased by 6.1% as compared with that of 2020FY, with the target being tracked on an ongoing basis
	包材長期目標:包裝材料 100%可回收 Long-term Target for Packaging Materials: 100% recyclable packaging materials	包材材料可回收率已達78% The recycling rate of packaging materials reached 78%
	廢棄物長期目標:實現廢棄 物零填埋 Long-term Target for Waste: Achieve zero waste to landfill	固廢零填埋體系全品項覆蓋 Zero disposal of solid waste to landfills achieved full product coverage
引導利益相關方參與 Engaging Stakeholders		旺旺始終與內外部利益相關方保持著密切的聯繫,我們重新審視了2021財年識別的重要性議題,通過分析行業發展、利益相關方關注要點以及集團商業戰略與可持續發展戰略,評估了已識別的重大性議題的相關性。並以此繪制ESG重大性議題矩陣。通過ESG委員會對議題的確認與排序,形成旺旺2022財年ESG重要性議題Want Want has always maintained close contact with internal and external stakeholders. We reviewed the material issues identified in 2021FY and assessed the relevance of the identified material issues by analyzing industry development, stakeholders' key concerns as well as the Group's business strategies and sustainability strategies. And we drew a matrix of ESG material issues. The ESG Committee considered and prioritized the issues, which formed the ESG material issues of Want Want for 2022FY
重視環保投入 Emphasis on Investment in Environmental Protection		旺旺持續加大對環保方面的重視度,2022財年共計投入3,259萬元人民幣, 環境排放均達到國家標準 Want Want has continued to pay more attention to environmental protection, with a total amount of RMB32.59 million being invested in 2022FY and emissions to the environment in compliance with the national standards
高效使用資源 Efficient Use of Resources		旺旺堅持高效使用資源,在提升能源使用效率、水資源使用效率和包材循環利用表現上持續發力,節約效率比上一財年進一步提升 Want Want has insisted on efficient use of resources, and made continued efforts in the performance of improving energy efficiency, water use efficiency and packaging material recycling. As a result, the efficiency has further improved as compared with the previous fiscal year
	注技術創新 hnological Innovation	旺旺已擁有有效技術專利399件,於報告期內新取得114項專利證書 Want Want has obtained 399 valid technology patents, of which 114 patent certificates were awarded during the Reporting Period

# ESG委員會致辭

# Message from the ESG Committee



2022財年對旺旺來說是滿載傳承、重新 起航的關鍵節點。自60年前,宜蘭食品工 業股份有限公司成立,30年前旺旺在大陸 開設第一家工廠起,旺旺始終以「緣、自 信、大團結」的經營理念,堅持向消費者 提供美味健康的消費食品,立志將旺旺打 造成「綜合消費食品王國」。

本集團深知可持續發展代表的長遠發展意義,董事會下設ESG委員會,圍繞旺旺五項可持續發展策略,監管策略的穩固達成,我們持續在「確立可持續發展長期目標」、「引導利益相關方參與」、「重視環保投入」、「高效使用資源」、「專注技術創新」五個方面回顧並加以改善,以「前期高達成、後期穩固」的管理原則,持續推進集團的可持續發展策略。

我們持續關注食品安全和營養健康,本年度,我們的食品安全各考察指標皆有效達成,集團下屬71家常規運營工廠<sup>1</sup>已獲得質量&食品安全類體系FSSC 22000、BRCGS、CHINA HACCP、ISO 22000、ISO 9001等127份標準認證證書。在旺旺集團的不懈努力之下,我們榮獲「中國食品健康七星獎」最高榮譽——年度星鑽企業,並成為「中國食品健康七星獎」評審單位。

旺旺將氣候變化納入集團發展戰略考量,我們定期識別環境風險並重視企業的低碳轉型,積極探索能源結構轉型與清潔能源帶來的新機遇。2022財年,我們持續擴大綠色能源佔比,實現綠色能源佔能源使用比例9.3%,持續推進節能減排,能源消耗密度相較2020財年(目標基準年)下降9.3%,溫室氣體排放密度相較2020財年(目標基準年)下降13.5%。我們於報告

2022FY is a key milestone for Want Want to carry forward the undertakings of the predecessors and set sail again. Since the establishment of I Lan Foods Industrial Co., Ltd. 60 years ago and the opening of the first factory in the Chinese mainland by Want Want 30 years ago, Want Want has always adhered to the management philosophy of "People-Oriented, Self-Confidence and Unity" to provide consumers with delicious and healthy consumer foods, and is determined to build Want Want into a "comprehensive consumer food kingdom".

The Group is well aware of the long-term development significance of sustainable development. The ESG Committee under the Board focuses on Want Want's five strategies of sustainable development and supervises the solid achievement of such strategies. We have made continued efforts to review and improve in the five aspects of "establishing long-term sustainability goals", "engaging stakeholders", "emphasis on investment in environmental protection", "efficient use of resources" and "focus on technological innovation", and have kept advancing the Group's sustainable development strategies by following the management principle of "high achievement in the early stage and stability in the later stage".

We keep our attention on food safety, and nutrition and health. This year, our food safety inspection indicators were effectively achieved. The 71 regularly operating plants¹ of the Group obtained 127 standard certifications for quality and food safety systems, including FSSC 22000, BRCGS, CHINA HACCP, ISO 22000 and ISO 9001. With the unremitting efforts of Want Want Group, we won the highest honor of "The Annual Seven-Star Awards" – Star Diamond Enterprise of the Year (年度星鑽企業), and became an assessor of the "The Annual Seven-Star Awards".

Want Want integrates climate change into the development strategies of the Group. We regularly identify environmental risks, attach importance to the low-carbon transformation of the Company, and actively explore new opportunities brought by energy structure transformation and clean energy. In 2022FY, we have been consistently increasing the share of green energy, achieving a 9.3% proportion of renewable energy in our energy usage. We have also been continuously advancing energy efficiency and emission reduction, achieving a 9.3% decrease in energy consumption intensity compared to the 2020FY (baseline year) and a 13.5% reduction in greenhouse gas emission intensity compared to

<sup>&</sup>lt;sup>1</sup> 常規運營工廠是指2022財年正常運營達6個月以 上,且不處於停產狀態的工廠

Regularly operating plants refer to those that have been in normal operation for more than 6 months in 2022FY and are not under suspension

期內提升用水效率,用水密度相較2020財年(目標基準年)下降6.1%,節水量達44.48萬噸,基於集團系統化的水資源管理能力,榮獲AWS(國際可持續水管理)最高等級「白金級」認證及CDP卓越環境領導力獎項。同時,我們積極打造循環經濟,實現固廢零填埋體系全品項覆蓋,固廢密度同比下降6.5%,包材可回收率達到78%<sup>2</sup>。

旺旺致力於為員工創造一個健康、公平、 多元共融的工作環境,切實保障員工權 益,強調人文關懷,增強員工的獲得感、 成就感和幸福感。我們堅持打造「一家 人」的工作氛圍,以「大團結」的精神與 每一位員工為創造更輝煌的明天而努力。

旺旺深知自身的責任擔當,60年以來的成長歷程中離不開社會各界的支持,我們時刻不忘回報社會,傳遞企業社會清任價值。2022財年旺旺在敬老、愛幼、諸多獨大國療、助學等慈善領域,開展了站多獨大人。 醫療、助學等慈善領域,開展了站多過一時,集團向中國大陸諸多鄉村地力,與國鄉村振興。我們也不斷開展諸如「明國計劃」、「綠旺計劃」等主題公益活動與別人與計劃」、「綠旺計劃」等主題公益活動與別人與計劃」、「綠田計劃」等主題公益活動,時時在兒童福利機構開展,以公益活動共參與885人次,產生3,808.5公益時,共有9,892人受益。

一路走來,旺旺始終堅守初心、踏實幹勁、行穩致遠。作為集團堅實的後備力量,旺旺ESG委員會將不斷精益管理水平,深化可持續發展理念,助力集團可持續發展治理能力的提升,加速推動集團綠色、低碳可持續發展進程。

the 2020FY (baseline year). During the Reporting Period, we improved our water efficiency, and reduced water consumption intensity by 6.1% as compared with that of 2020FY (baseline year), saving 444,800 tonnes of water. We have obtained the highest platinum-level certification from the Alliance for Water Stewardship (AWS) and received the CDP Excellent Environmental Leadership Award, recognizing our Group's strong water management capabilities. Additionally, we have proactively implemented circular economy practices, and established a comprehensive zero solid waste to landfill system, covering all our products. Consequently, we achieved a 6.5% year-on-year reduction in solid waste intensity, and our packaging materials achieved a recycling rate of 78%<sup>2</sup>.

Want Want is committed to creating a healthy, fair, diverse and inclusive working environment for employees, where the rights and interests of employees are effectively protected, and humanistic care is emphasized, to enhance employees' sense of achievement and happiness. We insist on creating a "Family" working atmosphere and, with the spirit of "Unity", we strive together with every employee to create a more brilliant future.

Want Want is well aware of its own responsibility. Our growth journey of 60 years is inseparable from the support of all walks of life. Therefore, we always bear in mind to give back to society and pass on corporate social responsibility values. In 2022FY, Want Want carried out public welfare activities in respect for the elderly, love for children, assistance for the disabled, medical treatment, education assistance and other charitable fields. The Group donated nutritional and healthy food supplies for 108 times to various rural areas in the Chinese mainland to facilitate China's rural revitalization. We also continued to carry out themed public welfare activities such as "Want Want Caring Program" and "Green Want Want Program". During the Reporting Period, Want Want launched "Want Want Caring Program" in social welfare institutions such as children's welfare homes, kindergartens, elderly homes, and social assistance centers, which attracted 885 people to participate, generated 3,808.5 public welfare hours, and benefited a total of 9,892 people.

Along the way, Want Want has always adhered to its original intention, worked hard and advanced steadily. As a solid reserve force of the Group, the ESG Committee of Want Want will continue to make the management leaner, deepen the concept of sustainable development, facilitate the enhancement of the Group's sustainable development governance capabilities, and expedite the green, low-carbon, and sustainable development of the Group.

<sup>2</sup> 由於產品結構改變而導致數據變化,旺旺持續追求 達成包裝材料長期目標

The change of product structure resulted in the change of data, and Want Want continues to pursue the long-term target of packaging materials

# 關鍵績效

# **Key Performance**

# 環境類關鍵績效

# **Environmental Key Performance**

截至報告期末,集團下屬共

18<sub>s</sub>

工廠取得ISO 14001、 ISO 45001國際認證

18 factories of the Group have obtained ISO 14001 and ISO 45001 international certifications as at the end of the Reporting Period



報告期內,旺旺在節能環保領域

累計申請相關專利 50 件 共獲得節能環保類專利授權42件。

During the Reporting Period, Want Want has applied for 50 relevant patents in the field of energy conservation and environmental protection, and obtained a total of 42 patents for energy conservation and environmental protection.

工廠成功通過綠色工廠認證

報告期內,新增 名 家

During the Reporting Period, an addition of 8 factories have been successfully certified as green factories

2022財年溫室氣體排放 密度相較2020財年下降

¥13.5<sub>%</sub>

The greenhouse gas emission intensity in 2022FY has reduced by 13.5% as compared with that of 2020FY

2022財年能源消耗密度 相較2020財年下降

¥9.3%

Energy consumption intensity in 2022FY has reduced by 9.3% as compared with that of 2020FY

報告期內,實施生產工 藝程序優化節能提案



The Company implemented 216 energy-saving proposals for production process optimization during the Reporting Period



2022財年光伏發電量約3,238.9萬千瓦時,2016財年至2022財年旺旺光伏累計發電量7,137萬千瓦時

光伏累計裝機量為 **39.358** MW

綠色電力佔總電力使用比例為9.3%

Green power accounted for 9.3% of the total power consumption; cumulative installed capacity of photovoltaics was 39.358MW with the photovoltaic power generation of approximately 32.389 million kWh in 2022FY, and the cumulative photovoltaic power generation of Want Want was 71.37 million kWh from 2016FY to 2022FY

2022財年用水密度 368.86噸/百萬元人民幣 產值,較2020財年用水 效率提升

A6.1%

The water consumption intensity in 2022FY was 368.86 tonnes per million RMB of output value, and the improvement in water efficiency was 6.1% as compared with that of 2020FY

開展三類節水專項行動, 共**136**個項目,估計節水 量可達到



Three types of special watersaving project actions were carried out with a total of 136 project items, and the estimated amount of water saved may reach 444.800 tonnes 包材**100%**可回收目標穩步推進,當前包材可回收率已達



Steadily advanced towards the goal of 100% recyclability of packaging materials, and the current recycling rate of packaging materials has reached 78%

# 旺旺持續推動AWS認證,獲得AWS(國際可持續水管理)最高等級認證-白金級認證

Want Want continued to promote AWS certification and obtained the highest platinum-level certification from the Alliance for Water Stewardship (AWS)

# 固廢零填埋體系全品項覆蓋

Zero disposal of solid waste to landfills achieved full product coverage

2022財年,工廠固廢總量減少 7,397噸,固廢密度同比下降

¥6.5%

Total factory solid waste has reduced by 7,397 tonnes in 2022FY and solid waste intensity decreased by 6.5% year-on-year



自**2016**財年起,旺旺累計投入環保 改造資金

**3.21** <sub>億元人民幣</sub> 報告期內投入3,259萬元人民幣

Want Want has invested a total of RMB321 million in environmental protection and renovation since 2016FY, of which RMB32.59 million was invested during the Reporting Period

# 社會亮點表現

# **Social Performance Highlight**

報告期內

**During the Reporting Period** 



正式職工勞動合同簽訂率為

Labor contract signing rate of regular employees was

100%

SSC(Shared Service Centre共享服務中心)人 服比提升至1:550,提升 率超15%

Shared Service Centre (SSC) increased the ratio of shared human resource service to 1:550, representing an increase of more than 15%

### 集團範圍內死亡、 重傷、職業病

There was no death, serious injury or occupational disease within the Group's operating places

> O 事故 accident



工廠安全生 產責任書簽 訂率達

100%

100% signing of factory safe production responsibility letters

# 無僱傭童工或強制勞 工事件發生

There were no cases of child labor or forced labor

0

# P.A.C.E.項目共5,224位 員工受惠,受訓員工幸福 度從92.9%提升至97.5%

5,224 employees have benefited from the P.A.C.E. project, and the happiness rate of trained employees increased from 92.9% to 97.5%

培訓總人次達35,641,配備內 訓師801人,人均培訓時數34小 時,逐年穩步提升

Trainings were provided to 35,641 employees in total, with 801 internal trainers. The average training hours per employee was 34 hours, which steadily increased year by year



員工幸福指數分數為

Employee happiness index score was

88. 1<sub>分 points</sub>



員工安全教育培訓覆蓋率 Coverage rate of staff safety education

100%



特種作業人員持證率

Certification rate of special operators

100%

旺旺先後108次向全國各地 區捐贈營養健康食品物資

Want Want donated nutritional and health food supplies for 108 times in various regions of China 旺旺在兒童福利院、幼兒園及敬老院、社會救助中心等社會福利機構開展暖旺公益活動總達成885人次,產生3,808.5公益時,共有9,892人受益

Want Want launched Want Want Caring charity activities in children welfare homes, kindergartens, elderly homes, social assistance centers and other social welfare institutions, which attracted 885 people to participate, generated 3,808.5 public welfare hours, and benefited a total of 9,892 people

# 管治類關鍵績效

# **Governance Key Performance**



報告期內,我們為全體董事會提供反貪及防貪相關資訊。

During the Reporting Period, all directors of the Board were provided with materials on anti-corruption and corruption prevention.

廉潔承諾協議覆蓋率

agreement coverage rate

100%

知識產權<sup>3</sup>已累計持有 Intellectual property rights<sup>3</sup> held amounted to

4,718<sup>項</sup> in total

# HIHI故事

# Story of Want Want

中國旺旺控股有限公司(股票代碼:0151. HK)是中國最具領先地位的食品和飲料製造商之一,是食品飲料業務生產及銷售行業的領軍企業。旺旺集團堅守「緣、自信、大團結」的經營理念,採用最先進的生產工藝、嚴苛的管理方式,秉持「不斷創新,堅持品質」的企業文化,樹立「旺旺」品牌形象,立志成為「綜合消費食品王國」,向著「中國第一,世界第一」的目標不斷前進。

旺旺集團在國內共投資設立了35個生產基地及81間生產工廠,422家營業所。歷經六十多年的發展,我們創立了以「旺旺」、「貝比瑪瑪」、「邦德」、「Fix XBody」、「辣人」等諸多主打品牌商標。我們以米果、乳品及飲料、休閒食品及其他產品的製造、分銷與銷售的主營業務已遍佈亞洲、歐洲、非洲、北美洲、中南美洲和大洋洲的63個國家及地區。

Want Want China Holdings Limited (Stock Code: 0151.HK) is one of the leading food and beverage companies in China, and a pioneer in the production and sales of food and beverage businesses. Want Want Group adheres to the management philosophy of "People-Oriented, Self-Confidence and Unity", adopts the most advanced production technologies and strict management methods, and upholds a corporate culture of "being innovative and ensuring quality", which underpins the brand image of "Want Want". Want Want Group is determined to become a "comprehensive consumer food kingdom" and keeps forging ahead toward the goal of being the "first in China, first in the world".

Want Want Group has invested and set up 35 production bases, 81 production plants, 422 sales offices in Chinese mainland. After more than 60 years of development, we have developed various flagship brands, including "Want Want", "Baby Mum-Mum", "Mr. Bond", "Fix XBody", "Mr. Hot" and others. Our principal business, the manufacturing, distribution and sales of rice crackers, dairy products and beverages, snack foods and other products, has spanned 63 countries and regions in Asia, Europe, Africa, North America, Central and South America and Oceania.

#### 發展歷程

#### 1962年

, 宜蘭食品工業股份 有限公司成立。

I Lan Foods Industrial Co., Ltd. was established.

# 1983年

我們與日本領先的米果製造商之一的岩塚製菓株式 會社合作,攜手開拓台灣地區米果市場。自1983年 起,我們開始生產及營銷「旺旺」品牌的產品。

We collaborated with Iwatsuka Confectionery Co., Ltd., one of the leading Japanese rice cracker producers, to jointly develop the rice cracker market in Taiwan region. Since 1983, we have been producing and marketing our products under the "Want Want" brand.

# Development History

### 1989年

「旺旺」品牌進入 中國境內市場。

We introduced the "Want Want" brand into the Chinese mainland.

### 1992年

建中中國境內並在湖南省設立首間位於中國境內 的附屬公司。此後數年,我們成功從一家 "單一米果公司發展為多元化的食品及飲料公司。

We ventured into the Chinese mainland and established our first subsidiary in Hunan Province. In the following years, we grew from a pure rice cracker company to a diversified food and beverages company.

### 2015年

旺旺榮獲休閒食品和飲料類 「2015消費者最喜愛的食品品牌」。

Want Want was awarded the "2015 Consumer's Favorite Food Brand" in the categories of snack foods and beverage products.

# 24013年

在旺產品及「中國旺旺」的旗幟搭乘神十 飛船穿過銀河,奔向宇宙。

ShenZhou Ten Spacecraft traveled through the Milky Way, carrying Want Want products and the Want Want China flag around the universe.

# 2008年

本公司正式在 香港聯合交易所有限公司上市。

Our Company was listed on The Stock Exchange of Hong Kong Limited.

# 2016年

在旺品牌入選2016年全球品牌足跡報告 中國區消費者首選十大品牌。

Want Want brand was awarded the Top Ten Most Chosen FMCG Brands in China by the 2016 Brand Footprint Report.

# 2021年

旺旺榮登Candy Industry 全球糖果百強榜前25強。

Want Want was ranked in the top 25 of Candy Industry's Global 100 Confectionery List.



# 2022年

在旺集團成立60周年,集團在大陸第一家 工廠建廠30周年,越南工廠投入生產。

60th anniversary of Want Want Group,
30th anniversary of its first factory in the Chinese
mainland and Vietnam factory commenced
production.



# ESG獎項及榮譽

# ESG Awards and Recognition

旺旺集團憑借著對產品製作過程和質量的 嚴格把控、專業的研發團隊以及有保障的 OEM加工服務,在業內享有廣泛的知名 度與美譽度,報告期內,獲得以下榮譽獎 項:

With strict control of product production process and quality, professional R&D team and guaranteed OEM processing services, Want Want Group has a wide-spread popularity and reputation in the industry. During the Reporting Period, Want Want Group won the following recognition and awards:



項目/主體:中國旺旺 Project/Entity: Want Want

China

獎項/榮譽:CDP卓越環境領導

力獎

**Awards / Recognition:** CDP Excellent Environmental Leadership Award

項目/主體:旺旺集團「低碳節能及自動化技術的研究與應用」項目

**Project/Entity:** "Research and Application of Low-carbon Energy Saving and Automation Technology" project of Want Want Group

獎項/榮譽:中國工業大獎 Awards / Recognition: China Grand Awards for Industry



WANT WANT GROUP Zhejiang Ming Want Dairy Ltd

四班集团



項目/主體:旺旺集團

Project/Entity: Want Want Group

獎項/榮譽:中國乳製品工業協會

高質量發展企業獎

**Awards / Recognition:** Highquality Development Enterprise Award of the China Dairy Industry

Association

#### 項目/主體:

旺旺集團浙江明旺 乳業有限公司

#### Project/Entity:

Zhejiang Ming-Want Dairy Ltd. of Want

Want Group



2022 TPM (全球卓越制造) 持續優秀獎

Awards / Recognition: 2022 Award for Excellence

in Consistent TPM Commitment



項目/主體:旺旺

Project/Entity: Want

Want

**獎項/榮譽**:「2022年 度國民新國貨」稱號

**Awards / Recognition:**TOP Chinese Brand

2022

項目/主體:旺旺集團

Project/Entity: Want Want

Group

獎項/榮譽:第十一屆「中國 食品健康七星獎——年度星鑽

企業

**Awards / Recognition:** The 11th Annual Seven-Star Awards -Star Diamond Enterprise of

the Year





項目/主體:中國旺旺

Project/Entity: Want Want China

獎項/榮譽: 位列《2022水肌因·胡潤中國食品行業百強榜》第30位 **Awards / Recognition:** Ranked 30th in the list of 2022 SHUIJIYIN ·

Hurun China Food Industry Top 100



項目/主體:中國旺旺

Project/Entity: Want Want China

獎項/榮譽:《2022胡潤中國500強》排名205

Awards / Recognition: Ranked 205th in the list of Hurun China

Top 500 Private Enterprises 2022



項目/主體:旺旺集團AWS可持續水管理體系項目

Project/Entity: AWS Sustainable Water Management project of

Want Want Group

獎項/榮譽:綠點中國·2022年度案例

Awards / Recognition: China Green Point · 2022 Annual Cases



項目/主體:中國旺旺

Project/Entity: Want Want China

獎項/榮譽: 2022年彭博綠金 ESG 年度發展潛力先鋒

Awards / Recognition: 2022 Bloomberg Green ESG Pioneers -

Development Potential



項目/主體:旺旺集團

Project/Entity: Want Want Group

獎項/榮譽:2022國際綠色零碳節綠色可持續發展貢獻獎

Awards / Recognition: 2022 International Green Zero-Carbon

Festival Sustainability Contribution Award



項目/主體: Fix XBody蘸蘸小蕎麵

Project/Entity: Fix XBody Soba Noodles

獎項/榮譽: 2021-2022年度中國方便食品行業優秀創新產品

Awards / Recognition: 2021-2022 Excellent Innovative Products

of China Instant Food Industry



項目/主體:奇亞籽多穀物餅乾

Project/Entity: Chia seed multigrain crackers

獎項/榮譽: 2021-2022年度中國方便食品行業優秀創新產品

**Awards / Recognition:** 2021-2022 Excellent Innovative Products

of China Instant Food Industry



項目/主體:旺旺乳鐵食研室乳鐵蛋白酸奶原味

Project/Entity: Want Want Lactoferrin Laboratory Lactoferrin

yoghurt - Original Flavor

獎項/榮譽: 2022年Monde Selection國際食品品質金獎

**Awards / Recognition:** Gold Quality Award at the World Selection

of Food Products 2022 of the Monde Selection



項目/主體:旺旺乳鐵食研室乳鐵蛋白酸奶-原味加強版

Project/Entity: Want Want Lactoferrin Laboratory Lactoferrin

Yoghurt - Original Flavor reinforced version

獎項/榮譽: 2022年Monde Selection國際營養膳食和健康類產品

品質銀獎

Awards / Recognition: Silver Quality Award at the World Selection

of Diet & Health Products 2022 of the Monde Selection



項目/主體:貝比瑪瑪有機綜合莓果味米餅

Project/Entity: Hot-Kid Baby Mum-Mum Organic Gentle Teething

Wafers Super Berries

獎項/榮譽: 2022年Monde Selection國際食品品質金獎

Awards / Recognition: Gold Quality Award at the World Selection

of Food Products 2022 of the Monde Selection



項目/主體:果粒酸奶技術研究

Project/Entity: Research on fruit yogurt technology 獎項/榮譽:中國乳製品工業協會技術進步獎二等獎

**Awards / Recognition:** Second Prize of Technology Advancement

Award of the China Dairy Industry Association



項目/主體:YA-MI氣泡糖

**Project/Entity:** YA-MI tableted sweet

獎項/榮譽:上海特色旅遊產品

**Awards / Recognition:** Shanghai Distinguishable Travel Products

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### 1.1 企業管治

良好的管治水平是企業實現穩健經營 與高質量發展的基本保障。我們嚴格遵守 上市地監管要求,堅守香港聯交所上市規 則附錄所載的《企業管治守則》及運營地 各項法律法規,持續完善企業管治架構與 可持續發展管理水平,致力於維持高標準 的企業治理,全面保障股東合法權益。

#### 多元董事會

旺旺集團高度重視董事會多元化,參照我們發佈的《董事會多元化政策》(2018年修訂版),在甄選、提名、確立董事會過程中,我們從多元化觀點出發,全面考慮董事的性別、年齡、文化及教育背景、種族、專業經驗、技能、知識、未來可能給集團所帶來的助益等情況,以充分保障董事會決策的合理性與有效性。報告期內,董事會由15名董事組成,包含7名執行董事、3名非執行董事、5名獨立非執行董事,其中女性董事2名。

### 1.1 Corporate Governance

Good governance is a basic factor to achieve stable operation and high-quality development. We strictly abide by the regulatory requirements of the listing place, adhere to the Corporate Governance Code set out in the Appendix to the Listing Rules of the Hong Kong Stock Exchange and the laws and regulations of the places where we have business operations, continue to improve the corporate governance structure and sustainable development management, strive to maintain high standard of corporate governance, and fully protect the legitimate rights and interests of shareholders.

#### **Board Diversity**

Want Want Group attaches great importance to the diversity of the Board. With reference to our Board Diversity Policy (revised in 2018), in the process of selection, nomination and appointment to the Board, we fully consider the candidates' gender, age, cultural and educational background, ethnicity, professional experience, skills, knowledge, and possible benefits to the Group in the future with the view of diversity, so as to ensure the rationality and effectiveness of decision-making of the Board. During the Reporting Period, the Board was consisted of 15 directors, including 7 executive directors, 3 non-executive directors and 5 independent non-executive directors, of which 2 were female directors.

	44.1.75-1	
姓名	董事類別	性別
Name	Directorship	Gender
蔡衍明	執行董事	男
Tsai Eng-Meng	Executive Director	Male
蔡紹中	執行董事	男
Tsai Shao-Chung	Executive Director	Male
蔡旺家	執行董事	男
Tsai Wang-Chia	Executive Director	Male
黃永松	執行董事	男
Huang Yung-Sung	Executive Director	Male
朱紀文	執行董事	男
Chu Chi-Wen	Executive Director	Male
蔡明輝	執行董事	男
Tsai Ming-Hui	Executive Director	Male
黎康儀	執行董事	女
Lai Hong Yee	Executive Director	Female
廖清圳	非執行董事	男
Liao Ching-Tsun	Non-executive Director	Male

**Lasting Business and** 

姓名 Name	董事類別 Directorship	性別 Gender
槇春夫 Maki Haruo	非執行董事 Non-executive Director	男 Male
鄭文憲 Cheng Wen-Hsien	非執行董事 Non-executive Director	男 Male
貝克偉 Pei Kerwei	獨立非執行董事 Independent Non- executive Director	男 Male
謝天仁 Hsieh Tien-Jen	獨立非執行董事 Independent Non- executive Director	男 Male
李國明 Lee Kwok Ming	獨立非執行董事 Independent Non- executive Director	男 Male
潘志強 Pan Chih-Chiang	獨立非執行董事 Independent Non- executive Director	男 Male
江何佩琼 Kong Ho Pui King, Stella	獨立非執行董事 Independent Non- executive Director	女 Female

#### 管治架構

為保障集團穩定運營,維護健康良好 的企業管治環境,旺旺集團董事會下設薪 酬委員會、審核及風險管理委員會、提名 委員會和策略委員會,各專業委員會各司 其職、各盡所能,推動集團高效、科學、 規範運行。

#### **Governance Structure**

In order to ensure the stable operation of the Group and maintain a healthy and sound corporate governance environment, Want Want Group has set up the Remuneration Committee, the Audit and Risk Management Committee, the Nomination Committee and the Strategy Committee under the Board. Each committee performs its duties and does its best to promote the efficient, scientific and standardized operation of the Group.



旺旺集團董事會架構 The Board Structure of Want Want Group

#### 薪酬委員會 Remuneration Committee

●確保集團能夠招攬、挽留及激勵高質素之僱員,彼等乃本集團成功之根基,以及就集團對董事及高級管理層所有薪酬的政策、架構及程序,向董事會提出建議;

To ensure that the Group can recruit, retain and motivate high quality personnel who are essential to the success of our Group and to make recommendations to the Board on the Group's all policies, structures and procedures for remuneration of directors and senior management;

#### 審核及風險管理委員會 Audit and Risk Management Committee

● 監察及檢討本集團之財務匯報系統、風險管理及內部監控系統及其有效性,以及審閱集團的財務資料;
To oversee and review the Group's financial reporting, risk management and internal control systems and their effectiveness and to review the financial information of the Group;

#### 提名委員會 Nomination Committee

● 定期檢討董事會的架構、規模、組成,並就董事提名與委任、董事繼任計劃向董事會提出建議;
To regularly review the structure, size and composition of the Board and make recommendations to the Board on nomination and appointment of directors and succession planning for directors;

#### 策略委員會 Strategy Committee

● 與董事會密切合作,為本集團的持續發展和可持續的競爭優勢制訂中、長期策略計劃,處理管理層繼任計劃及整體人力資源規劃等事宜,並提供改善營運效率及提升競爭力的建議;

To work closely with the Board in formulating the medium and long-term strategic plans for the continuous development and sustainable competitive advantages of the Group; address issues relating to management succession planning and overall human resources planning and make recommendations to improve operational efficiency and enhance competitiveness;

#### 委員會職能及重點工作摘要

Function of the Committees and Summary of Main Responsibilities

董事會已於2020年8月成立ESG委員會,由集團首席運營官擔任ESG委員會主席,負責本集團的可持續發展目標的監管及達成,協助董事會管理與遵守香港聯合交易所有限公司證券上市規則附錄二十關。我們定期審核、監管及檢討集團對主人性ESG議題的相關願景、目標及策略開資施。旺旺持續圍繞5項核心ESG策略開展工作:「確立可持續發展長期目標、引導利益相關方參與、重視環保投入、高效使用資源、專注技術創新」。

The ESG Committee was established by the Board in August 2020, which was chaired by the Group's chief operating officer, to oversee and achieve the Group's sustainable development objectives and assist the Board in managing and complying with the Environmental, Social and Governance Reporting Guide set out in Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited. We regularly review, monitor and audit the implementation of the Group's vision, objectives and strategies on significant ESG issues. Want Want continues to focus on five core ESG strategies: "establishing long-term sustainability goals, engaging stakeholders, emphasis on investment in environmental protection, efficient use of resources and focus on technological innovation".

#### 環境、社會及治理(ESG)委員會ESG Committee

● 協助董事會促進並管理環境、社會及管治相關事宜,如相關策略、政策、舉措、績效與報告等。
To assist the Board in promoting and managing ESG-related issues, such as relevant strategies, policies, initiatives, performance and reporting.

為進一步夯實集團董事會專業素養, 強化董事會隊伍建設,提升其履責盡職能 力,集團設立董事會培訓計劃。針對新任 董事,集團安排董事參加就任培訓及給予 一套就任備忘,當中載有根據上市規則規 定及其他法律和法定要求,董事應履行之 主要持續責任和義務。針對在職董事,我 們為其提供每月業務表現情況報告,不定 期為其提供上市規則、相關法律法規及監 管規定的最新進展及修訂,以便董事履行 其職責,並讓董事會及時了解企業管治及 監管發展的最新動態,以此加強董事會建 設。報告期內,集團向董事會開展「最新 上市規則修訂 | 、新增企業管治和ESG信 息披露要求及商業道德及反貪腐內容培 訓,董事會參與度100%。

The Group has established a training program for the Board so as to further consolidate the professional quality of the Board, enhance the team construction of the Board, and improve directors' ability to perform duties. For new directors, the Group will arrange an induction training program for directors and provide them with a memorandum on the principal continuing obligations and responsibilities of directors under the Listing Rules and other laws and regulations. For existing directors, we will provide monthly business performance reports and update them on the latest developments and changes in the Listing Rules and other relevant legal and regulatory requirements from time to time in order to enable directors to discharge their duties, keep the Board abreast of the latest corporate governance and regulatory developments and strengthen the Board. During the Reporting Period, the Group provided trainings on "the latest amendment to the Listing Rules", additional corporate governance and ESG disclosure requirements, business ethics and anti-corruption for the Board, with 100% participation of the Board.

#### ESG管治

為踐行集團可持續發展理念,貫徹可持續發展戰略,旺旺集團建立了ESG三級管理架構,將ESG貫徹落實於企業日常運營之中。其中ESG委員會負責審核、監管及檢討管集團對ESG議題的相關願景、目標及策略的實施,並針對旺旺集團5項可持續發展策略開展工作。

#### **ESG Governance**

In order to put the Group's sustainable development concept into practice and implement its sustainable development strategy, Want Want Group has established an ESG three-level management structure to implement ESG in the daily operation of the Company. Of these, the ESG Committee is responsible for auditing, monitoring and reviewing the implementation of the Group's vision, objectives and strategies on ESG issues, and working on the five sustainability strategies of Want Want Group.

#### ESG管理架構

> 董事會 Board

ESG委員會 ESG Committee

ESG工作組 ESG Working Group 監督集團ESG措施的執行情況,設定目標以衡量集團ESG措施的實現情況,審查並檢討集團的ESG表現,識別、審查、監督並向董事會彙報集團的ESG提升願景、策略及規劃

Responsible for monitoring the implementation of the Group's ESG initiatives, setting targets to measure the achievement of the initiatives, reviewing and discussing the Group's ESG performance, identifying, reviewing, monitoring, and reporting to the Board on the Group's ESG enhancement vision, strategy and planning

負責集團ESG措施的實施,並向ESG委員會彙報各項ESG 相關事宜的實施進度,落實推進集團ESG目標

Responsible for the implementation of the Group's ESG initiatives and reporting to the ESG Committee on the progress of various ESG-related issues and the implementation of the Group's ESG objectives

為進一步推進集團5項可持續發展戰略,我們將該戰略目標納入集團執行管理團隊年度目標達成項中,並將其與年度考核薪酬掛鉤。同時,我們針對可持續發展工作的推進情況,面向集團員工制定了提案獎勵制度、專利激勵辦法、行政獎勵等多種激勵方式。

We have included these strategic objectives into annual target achievement of the Group's executive management team and linked it to the annual remuneration, with the aim to further promote the Group's five sustainability strategies. Meanwhile, in view of the progress of sustainability work, we have developed a variety of incentives for employees such as proposal incentive system, patent incentive system and administrative incentive.

### 1.2 利益相關方

我們重視與利益相關方的溝通,密切關注各利益相關方的訴求與期盼,通過搭建多元、便捷的溝通渠道與利益相關方保持積極、雙向的交流與協作,以更好地了解利益相關方的意見與建議,並在戰略管理與運營過程中納入相關反饋,同時通過本報告回應利益相關方的關注議題及內容。

#### 利益相關方識別與溝通

報告期內,我們開展了利益相關方識 別工作,並將利益相關方劃分為股東及投 資者、政府及監管機構、消費者、合作夥 伴、員工、媒體、社區七類,與各利益相 關方的溝通情況如下:

#### 1.2 Stakeholders

We attach importance to the communication with stakeholders, pay close attention to stakeholders' demands and expectations, and maintain active communication and cooperation with stakeholders through providing diversified and convenient communication channels to better understand the opinions and suggestions from stakeholders, and incorporate relevant feedback in the process of strategic management and operation. Furthermore, this report responds to stakeholders' concerns.

#### **Stakeholders Identification and Communication**

During the Reporting Period, we conducted a stakeholder identification exercise, and categorized our stakeholders into seven groups, namely shareholders and investors, governments and regulatory authorities, consumers, business partners, employees, media and the community. The Group's communication with various stakeholders were as follows:

利益相關方組別 Stakeholder Groups	關注的主要議題 Main Issues of Concern	溝通渠道/反饋方式 Communication Channels/Feedback Approach	頻率/次數 Frequency/Times
股東/投資者 Shareholders/Investors	經營業績 Operating results 食品安全 Food safety 氣候變化風險 Risk of climate change 企業廉潔管理 Corporate integrity management	股東大會 General meetings 投資者電話 Investor calls 投資者見面會 Investor meetings 新聞稿/公告 Press releases/announcements 線上/線下路演 Online/offline roadshows 郵件溝通 Mail communications	定期 Regular 不定期 Occasional
政府及監管機構 Governments and Regulatory Authorities	食品安全 Food safety 綠色生產 Green production 合規經營 Compliant operation 環境保護 Environmental protection	現場調研 Onsite surveys 會議 Meetings 政務審批 Administrative approval	不定期 Occasional
消費者 Consumers	食品安全 Food safety 供應鏈管理 Supply chain management 營養健康的食品 Nutritious and healthy food 產品研發 Product research and development	線上推廣發佈 Online marketing releases 線下推廣活動 Offline promotional activities 電話/電子郵件 Phone calls/emails 微信公眾號 WeChat official account 客戶服務 Customer service	不定期 Occasional 定期 Regular

利益相關方組別 Stakeholder Groups	關注的主要議題 Main Issues of Concern	溝通渠道/反饋方式 Communication Channels/ Feedback Approach	頻率/次數 Frequency/Times
合作夥伴 Business Partners	產品質量與安全 Product quality and safety 供應鏈管理 Supply chain management 公平採購 Fair purchase 合規經營 Compliant operation	現場調研 Onsite surveys 供應商考核 Supplier assessment 供應商大會 Suppliers meeting	不定期 Occasional
員工 Employees	員工權益 Rights and interests of employees 薪酬福利 Compensation and benefits 平等就業 Equal employment 健康與安全 Health and safety 培訓發展 Training and development	員工溝通 Employee communication 內部電郵/熱線 Internal emails/hotlines 微信公眾號 WeChat official account 員工滿意度調查 Employee satisfaction surveys 投訴舉報 Complaint reporting	不定期 Occasional
媒體 Media	食品安全 Food safety 產品追溯 Product traceability	新聞稿/公告 Press releases/announcements 採訪 Interview 會議 Meetings	不定期 Occasional
社區 Community	慈善公益捐款 Charitable donations 環境友好活動 Environment-friendly activities 促進經濟發展 Promoting economic development 促進就業 Promoting employment	公益活動 Charitable activities 社區活動 Community activities 信息披露 Information disclosure 微信公眾號 WeChat official account	不定期 Occasional

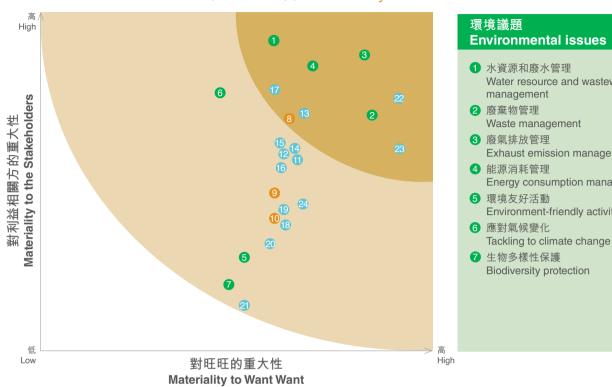
# 1.3 ESG重大性議題

我們重新審視了2021財年識別的ESG 重大性議題,通過分析行業發展、利益相 關方關注要點以及集團商業戰略與可持續 發展戰略,評估了已識別的重大性議題的 相關性。經過深入分析,24個已識別的重 大性議題依然保持其重要性,同時我們提 升了應對氣候變化議題的重大性以回應內 外部發展期待。經調整的2022財年ESG重 大性議題矩陣如下:

#### 1.3 ESG Material Issues

We reviewed the material ESG issues identified in 2021FY and assessed the relevance of the identified material issues by analyzing industry development, stakeholders' key concerns as well as the Group's business strategies and sustainability strategies. After in-depth analysis, the 24 identified material issues remain material, and we have raised the importance of addressing climate change in response to internal and external development expectations. The adjusted ESG materiality matrix for 2022FY is as follows:

### 旺旺重大性議題矩陣Materiality Matrix of Want Want



#### 社會議題 Social issues

- ⋒ 員工權益 Rights and interests of employees
- 12 供應鏈管理 Supply chain management
- 13 產品追溯管理 Product traceability management
- Responsible marketing
- 15 消費者隱私和數據安全 Consumer privacy and data security
- 16 提升客戶滿意 Enhancing consumers' satisfaction
- 17 產品健康與營養 Healthy and nutritious products

- 18 員工發展及培訓 Employee development and training
- 19 提升員工滿意度 Enhancing employees' satisfaction
- Responsible procurement
- 21 慈善公益捐款 Charitable donation
- 22 產品質量及安全 Product quality and safety
- 23 安全生產及員工健康 Safe production and employees' health
- Salary and welfare benefits

# **Environmental issues**

- Water resource and wastewater
- Exhaust emission management
- Energy consumption management
- Environment-friendly activities

#### 管治議題 Governance issues

- 8 企業廉潔管理 Corporate integrity management
- 9 保護知識產權 Intellectual property protection
- 10 風險管理 Risk management

# 1.4 克己奉公,廉潔旺旺

旺旺集團深刻理解良好的集團治理是 企業發展的基石與保障。我們嚴格遵守運 營地的各項法律法規,不斷加強內部合規 管理。在集團管治層面,我們在拓展自身 業務佈局的同時深化內部控制、風險管理 等建設,進一步強化集團依法經營意識、 促進合規經營、提升風險防範能力,全力 保障集團穩健發展。我們以集團的合規運

# 1.4 Self-discipline, Dedication and Integrity

Want Want Group deeply understands that good group governance is the cornerstone and guarantee of enterprise development. We strictly comply with the laws and regulations of the places where we operate, and continuously strengthen internal compliance management. At the level of group governance, while expanding our own business network, we deepen the internal control and risk management to further strengthen the Group's awareness of operating in accordance with the law, promote compliant operations, and improve risk prevention capabilities as a way to make every

營為前提,主動識別集團可能面臨的ESG 風險,不斷強化內部控制和風險防控體 系。

#### 合規經營

旺旺集團將誠信經營與合規守法視為企業長遠發展的根本,我們秉承著「經營得法」的理念,積極履行社會責任。集團嚴格遵守《中華人民共和國公司法》《中華人民共和國反不正當競爭法》等相關法律法規,制定並執行《法規信息溝通作業辦法》等合規治理政策,建立合規運營管控程序與措施,我們堅決維護公平的商業等,保護商業環境中各方權益,尊重市場公平競爭規則,竭力打造合規經營的營商環境。

#### 嚴防風險

本集團高度重視風險管理,通過建立 集團風險控制管理體系,以更好的識別、 應對各類潛在關鍵風險,保障集團及各利 益相關方的權益。旺旺法務團隊密切關注 法律法規的修訂情況,定期監測法律法規 的變化與動向,不斷降低運營風險。

#### 商業道德

旺旺集團始終致力於打造廉潔透明的商業環境與道德文化,我們秉持著「克己奉公」的準則,搭建了商業道德管治架構,並將貪污腐敗相關的不當行為視為管理的「高壓線」。報告期內,旺旺集團未發生有關集團或員工貪污的訴訟案件。

effort to ensure the steady growth of the Group. We proactively identify ESG risks that the Group may face on the premise of compliant operations, continuously strengthen internal controls, as well as risk prevention and control system.

#### **Compliant Operation**

Want Want Group regards operating in good faith and compliance with laws as the foundation of long-term development of the Company. We adhere to the concept of "operating lawfully", and actively fulfill our social responsibilities. In strictly accordance with the Company Law of the People's Republic of China, the Anti-Unfair Competition Law of the People's Republic of China and other relevant laws and regulations, the Group has formulated and implemented compliance governance policies such as the Operational Measures for Communication of Regulatory Information to establish control procedures and measures for compliant operation. We resolutely uphold fair business competition, protect the rights and interests of all parties in the business, respect the rules of fair competition in the market, and strive to create a business environment for compliant operation.

#### **Strict Risk Prevention**

The Group attaches great importance to risk management and has established the Group's risk management and control system to better identify and respond to various potential key risks and effectively protect the rights and interests of the Group and its stakeholders. Want Want's legal team would closely follow the revision of laws and regulations, and regularly monitor changes and trends of laws and regulations so as to continuously reduce risks of operation.

#### **Business Ethics**

Want Want Group is as committed as ever to creating a clean and transparent business environment and ethical culture. We uphold the principle of "self-discipline and dedication", have developed a business ethics governance framework and regard corruption-related misconduct as a "red line" of management. During the Reporting Period, Want Want Group did not involve in any legal action against the Group or our employees relating to corruptions.

#### 廉潔管理

我們嚴格遵守《中華人民共和國刑 法》《中華人民共和國反洗錢法》《防止 賄賂條例》等法律法規,制定《業務體系 職業操守準則》《關於重申端正集團廉潔 風氣的規定》《員工道德規範、保密義務 和利益衝突排解協議》等制度文件,積極 建設廉潔誠信文化,確保在與各利益相關 方的互動中,以最高的商業標準開展商業 行動。

#### **Integrity Management**

In strictly accordance with the Criminal Law of the People's Republic of China, the Anti-Money Laundering Law of the People's Republic of China, the Prevention of Bribery Ordinance and other laws and regulations, we have formulated documents such as the Code of Business Ethics of Business Organization, the Regulations on Reaffirming the Maintenance of Group Integrity, and the Employees' Code of Ethics, Confidentiality Obligations and Conflicts of Interest Resolution Agreement to actively build a culture of integrity and honesty, and ensure that business actions are carried out with the highest business standard in our interactions with various stakeholders.

#### 最高層級 Highest Level

董事會明確集團商業道德以「經營得法」為核心理念,建立集團層級道德管理。

The Board clarifies that the Group's business ethics takes "operating lawfully" as the core concept to establish ethical management at each level of the organization.

#### 責任文化 Culture of Responsibility

集團明確要求員工、合作夥伴及供應商遵守職業操守及商業道德,堅持同心同責,對違規侵權等行為秉持零容忍態度。
The Group clearly requires employees, business partners and suppliers to abide by professional conduct and business ethics, share the same responsibility and have zero tolerance for violations and infringements.

#### 制度搭建 System Building

集團具有完善的商業道德制度體系,全面保障公平交易、誠信廉潔、風險管控等政策及制度的合理性與有效性。

The Group has a comprehensive business ethics system in place to safeguard the rationality and effectiveness of policies and systems in respect of fair trade, honesty and integrity, risk management and control and other aspects.

#### 提升管理 Enhancing Management

董事會授權成立反腐倡廉小組,統籌並推動反腐倡廉工作,定期面向全體員工及集團董事開展反腐倡廉培訓。

The Board authorized the establishment of an anti-corruption task force to coordinate and promote anti-corruption work, and regularly conduct anti-corruption training for all employees and directors of the Group.

#### 旺旺集團商業道德管治架構

Business Ethics Governance Framework of Want Want Group

旺旺每年開展的各類內部審計工作, 覆蓋集團全部附屬公司及分公司,依照旺 旺《舉報管理制度》,對於查處屬實的問 題均依法依規處理,並定期維護改善制度 流程。 Want Want conducts various types of internal audit work each year covering all subsidiaries and branch offices of the Group. Based on Want Want's Whistle-blowing Management System, confirmed issues, after investigation, will be dealt with according to laws and regulations, and related system process is maintained and improved regularly.

針對新入職員工,集團要求其簽署 《員工道德規範、保密義務和利益衝 解協議》,以最大程度保障集團內 ,我們將原有的《採購內 廉潔自律承諾書》擴展為《誠信廉潔 承諾書》,並已覆蓋集團全體員工明 外,我們新增《員工手冊》,進一步明 也含員工對內業務行為、對外業務行為 個人行為及利益衝突等方面的行為準則 以此強化集團對商業道德及反貪腐行為的 管理。

面對供應商,集團要求供應商簽署《禁止商業賄賂保證書》及《廉潔聲明書》,報告期內,集團面向供應商持續下發《供應商商業行為準則》,以規範供應商商業道德行為。報告期內,我們的廉潔承諾協議覆蓋100%合作供應商4。

#### 舉報機制

檢舉舉報是反貪腐工作的重要一環, 旺旺集團不斷完善舉報流程及途徑,制定 並下發《舉報管理制度》,鼓勵員工及外 部人員積極對廉政違紀行為進行檢舉揭 發,並承諾為舉報人採取必要的保密措 施。 For newcomers, the Group requires them to sign the Employees' Code of Ethics, Confidentiality Obligations and Conflicts of Interest Resolution Agreement to protect the internal integrity of the Group to the greatest extent. During the Reporting Period, we expanded the original Integrity and Self-discipline Pledge for Procurement Staff to the Commitment to Honesty, Integrity and Self-Discipline, which has covered all of our employees. In addition, we have added a new Employee Handbook to further clarify the code of conduct for employees in terms of internal business conduct, external business conduct, personal conduct and conflicts of interest, so as to strengthen the Group's management of business ethics and anti-corruption practices.

For suppliers, the Group requires suppliers to sign the Undertaking of Anti-Commercial Bribery and Statement of Integrity. During the Reporting Period, the Group continued to issue the Supplier Business Code of Conduct to suppliers to regulate the ethical business behavior of suppliers. During the Reporting Period, our integrity commitment agreement covered 100% of partnering suppliers<sup>4</sup>.

#### **Whistle-blowing Mechanism**

As an important part of anti-corruption, Want Want Group has continuously improved the whistle-blowing process and channels, and formulated and issued the Whistle-blowing Management System to encourage employees and outsiders to actively report integrity violations, and ensure necessary confidentiality measures for whistleblowers.

- 投訴舉報接收 Receive complaints and reports
- 審核團隊獨立查核 Independent review by the audit team
- 参照《獎懲管理辦法》條款處罰直至追究法律責任
  Refer to the provisions of the Regulations on Rewards and Punishments until legal responsibility is pursued
- 對實名舉報者給予嘉獎 Reward real-name whistleblowers
- 集團內控開展檢討,審計追蹤整改情況,加強商業道德宣導
  The internal control of the Group conducts reviews, audits and follow-up rectification, and strengthens business ethics promotion

#### 舉報流程 Whistle-blowing Process

合作供應商:僅統計2022財年與旺旺有實際交易的集團層面的供應商,不包括廠建資訊供應商



Partnering suppliers: Only those group-level suppliers who have actual transaction with Want Want in 2022FY are counted, excluding construction and information suppliers



電話舉報 Reporting by phone: 021-61151931



手機舉報 Reporting by mobile phone: 13661813132



郵箱舉報 Reporting by email: GY\_jihe@want-want.com



線上舉報: Online reporting:





微信公眾號: WeChat official account: 旺行天下-廉潔旺旺



#### 舉報途徑 Reporting Channels

#### 廉潔文化建設

本集團積極宣導誠信文化,致力於營造陽光廉潔的工作氛圍,持續提升集團內部廉潔意識。我們定期面向董事會、高級管理層、員工開展商業道德及反貪腐等相關培訓,並定期進行廉潔測試,以增強集團各層級反貪腐知識,確保風險及反舞弊管理工作的落實,將反貪腐意識融入至集團運營各層面。

為倡導公正廉潔的經營環境,集團於 供應商管理平台公示與各供應商、經銷商 建立公平交易及反貪腐要求的保證協議書 模板,如《廉潔聲明書》《禁止商業賄賂 保證書》《供應商品質保證書》《反腐倡 廉宣導函》等。

#### 商業道德培訓

旺旺力求將商業道德文化建設落實到公司的各個層級,以期讓所有員工都積極參與其中。我們的內部審核團隊每季度向董事會層面報告內控重大事項及風險管控流程改善情況,通報違規、舞弊調查及處理情況,及時匯報反腐倡廉建設等工作進展。報告期內,我們為全體董事會提供反貪及防貪相關資訊。

#### **Building a Culture of Integrity**

The Group actively promotes a culture of integrity, strives to create a transparent and integrity working atmosphere and keeps enhancing awareness of integrity. We regularly provide business ethics and anticorruption trainings for the Board, senior management and employees, and conduct integrity tests to enhance anti-corruption knowledge at all levels of the Group, and ensure the implementation of risk and anti-fraud management. By doing this, we integrate anti-corruption awareness into all levels of operation.

In order to advocate a fair and honest business environment, the Group publishes on the supplier management platform the templates of the guarantee agreement to be entered with suppliers and distributors for establishing fair trade and fulfilling anti-corruption requirements, including the Statement of Integrity, the Undertaking of Anti-Commercial Bribery, the Supplier Quality Assurance, the Anti-Corruption and Integrity Promotion Letter, etc.

#### **Business Ethics Training**

Want Want strives to implement business ethics culture at all levels of the organization, so that all employees can actively participate in it. Every quarter, our internal audit team reports to the Board on major matters and improvements in risk control procedures, status of investigation and handling of violations and fraud, and reports on the progress of anti-corruption construction and other work in time. During the Reporting Period, all directors of the Board were provided with materials on anti-corruption and corruption prevention.

此外,針對高級管理層,我們通過高管會議定期提醒廉潔文化建設的責任人意識,落實對員工廉潔從業的培訓和宣導,引導廉潔風氣,持續開展反貪污、反舞弊之宣傳教育。我們通過製作視頻、文稿,在內部刊物及傳媒宣導,並開設廉潔旺旺微信企業號、微信公眾號,在官網、經銷商、供應商網站公示等方式,向員工、客戶、供應商宣導,同時還製作案例宣導。

根據業務所在國家或地區《反洗錢 法》等相關法律法規及國際公約,集團內 部要求所有財務人員及關聯崗位人員遵守 所在國家或地區法律法規和道德行為規 則,接受不定期的反商業賄賂、反勒索、 反欺詐和反洗錢的培訓及宣導;對於在業 務中存在的上述可疑行為風險提前預警, 並採取針對性措施予以防範,確保集團各 項業務穩健運行。

#### 保護知識產權

旺旺集團始終將知識產權視為企業的 重要財產,重視對知識產權成果的管理, 並嚴格遵守《中華人民共和國專利法》 《中華人民共和國商標法》《中華人民共和國商標法》 規要求,不斷完善集團知識產權管理無法 及專利管理佈局。我們制定了《旺旺集團 知識產權管理辦法》《法規審核作業團 知識產權管理辦法》《法規審核作集團員 工產權保護意識,規範本集團商標、字號 的申請、使用、費用收取、監督以及保護 工作。

報告期內,旺旺集團新增專利申請137件,擁有有效商標數量4,140件、有效版權數量179件、有效專利數量399件。

In addition, for the senior management, we regularly remind the responsible person awareness of the construction of a clean culture through senior management meetings, organize relevant trainings and advocacy activities to promote employees' integrity in business operation, guide the integrity atmosphere, continue to carry out anti-corruption publicity and education. We produce videos, documents, and promote relevant materials in internal publications and other media, set up integrity Want Want Wechat enterprise account and Wechat official account, and make public announcements on official website and websites for distributors and suppliers to communicate with employees, distributors and suppliers, and prepare case studies for advocacy activities.

In accordance with the Anti-Money Laundering Law and other relevant laws and regulations and international conventions in the countries or regions where the Group operates, the Group internally requires all financial personnel and personnel in related positions to comply with the laws and regulations and rules of ethical conduct in the countries or regions where they operate, and to receive anti-bribery, anti-extortion, anti-fraud and anti-money laundering training and publicity materials from time to time. We have in place early warning risk indicators to identify early sign of the above suspicious behavior in our business so that corresponding actions are taken to prevent them from happening and to ensure the healthy operation of the Group's businesses.

#### **Intellectual Property Protection**

As Want Want Group always regards intellectual property as an important asset of the enterprise, it attaches importance to the management of intellectual property achievements. Want Want Group constantly improves its intellectual property management structure and patent management system in strict accordance with the Patent Law of the People's Republic of China, the Trademark Law of the People's Republic of China, the Copyright Law of the People's Republic of China and other laws and regulations of the place where the operation is located. We have formulated the Intellectual Property Management Regulations of the Want Want Group and the Operational Measures for Regulatory Review to effectively standardize the management of intellectual property rights, enhance the awareness of property rights protection of our employees, and standardize the application, use, fee collection, supervision and protection of the Group's trademarks and trade names.

During the Reporting Period, Want Want Group filed 137 new patent applications, and obtained 4,140 valid trademarks, 179 valid copyrights and 399 valid patents.

此外,集團制定《維權打假案件處理 辦法》,並建有品牌維護處,嚴厲打擊任 何侵權行為。 In addition, the Group has formulated the Regulations on Handling of Rights Protection and Anti-counterfeiting Cases, and has established a brand maintenance department to crack down on any infringement.



報告期內,旺旺集團共發起仿冒、假貨等被侵權訴訟案件194 件,共結案件253件,累計獲賠206.4萬元人民幣。

During the Reporting Period, Want Want Group initiated a total of 194 infringement lawsuits, including imitation and counterfeit goods, concluded a total of 253 cases, and received a total of RMB2.064 million in compensation.



為強化集團內部員工對知識產權的保 護意識,我們有針對性的開展相關培訓課 程。 In order to strengthen the awareness of our employees on the protection of intellectual property rights, we conduct targeted training courses.

### 案例:知識產權培訓 Case: Training on Intellectual Property

2023年2月,集團面向產品經理、電商運營人員、企劃人員、營銷人員及法規專員等70餘人,開展知識產權培訓。本次培訓圍繞《商業推廣活動中的合法性審查》《食品標籤標識法規法務》等制度進行深入解讀,從審查角度入手,帶領參訓者了解重點風險點,並通過解讀案例,進一步宣導風險識別及規避的方式。 In February 2023, the Group conducted intellectual property training for more than 70 people, including product managers, e-commerce operation personnel, planning personnel, marketing personnel and regulatory specialists. This training focused on the in-depth interpretation of systems such as Legality Review in Commercial Promotion Activities and the Regulation Practice on Food Labelling, with the perspective of review as a starting point, to lead participants to understand key risk areas, and further publicize the way to identify and avoid risks through the interpretation of cases.



培訓現場圖
Picture of Training Site

# **时**租 有口皆碑

Want Want Quality Earning Respected Popularity



旺旺秉承「食品企業是良心事業,我們追求產品由里到外絕對完美」的宗旨,在六十餘年間不斷成長。我們將食品安全文化融入公司治理,打造數字化、智能化供應鏈,通過賦能產品、探索創新,積極開展行業交流與溝通,打造旺旺家喻戶曉的「金字招牌」。

# 2.1 食品安全,面面俱到

#### 食品安全承諾與目標

旺旺積極落實國家食品安全策略,履行旺旺食品安全承諾。我們與行業上下游 夥伴通力合作,將食品安全理念貫穿旺旺 的全價值鏈,保障食品安全。報告期內, 我們的食品安全目標有效達成。 Want Want upholds the principle that "food enterprise is a business of conscience, and Want Want products strive to be perfect from the inside out". Want Want has been growing steadily over the past 60 years. We integrate food safety culture into our corporate governance, develop a digital and intelligent supply chain, and actively carry out industry exchanges and communication through empowering products and exploring innovation, so as to build a well-known "golden reputation" of Want Want.

# 2.1 Food Safety in All Aspects

#### **Food Safety Commitments and Targets**

Want Want actively implements the national food safety strategies and fulfills Want Want's commitment to food safety. We work with upstream and downstream partners in the industry to integrate the concept of food safety throughout the entire value chain of Want Want as a way to ensure food safety. During the Reporting Period, our food safety targets were effectively achieved.

#### 食品安全關鍵績效

外檢合格率100% 成品質檢合格率100% 諮詢及投訴解決率100% 消費者滿意度98%

#### **Key Performance of Food Safety**

Pass rate of external inspections 100%

Pass rate of quality inspection of finished products 100%

Consultation and complaint resolution rate 100%

Consumers' satisfaction 98%

#### 食品安全管理體系

旺旺嚴格遵守《中華人民共和國食品 安全法》《中華人民共和國產品質量法》 《中華人民共和國食品安全法實施條例》 《中華人民共和國消費者權益保護法》等 法律法規,建立了《食品安全文化建設程 序》,報告期內,共修訂WSQM(旺旺標 準質量管理體系,下同)文件41份,涉及 管理、工藝、操作規範等方面。

我們搭建了完善的食品安全管理體系,結合國內外先進的食品安全管理理念和標準,建立了符合集團特點的WSQM體系,全方位監督和保障食品安全管理制度及標準的建立和有效執行,將質量把控實穿到每項工作環節。WSQM體系整合了GFSI(Global Food Safety Initiative,全球食品安全倡議)組織認可的FSSC 22000、BRCGS等食品安全管理體系,以HACCP(Hazard Analysis and Critical Control Point)原理為制度基礎,融合風險預防等主要管理理念,實現從原料產地到客戶手中的全流程食品質量保障與食品安全管理。

集團下屬71家常規運營工廠獲得質量&食品安全類體系,如FSSC 22000、BRCGS、CHINA HACCP、ISO 22000、ISO 9001等標準認證證書共127張,體系認證覆蓋率100%,GFSI認可標準認證覆蓋率88.7%,其中,泉州立旺包材工廠獲得BRCGS包材認證A級。此外,我們還取得了企業誠信管理體系、有機食品、無麩質食品、清真食品等認證,完善的質量管控受到行業的高度認可。

#### **Food Safety Management System**

Want Want abides strictly by the Food Safety Law of the People's Republic of China, the Product Quality Law of the People's Republic of China, the Regulations on the Implementation of the Food Safety Law of the People's Republic of China, the Law of the People's Republic of China on the Protection of Consumers Rights and Interests, and other laws and regulations. Want Want has established the Food Safety Culture Construction Program, and revised a total of 41 WSQM (Want-Want Standard Quality Management, the same below) documents in terms of management, process, operation specifications and other aspects.

We have established a comprehensive food safety management system, incorporating advanced concepts and standards of food safety management from both domestic and international sources. We have developed the WSQM system, tailored to the characteristics of our Group, to supervise and ensure the establishment and effective implementation of food safety management systems and standards throughout all aspects of our operations. The WSQM system integrates globally recognized food safety management systems such as FSSC 22000 and BRCGS, accredited by the Global Food Safety Initiative (GFSI). It is based on the principles of Hazard Analysis and Critical Control Point (HACCP) and incorporates key management concepts such as risk prevention. Through this system, we ensure comprehensive food quality assurance and food safety management from the origin of raw materials to the consumers.

The 71 regularly operating plants of the Group have obtained a total of 127 standard certificates for quality and food safety systems, including FSSC 22000, BRCGS, CHINA HACCP, ISO 22000 and ISO 9001, with a 100% coverage rate of system certification and 88.7% coverage rate of GFSI recognized standard certification. Among them, Quanzhou Lee-Want packaging material factory has obtained Grade A BRCGS packaging material certification. In addition, we have also obtained corporate integrity management system, organic food, gluten-free food, halal food and other certifications. The well-developed quality control has been highly recognized by the industry.

#### 卓越旺旺品質管理團隊建設

旺旺實施適合本公司發展戰略的卓越 品質管理團隊建設五年規劃,搭建專業穩 定的管理與技術雙軌品保團隊,持續完善 食品安全品質策略,不斷提升自身質量管 理水平。2022財年,我們的規劃達成情況 如下:

# **Construction of the Want Want Excellent Quality Management Team**

Want Want carries out a five-year plan for the construction of excellent quality management team that is suitable for the Company's development strategy, and builds a professional, stable management and technical quality assurance team as a means to continuously improve the food safety and quality strategies and enhance its own quality management. In 2022FY, our achievements against the objectives are as follows:

#### 旺旺卓越品保團隊建設發展戰略

Construction and Development Strategies of Want Want Excellent Quality Assurance Team

#### 管理梯隊化 Management ladder

目標:團隊梯隊儲備率、 資質符合度和崗位勝任度 達到100%

Objective: Achieve 100% management ladder reserve rate, qualification match rate, and job competence

#### 技術專業化 Technology specialization

目標:技術人員的培養與達人 認證實現全品項覆蓋

Objective: The technical personnel training and the master certification achieve full product coverage

#### 管理柔性化 Management flexibility

目標:從理論培訓和多崗位輪崗等多方面 提升全員品保水平,實現品質團隊人員 「一人3崗」和「一崗3人」的發展優勢

Objective: From theoretical training to multiposition rotation, the quality assurance level of all staff was enhanced, and the development advantages of "one person taking three positions" and "one position taken by three persons" for members of the quality assurance team was achieved

#### 食品安全培訓

旺旺開展全員食品安全培訓,從管理團隊和技術團隊等不同層級積極開展食品安全培訓,對食品安全總監進行能力驗證,將「食品安全大於天」的理念深入到每位員工的日常工作中。報告期內,集團共計開展食品安全培訓1,822場,參與85,572人次,培訓時長5,333小時,培訓覆蓋100%員工。

#### **Food Safety Training**

Want Want actively carries out food safety training for all employees at different levels such as management team and technical team. It conducts proficiency verification on food safety directors, and incorporates the concept that "food safety is a top priority" into the daily work of each employee. During the Reporting Period, the Group conducted a total of 1,822 food safety training sessions for 85,572 participants, a total of 5,333 hours, and representing a 100% training coverage rate.

2022財年,集團共遴選出各類品質達人116名,為集團品質管理儲備專業人員,並成立由品質達人組成的品質改善小組, 成功推展各類品質難題改善案66項。

Want Want selected outstanding members among the quality management teams across China to carry out special training camps for quality masters and set up a team of masters for tackling quality difficulties, cultivating and improving their professional knowledge, systematic thinking, project design and implementation, etc., so as to improve the frontline quality management level in a comprehensive manner and build an excellent quality management team for Want Want.

In 2022FY, the Group selected a total of 116 quality masters as professional reserves for quality management in the Group, and established a quality improvement team composed of quality masters, which promoted 66 improvement plans to address various quality difficulties.

#### 體系法規達人培養 System Regulation Master Training

報告期內,為降低生產實踐中遇到的合規風險,旺旺部署開展了國內各地食品生產准入審核、國內保健品原料法規研究項 目。旨在通過法規查詢、研究、影響度評估、培訓宣貫等項目形式,提高品質管理人員的系統法規研究水平。研究項目共甄 選出種子達人34位:共累計開展法規、管理體系研究專案34個:共進行3場報告會議:輸出33份專項的法規體系研究報告:最 終通過考核、測評晉級初級、中級和高級食品法規體系達人20位。

During the Reporting Period, Want Want carried out research project on entry assessment with respect to domestic food production and domestic regulations on nutritional ingredients in order to reduce compliance risks encountered in production practices. We improved the competence of our quality control personnel in conducting systemic research on laws and regulations through regulatory inquiries, studies, influence assessment, training and publicizing, etc. A total of 34 masters were selected for the research project; a total of 34 research projects on regulations and management systems were carried out; a total of 3 reporting sessions were conducted; 33 special regulatory system research reports were produced; and 20 junior, intermediate and senior masters of food regulatory system were finally selected through assessment and evaluation.

#### 品檢達人培養 Quality Control Master Training

旺旺各生產工廠配置有實驗室,設置專業品檢人員。我們每年持續從品檢團隊中篩選各檢測類別的優秀種子,通過品檢專業 理論、檢測操作、品檢數據分析、檢測專項研究等多元化的培養方式,經過闖關式的層層考核,培養出一批又一批的品檢精 英。自培訓項目設立,已培養專業檢測人才113位,為品質管控提供保障,更為旺旺產品品質保駕護航。

The factories of Want Want are equipped with laboratories and professional quality inspection personnel. We continuously select members who demonstrate outstanding performance in various inspection categories from the quality inspection team every year. Through diversified training methods such as professional theory of quality inspection, testing operation, analysis of quality inspection data and special research on testing, etc., multiple groups of quality inspection elites, who passed various levels of examination, were trained. Since the establishment of the training programs, 113 professional inspection talents have been trained to provide assurance for quality control, and to safeguard the quality of Want Want's products.

#### 訪廠達人培養 Factory Visitor Master Training

集團根據產品大類,針對全國品保、生產、採購團隊,甄選優秀人員開展訪廠達人特訓,以培養、提升其專業知識、系統性 思維、訪廠要點等技術及能力,提升供應商質量管理綜合水準,打造高素質的旺旺質量管理團隊。自特訓開始,已甄選出訪 廠達人47位。

Outstanding members were selected by the Group based on the major product categories to join the national quality assurance, production and procurement teams to carry out special master training for factory visitors in order to cultivate and improve their professional knowledge, systematic thinking, key points of factory visit and other skills and capabilities as a way to enhance the supplier quality management in a comprehensive manner, and build an excellent quality management team for Want Want. Since the beginning of the special master training, 47 factory visitor masters have been selected.

#### 食品安全文化

旺旺積極建設食品安全文化,培養 旺旺人共同的食品安全價值觀,捍衛食品 安全。集團建立了《食品安全文化建設程 序》和《生產體系品質安全獎金發放辦 法》機制,營造「食品安全等於員工行 為」的食品安全文化。旺旺通過多形式的 質量激勵和培訓活動增進集團的食品安全 文化建設,將「食品企業是良心事業,我 們追求產品由里到外絕對完美」的理念深 入到每位員工的日常工作中,從意識和物 質層面雙向健全旺旺食品安全文化。

旺旺開展食品安全與質量培訓、通過推送安全文章、食品安全文化專題活動和樹立品質標杆等活動,提升質量管理與控制水平。報告期內,旺旺《食品安全承諾書》員工簽署率為100%,新員工入職培訓後將立即簽署《食品安全承諾書》。

#### **Food Safety Culture**

Want Want builds food safety culture actively, cultivates shared values of food safety among Want Want employees and upholds food safety. The Group has established a mechanism of the Food Safety Culture Construction Program and the Measures for Payment of Bonus for the Quality and Safety of Production Organization, and creates a food safety culture of "food safety equals to employee behavior". Want Want has enhanced the food safety culture building of the Group through various forms of motivational and training activities, and has deeply embedded the concept that "food enterprise is a business of conscience, and Want Want products strive to be perfect from the inside out" into the daily work of every employee, so as to enhance the food safety culture of Want Want on both the awareness and substance levels.

Want Want improves quality management and control through offering food safety and quality training, publishing safety articles, holding food safety culture special activities and establishing quality benchmarks. During the Reporting Period, the staff signing rate of Want Want's Food Safety Pledge was 100% and new employees shall sign the Food Safety Pledge immediately after the induction training.

## 食品安全主題活動 Food Safety Themed Activities

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- 旺旺持續開展一日稽核員、食品安全文章徵集、食品安全文化專題活動,推行「人人品管」,在集團範圍內保持良好的食品安全文化氛圍,有效將品質和食品安全異常扼殺於萌芽中。
  - Want Want continued to carry out the "auditor of the day, food safety article collection, and food safety culture" special activities to promote the message of "everyone is taking part in quality control", maintain a good food safety culture atmosphere within the Group, and effectively nip quality and food safety abnormalities in the bud.
- 2022財年全國工廠開展食品安全文化培訓3,089場,品質楷模共評選出1,214人,微信文章撰寫710篇,開展「一日稽核員」活動1,095次,100%解決主動發現的風險並攔截相關異常情況。

In 2022FY, 3,089 food safety culture training sessions were carried out in factories nationwide; a total of 1,214 quality models were selected; 710 WeChat articles were written; 1,095 "Auditor of the Day" activities were conducted; and 100% of the risks discovered were solved and related anomalies were intercepted.

#### 旺話食安 Food Safety in Want Want

2022財年,集團開展全國性大型食品安全文化感人故事徵集會,全國共投稿 560 份作品,歷時7個月評選出優秀作品12部,並在上海總部開展「旺話食安」全國發佈會,全國工廠在線觀看人次超 2萬人,在食品安全文化建設方面取得顯著成就。

In 2022FY, the Group launched a nationwide large-scale food safety culture touching story collection, and a total of 560 works were submitted nationwide. Taking 7 month time, the Group selected 12 excellent works, and launched a national press conference themed "Food Safety in Want Want" at the Shanghai headquarters, attracting more than 20,000 online viewers in factories across China, and made remarkable achievements in the building of food safety culture.





「旺話食安」全國發佈會現場及優秀作品頒獎現場照片 On-site photos of the National Press Conference Themed "Food Safety in Want Want" and Prize Ceremony for Excellent Works

2022財年,集團旗下5家工廠成為使用BRCGS食品安全文化深度評估模塊的首批中國食品工廠,測評中的5家工廠共4,913名員工及主管均獲得A評價,名列國際同行業前茅,獲得BRCGS國際專家的高度認可。

## 食品安全激勵

與此同時,為了讓員工能切身感受到 集團對食品安全的重視與決心,讓員工有 激情、有信心地投身於食品安全防衛隊伍 中去,旺旺特意在員工工資與績效獎金之 外設立了品質安全獎金機制,以生產廠為 單位,每季度發放給產線所有工作人員, 用於鼓勵和肯定該工廠全體人員對於品質 安全做出的貢獻和努力。2022財年,品質 安全獎金各生產基地產線覆蓋率100%。

#### 食品安全管治與提升

旺旺在全國工廠內部,圍繞質量、效益、能源、成本、創新、環境、安全等多方面推行品管圈(QCC,Quality Control Circle)、WCM(World Class Manufacturing)質量改善小組,將質量工作推向新高度。報告期內,集團舉辦了QCC講師大賽、最棒圈長評選、QCC全國發表會等活動,傳承QCC精神與經驗,表彰優秀的人員與圈組。

集團持續開展QCC提案改善活動。 2022財年,集團共有QCC改善小組185 個,成員1,629人,共產出改善提案49,594 件,投入超280萬元人民幣用於激勵員工在 質量改善方面做出的貢獻。 In 2022FY, the Group's five factories became the first batch of Chinese food factories that apply the BRCGS food safety culture in-depth assessment module. A total of 4,913 employees and supervisors in the five factories who were subject to assessment were evaluated as grade A, ranking among the best in the industry worldwide, which was highly recognized by BRCGS international experts.

#### **Food Safety Incentives**

Meanwhile, in order to let the employees feel the commitment and determination of the Group to food safety, so that they have the passion and confidence to participate in the food safety protection team, in addition to employee wages and performance bonuses, Want Want has set up a quality and safety bonus mechanism, under which quality and safety bonus is distributed quarterly to all production line staff on a production factory basis to encourage and recognize the contribution and efforts of all staff in the factory for quality and safety. In 2022FY, the coverage of quality and safety bonus reached 100% in the production line of each production base.

## **Food Safety Governance and Improvement**

Want Want promotes the Quality Control Circle (QCC) and World Class Manufacturing (WCM) quality improvement team in various aspects such as quality, efficiency, energy, cost, innovation, environment and safety in factories across China to elevate quality work to a new height. During the Reporting Period, the Group held the QCC lecturer competition, the best circle leader selection, the QCC national presentation, and other activities to inherit the spirit and experience of QCC and commend outstanding personnel and circles.

The Group continues to carry out QCC proposal improvement activities. In 2022FY, the Group had 185 QCCs improvement groups with 1,629 members, produced a total of 49,594 improvement proposals, and invested more than RMB2.8 million to reward employees for their contributions to quality improvement.

與此同時,為了降低產品質量風險、保障食品安全、提升消費者對產品的滿意度,2022財年集團持續從廠房硬件、設備自動化升級、新型檢測儀器導入、推行質量管理專案、生產工藝改進等方面全面提升產品質量。旺旺建立產線風險評估模型及農產品風險評估模型,分別對集團內生產的成品和採購的大米、馬鈴薯澱粉等主要農產品原料進行風險評估,並根據評估的風險等級進行針對性質量管理。2022財年,集團共開展質量相關改善活動491項,投入金額逾1.01億元人民幣。

In the meantime, in order to reduce product quality risks, ensure food safety and enhance consumers' satisfaction with products, the Group has made sustained efforts to comprehensively improve the product quality in 2022FY from the aspects of plant hardware, equipment automation upgrades, introduction of new testing instruments, implementation of quality management projects, improvement of production processes and other aspects. Want Want has established a risk assessment model for production lines and agricultural products, respectively, in order to assess risks on the finished products produced in the Group and the main agricultural raw materials purchased, such as rice and potato starch, and carry out targeted quality management based on the risk level as assessed. In 2022FY, the Group carried out 491 quality-related improvement activities with an investment of more than RMB101 million.

#### 無菌均質機應用 Application of Aseptic Homogenizer

- 為提升牛奶在保質期內組織狀態的穩定性,讓消費者獲得更完美的飲用體驗,集團持續增加牛奶生產線無菌均質機配套, 2022財年再次完成6台無菌均質機安裝,共計投入金額約1,823.5萬元人民幣。
   In order to improve the stability of the tissue state of milk during the shelf life and provide consumers with a more
  - perfect drinking experience, the Group continued to equip additional aseptic homogenizers in milk production lines, and completed the installation of additional 6 aseptic homogenizers in 2022FY, with a total investment of approximately RMB18.235 million.
- 截至2022財年末・旺旺已完成所有常用利樂A3高速線(Tetra Pak A3 Speed)的無菌均質機安裝。 As at the end of 2022FY, Want Want completed the installation of aseptic homogenizers on all commonly used Tetra Pak A3 Speed.

## 品質專案推行 Implementation of Quality Projects

- 為了提升產線質量管理水平,我們根據各產線特性開展了品質改善專案。 In order to improve the quality management of production lines, we have carried out quality improvement projects according to the characteristics of each production line.
- 集團各產線推行異物管控專案,產線覆蓋率100%。 All production lines of the Group have implemented foreign body control projects, with a coverage rate of 100% on the production lines.
- 休閒食品產線導入微生物環境監測計劃EMP(Environmental Monitoring Plan)專案,產線覆蓋率100%。
  The snack food production lines have introduced the microbial environmental monitoring plan Environmental Monitoring Plan (EMP) project, with a coverage rate of 100% on the production lines.
- 乳飲產線推行蛋白管控、氯酸鹽管控專案,產線覆蓋率100%。
   The dairy beverage production lines have implemented protein control and chlorate control projects, with a coverage rate of 100% on the production lines.
- 集團開展「30分鐘稽核」,要求品保稽核在指定的崗位,對指定的稽核項目進行連續取樣、持續監測時間≥30分鐘,以確認 制程管控的穩定性。
  - The Group has carried out the "30-minute Audit", which required the quality assurance auditor to be at the designated post, and continuously took samples and monitored the designated items continuously for  $\geq$  30 minutes to confirm the stability of process control.

#### 自動化檢測設備應用 Application of Automated Detection Devices

- 為了提升產品制程監控能力,旺旺持續增加先進檢測設備投入,2022財年共計投入檢測設備約1,226.61萬元人民幣。 In order to improve our product production process monitoring capabilities, Want Want has continued to increase the investment in advanced testing equipment and invested a total of approximately RMB12.2661 million in testing equipment in 2022FY.
- 集團持續引入噴碼在線視覺系統、在線稱重系統、在線色選系統等在線檢測儀器,實現實時對各生產關鍵環節進行監控。
   The Group has continued to introduce online inspection instruments such as coding online vision system, online weighing system, and online color sorting system to realize real-time monitoring of key production links.
- 集團引入激光粒徑儀、氯酸鹽快檢儀、商業無菌快檢儀器等實驗室檢測設備,導入先進檢測技術,提升制程品質管控水準。
  - The Group has introduced laboratory testing equipment such as laser particle size instrument, chlorate rapid detector, and commercial sterile rapid inspection instrument and introduced an advanced testing technology to improve process quality control.
- 集團引進抗生素快檢試劑、FOSS FT3乳製品成分儀等快速檢測設備,對雞蛋、生乳等畜禽類原料進行質量監控,加嚴管控 的同時增加檢測效率。
  - The Group has introduced rapid testing equipment such as antibiotic rapid detection reagents and FOSS FT3 dairy product composition analyzers to monitor the quality of raw materials such as eggs and raw milk, and increase the detection efficiency while tightening management and control.

#### 廠房硬件更新 Plant Hardware Update

● 為了建設良好的生產環境,集團關注廠房的硬件改造,建造巴斯夫地坪、不銹鋼牆體、自動式風淋室等。 In order to build a good production environment, the Group paid attention to the hardware transformation of the plant, and built BASF floors, stainless steel walls, automatic air showers, etc.

#### 品質認可

旺旺人堅信質量鑄就品牌,始終追求 產品由里到外絕對完美,產品質量受到社 會各界廣泛認可。報告期內,旺旺集團榮 獲多項質量管理獎項。

#### **Quality Recognition**

Want Want employees firmly believe that quality makes the brand, and always pursue the absolute perfection of products from the inside out. For this reason, the product quality is widely recognized by all walks of life. During the Reporting Period, Want Want Group won a number of quality management awards.

## 旺旺榮獲「中國食品健康七星獎」最高榮譽——年度星鑽企業

Want Want won the highest honor of "The Annual Seven-Star Awards" – Star Diamond Enterprise of the Year



2022財年,旺旺集團摘奪「中國食品健康七星獎」最高榮譽——年度星鑽企業。作為中國食品行業的最高獎項之一,「中國食品健康七星獎」,從「健康引領」、「誠信負責」、「組織完備」、「員工自律」、「原料品控」、「工藝嚴格」以及「渠道管控」7個維度深度審視企業的全貌。旺旺集團獲此殊榮,是基於其幾十年如一日堅持嚴謹的品質管控,以及品質安全、成本合理、綠色製造、持續發展的理念。旺旺集團亦基於此最高獎項,成為後續「中國食品健康七星獎」評審單位。

In 2022FY, Want Want Group won the highest honor of the "The Annual Seven-Star Awards – Star Diamond Enterprise of the Year. As one of the highest awards in China's food industry, the "The Annual Seven-Star Awards" deeply examines the overall picture of an enterprise from seven dimensions: "health leadership", "integrity and responsibility", "complete organization", "employee self-discipline", "raw material quality control", "strict process" and "channel control". Want Want Group qualifies for the award by virtue of its decades of strict quality control, as well as the concept of quality safety, reasonable cost, green manufacturing and sustainable development. Want Want Group also became an assessor of the subsequent "The Annual Seven-Star Awards" thanks to this highest award.

#### 旺旺榮獲多項質量管理小組活動獎

Want Want won a number of awards for quality management group activities

本集團多家生產工廠參加廣州市黃埔區質量強區工作領導小組辦公室舉辦的廣州市開發區2022年度質量管理小組活動成果發佈賽,其中多個質量管理成果課題榮獲優異獎項,在比賽中本集團廣州大旺食品有限公司、廣州祥旺食品有限公司、廣州永旺食品有限公司、廣州必旺食品有限公司、廣州明旺乳業有限公司共取得「QCC課題二等獎1個、三等獎1個、優秀獎1個,五小課題三等獎5個優秀獎2個」。

A number of factories of the Group participated in the 2022 quality management group activity results release competition of Guangzhou Development District held by the Guangzhou Huangpu District Quality Enhancement Leading Group Office, among which a number of quality management research achievements won excellent awards. In the competition, our Guangzhou Big-Want Foods Ltd., Guangzhou Xiang-Want Foods Ltd., Guangzhou Yong-Want Foods Ltd., Guangzhou Be-Want Foods Ltd. and Guangzhou Ming-Want Dairy Ltd. won 1 second prize, 1 third prize, and 1 award for excellence for the "QCC Topic"; and 5 third prizes and 2 awards for excellence for "five small topics".























在瀋陽市質量協會、瀋陽市總工會等單位聯合舉辦的2022年度質量管理小組活動中,瀋陽旺旺食品有限公司飛躍圈 被評為「2022年度瀋陽市優秀質量管理小組二等獎」。

In the 2022 quality management group activity jointly organized by Shenyang Quality Association (瀋陽市質量協會), Shenyang Federation of Trade Unions and other units, "Feiyaoquan" of Shenyang Want Want Foods Ltd. was awarded the "Second Prize of 2022 Shenyang Excellent Quality Management Group".



## 首屆「京信杯」全面質量管理知識競賽旺旺獲獎

Want Want won award at the first "Jing Xin Cup (京信杯)" Comprehensive Quality Management Knowledge Competition (全面質量管理知識競賽)

報告期內,旺旺廣州生產基地參加由廣州市黃埔區質量強區工作領導小組辦公室、區總工會、團區委、區婦聯、區貿促 會共同舉辦的2022年廣州市開發區首屆「京信杯」全面質量管理知識競賽,在10家參賽企業中脱穎而出,榮獲三等獎。 During the Reporting Period, Want Want Guangzhou production base participated in the first "Jing Xin Cup" Comprehensive Quality Management Knowledge Competition of Guangzhou Development District of 2022 jointly organized by the Guangzhou Huangpu District Quality Enhancement Leading Group Office, Guangzhou Huangpu District Federation of Trade Unions, Communist Youth League of the Guangzhou Huangpu District Committee, Guangzhou Huangpu District Women's Federation, and Guangzhou Huangpu District Committee of the China Council for the Promotion of International Trade. The production base stood out among 10 participating enterprises and won the third prize.





# 2.2 責任供應,貫徹始終

與供應商合作夥伴攜手共進,打造可 持續、可溯源的綠色價值鏈始終是旺旺的 重要關注與願景。我們秉承公平、公正、 公開原則,致力於將可持續理念融入企業 的供應商管理體系中,協同上下游供應商 共同承擔環境責任,打造綠色健康的產業 生態。

#### 供應鏈管理體系

旺旺依託供應商協同平台(SRM)系 統進行平台化的供應鏈管理,我們已建立 包含供應商開發、審核、評估、分級評價 等全部環節在內的供應商管理體系,一體

# 2.2 Responsible Supply in Whole Process

Working together with suppliers and partners to build a sustainable and traceable green value chain has always been a key focus and vision of Want Want. Adhering to the principles of fairness, justice and openness, we are committed to integrating the concept of sustainability into our supplier management system, so as to coordinate upstream and downstream suppliers to jointly assume environmental responsibilities, and develop a green and healthy industrial ecology.

## **Supply Chain Management System**

Want Want relies on the Supplier Relationship Management (SRM) system to perform platform-based supply chain management. We have established a supplier management system, which covers all aspects of supplier development, auditing, evaluation, and grading, to integrate control over

化管控供應商從註冊報名到資質單管理、 訪廠單管理、檢驗單管理、試車單管理全 階段,提升管理效率。2022財年,旺旺明 確了戰略供應商的定義及衡量標準,完善 供應商分級管理制度。同時,我們與戰略 供應商建立高度信任、合作共贏的長期協 同發展關係,提高集團行業競爭力、夯實 行業領先地位。 all stages of supplier management from registration to qualification list management, factory visit list management, inspection list management, and test run list management, which has improved the management efficiency. In 2022FY, Want Want clarified the definition and measurement standards of strategic suppliers and improved the supplier grading management system. Meanwhile, we have established long-term collaborative development relationships with strategic suppliers featured trust and win-win cooperation, so as to improve the competitiveness of the Group and consolidate its leading position in the industry.

## 供應商管理體系

Management System of Suppliers

## 供應商開發 Supplier Development

- 供貨商准入:確認其通過的質量和 食品安全體系、功能性指針、成分 要求、生產環境、設備適應性、資 質合規性等情況 Supplier entry: Verify the quality
  - Supplier entry: Verify the quality and food safety system, functional guidelines, ingredient requirements, production environment, equipment adaptability, and valid qualifications of the supplier
- 資質審查:以「多渠道引進、多單位判定」為原則,建立相應原物料的供貨商開發流程以及嚴格的內部標準文件
  - Qualification Examination: Based on the principle of "multichannel introduction and multi-unit determination", we have established a supplier development process and strict internal standard documents for the corresponding raw materials

## 供應商評價 Supplier Evaluation

- 評價標準:依照質量、交付、成本、服務四個維度開展量化評估 Evaluation criteria: Quantitative evaluation is carried out according to the four dimensions of quality, delivery, cost and service
- 供貨商評估審核:質量中心、供應 鏈中心、採購中心等每月對供貨商 開展評估。結合評估結果,我們圍 繞質量、交付、成本、服務四個維 度開展供應商宣貫及培訓活動。
   Assessment of suppliers: The quality center, supply chain center, procurement center and other units conduct monthly assessment of suppliers. Based on the assessment results, we will carry out supplier promotion and training activities on the four dimensions of quality, delivery, cost and service.

## 供應商分級 Supplier Grading

- 分級管理制度:激勵負責任A級供 貨商,尋找、輔導並支持具備潛力 的B級供貨商,汰換不合格供貨商 Grading management system: Offer incentives to responsible A-grade suppliers, look for and provide guidelines and support to potential B-grade suppliers, and eliminate and replace unqualified suppliers
- 調整供貨商結構,建立長期策略合 作關係,最終達到降低集團供應鏈 管理風險的目的
  - Adjust the supplier structure, establish long-term strategic, and cooperative relations, and ultimately achieve the purpose of reducing the risk of the Group's supply chain management

# 供應商風險評估

旺旺對供應商綜合實力、風險狀況和 可持續發展表現進行深度評估,通過物料 認證和實地考察等補充手段確認供應商合 格資質,並完善供應商合作行為準則,納 入可持續相關要求。

# **Risk Assessment of Suppliers**

Want Want conducts in-depth assessment of suppliers' comprehensive strength, risk status and performance on sustainable development, verifies supplier qualifications through supplementary means such as material certification and onsite visit, and improves the code of conduct for supplier cooperation to incorporate requirements related to sustainability.

#### 供應風險評估流程

#### Assessment Process of Supply Risks

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## 資質審核 Examination and verification of qualification

- 我們每年對合作供貨商進行資質信息審核,維護供應鏈良性運行。 The qualification information of suppliers is reviewed every year, so as to maintain the benign operation of the supply chain.
- 評估供貨商潛在的財務和法律風險,對於經考察存在重大風險的供應商,集團將考慮終止合

Assess the potential financial and legal risks of suppliers, and consider terminating cooperation with suppliers identified as having significant risks.

• 評估供貨商ESG相關指標實踐情況,表現較好予以對應加分。 Evaluate the status of achievement of ESG-related indicators of suppliers, and give corresponding points for good performance.



## 樣品檢測 Sample testing

- 由研發單位主導,對供應商樣品進行質量檢測。 Led by the R&D unit, the quality inspection of samples from suppliers is carried out.
- 要求供應商定期提交原料技術規格書,並對規格書內提供的相關原料、添加劑配比、技術風險 指標等開展審核。

Require suppliers to submit raw material technical specifications on a regular basis, and carry out audit inspection to check against the information on the relevant raw materials, additive ratios, technical risk indicators, etc., as provided in the specifications.



## 實地訪廠 Onsite visit

- 考察供貨商工廠生產環境、人員管理等情況,評估生產環境等風險因素。 Inspect the production environment and personnel management of suppliers' factories, and evaluate the risk factors such as the production environment.
- 針對現場審核發現問題的供應商,為其提出解決方案,幫助供應商引進同行業較為完善的質量 管理體系、生產管理體系等。

Provide suppliers with proposed solutions to the problems that were identified in the on-site audit, and help suppliers establish a relatively more complete quality management system and production management system in the industry.

旺旺重視供應商品質、交付及產品服 務,在品質提升方面重點關注異常點發生 頻次是否有減少、異常類型是否有減少、 考核評級是否有提升等。我們關注供應商 產品質量提升,邀請供應商開展質量提升 培訓會,旨在提高供應商的產品質量水平 及質量管理能力。我們每年對供應商的品 質保證開展品質培訓宣貫,致力於將品質 培訓宣貫覆蓋到所有產品相關供應商。 2022財年旺旺對119家供應商進行實地評 核;開展產品品質交流、原材料驗收標準 宣貫119場。

Want Want attaches great importance to supplier quality, delivery and product services. In terms of quality improvement, it focuses on whether the frequency of abnormal points has decreased, whether the types of abnormalities have decreased, and whether the assessment rating has been improved. We keep an eye on the quality improvement of suppliers' products, and invite suppliers to conduct training sessions on quality improvement, with an aim to improve the product quality and quality management capabilities of suppliers. We carry out quality training and promotion for supplier quality assurance every year, and are committed to expanding the coverage to all relevant suppliers of our products. In 2022FY, Want Want conducted onsite assessment on 119 suppliers; and carried out 119 sessions of product quality exchanges and raw material acceptance standards promotion. ESG Report 45



依據上述管理體系,報告期內,集團 共計擁有合作供應商 $^5720$ 家,按照地區的 劃分情況如下: According to the above management system, during the Reporting Period, the Group had a total of 720 partnering suppliers<sup>5</sup>, and their categorization by region is as follows:

地區 Region	數量(家) Number
東北區域 Northeast Region of Chinese mainland	16
華北區域 North China	62
西北區域 Northwest Region of Chinese mainland	19
西南區域 Southwest Region of Chinese mainland	18
華東區域 East China	450
華中區域 Central China	40
華南區域 South China	83
中國大陸以外的地區 Regions outside Chinese mainland	32

#### 供應商ESG管理

旺旺通過嚴格的供應商審核和實地 訪廠等方式對供應鏈風險進行全面監控。 在綜合衡量產品及服務質量、價格水平之 外,我們優先考慮環保資質、食品安全資 質、職業健康安全、商業道德、綠色低碳 等ESG表現較好的供應商,推動供應商提 升可持續發展表現。

2022財年,為激勵合作供應商提升 對ESG的關注程度、積極主動導入可持續 理念,我們從ESG相關披露報告、第三方 評級、官網宣傳、可持續相關證書及榮譽 貢獻四個維度制定了相關的供應商考核指 標,作為供應商的加分項開展評估,以打 造更負責任、更可持續性的供應鏈體系。 未來,旺旺規劃將ESG模塊納入供應商管 理平台SRM系統,系統化整理並統一維護 與旺旺合作供應商的ESG信息。

## **Supplier ESG Management**

Want Want comprehensively monitors supply chain risks through strict supplier audits and onsite factory visits. In addition to comprehensively considering the quality and price of products and services, we give priority to suppliers with good ESG performance, including environmental protection qualifications, food safety qualifications, occupational health and safety, business ethics, and green and low-carbon, so as to propel suppliers to improve their sustainable development performance.

In 2022FY, in order to motivate partnering suppliers to pay more attention to ESG and actively introduce sustainable concepts, we formulated relevant supplier assessment indicators from four dimensions: ESG-related disclosure reports, third-party ratings, official website promotion, and sustainability-related certificates and honorary contributions, and evaluated such indicators as additional points for suppliers to create a more responsible and sustainable supply chain system. In the future, Want Want plans to incorporate the ESG module into the SRM system, which is our supplier management platform, to systematically organize and uniformly maintain the ESG information of suppliers that cooperate with Want Want.

供應商數量:統計口徑為2022財年與旺旺有實際交易金額的集團層面的供應商,不包括廠建資訊供應商

Number of suppliers: Only those group-level suppliers who have actual transaction with Want Want in 2022FY are counted, excluding construction and information suppliers

旺旺積極倡導供應鏈廉潔文化,堅決維護廉潔、公平、公正、公開的營運境,在反商業賄賂及廉潔守信方面採取「零容忍」政策,構建制度化供應商廉潔管理體系。我們杜絕貪污腐敗、壟斷等不正當競爭行為。我們在《廉潔聲明書》《禁止商業賄賂保證書》的基礎上,新商有關反腐倡廉的準則。保障旺旺集團與主營人內方。 業務相適應的合規標準和道德要求。2022財年,合作供應商的《廉潔聲明書》《禁止商業賄賂保證書》及《反腐倡廉宣導函》,等知所有供應與主工。2022財年,合作供應商的《廉潔聲明書》《禁止商業賄賂保證書》及《反腐倡廉宣導函》簽訂率均達100%。

## **Clean Supply Chain**

Want Want actively advocates a culture of integrity in the supply chain, resolutely preserves a clean, fair, just and open business environment, and adopts a "zero tolerance" policy in fighting against commercial bribery and maintaining integrity and trustworthiness, as a way to build a systematic supplier integrity management system. We eliminate corruption, monopoly and other improper competition practices. On the basis of the Statement of Integrity and the Undertaking of Anti-Commercial Bribery, we have added a new Anti-Corruption and Integrity Promotion Letter to inform all suppliers of the guidelines for fighting against corruption and promoting integrity. We ensure the sustainable and healthy development of Want Want Group and its partners and a virtuous circle, and establish compliance standards and ethical requirements that are compatible with our business. In 2022FY, 100% of partnering suppliers signed the Statement of Integrity, the Undertaking of Anti-Commercial Bribery and the Anti-Corruption and Integrity Promotion Letter.

## 供應鏈廉潔建設舉措

Initiatives of Building a Clean Supply Chain

## 簽訂廉潔協議 Signing the Statement of Integrity

- 簽訂《採購人員廉潔自律承諾》《反腐倡廉宣導函》等文件資料。
   Signing the Integrity and Self-discipline Pledge for Procurement Staff, the Anti-Corruption and Integrity Promotion Letter, and other documents.
- 簽訂員工《道德規範保密義務利益衝突排除協議》。
   Signing the Agreement on Code of Ethics, Duty of Confidentiality and Resolving Conflict of Interests for employees.

#### 完善舉報途徑 Improving Reporting Channels

- 公郵、熱線電話,微信公眾號、官網等。 Official mail, hotline, WeChat official account, and official website, etc.
- 旺旺供應商管理系統首頁也公示了旺旺廉潔舉報途徑。
   The homepage of Want Want Supplier Management System also publicizes Want Want integrity reporting channels.

#### 廉潔風險核查 Verifying Integrity Risks

通過愛旺旺信息比對、天眼查等多個平台進行風險查核。
 Risks are verified through reconciling information from various sources such as i want-want and TianYanCha.com.



#### 原材料追溯體系

優質原料是保證優質產品的基礎。旺 旺優先選擇環境友好型和可持續發展貢獻 度高的供應商,將可持續發展納入供應商 風險管理考量,對供應商的可持續發展風 險進行識別和管控。

我們建立全流程追溯管理機制,從原輔料接收至銷售終端等各環節中可保障產品原材料可追溯。我們對產品中涉及的棕櫚油、木材等原料實施嚴格的原料追溯,嚴格依據各類原材料驗收標準對每批次入廠原料執行入庫前檢測,並對檢驗的情況進行收集和分析,共同打造綠色供應鏈。

## 制度保障 System assurance

• 從源頭降低質量風險,集中 建立可食原料《原材料調查 表》,管理上游原料供貨商的 製作工藝、原料成分及添加比 例等,開展不定期訪廠檢測。 Reduce quality risks from the source by establishing the Materials Survey Form for edible raw materials to manage the production process of upstream raw material suppliers, raw material composition and additive proportions, paying visits to and conducting random inspections at suppliers' factories.

## **Raw Material Traceability System**

High-quality raw materials are the basis for guaranteeing high-quality products. Want Want gives priority to suppliers who are environmentally friendly and have a high degree of contribution to sustainable development, incorporates sustainable development into supplier risk management, and identifies and controls sustainable development risks of suppliers.

We have established a whole-process traceability management mechanism to ensure that the raw materials of our products can be traced in all links from the receipt to the sales end. We implement strict raw material traceability for palm oil, wood and other raw materials that are involved in our products, conduct pre-storage testing for each batch of incoming raw materials in accordance with relevant material acceptance standards, and collect and analyze the testing results to jointly build a green supply chain.

## 體系認證 System certification

- 要求所有棕櫚油供應商獲得可持續棕櫚油圓桌認證(RSPO)認證,且100%追溯到原產地。 Require all palm oil suppliers to obtain the Roundtable on Sustainable Palm Oil (RSPO) certification and the country of origin needs to be 100% traceable.
- 要求乳製品100%追溯至工廠。
   Require 100% traceability of dairy products to the factory.
- 重視森林保護和可持續性土地 利用,持續選用經過森林管理 委員會(FSC)認證的可再生包 材。

Place strong emphasis on forest conservation and sustainable land use and continue to use Forest Stewardship Council (FSC) certified renewable packaging materials.

## 審核監督 Audit supervision

• 其餘原料(如馬鈴薯澱粉,北大荒大米、魔芋膠、蠶豆、奶粉,碗豆等)例行進行供應鏈源頭的實地考察及審核監督。
The remaining raw materials such as potato starch, Beidahuang rice, konjac gum, broad beans, milk powder, peas, etc. are regularly inspected and audited at the source of the supply chain.

## 原材料追溯體系 Raw Material Traceability System

## 綠色採購

集團踐行原材料綠色採購理念,助力公司各生產基地實現可持續發展。我們在原材料採購階段優先與有相關資質認證的供應商合作,優先與具備環保、綠色產品及可持續發展相關資質的廠商合作。此外,旺旺優先選擇綠色環保原輔料,開展環保原輔料替換,助力加大循環再造原料合作數量,推動行業的綠色發展。



#### **Green Procurement**

The Group practices the concept of green procurement of raw materials and helps the production bases of the Company achieve sustainable development. We give priority to cooperation with suppliers with relevant qualifications and certifications in the raw material procurement stage, and manufacturers with qualifications related to environmental protection, green products and sustainable development. In addition, Want Want prioritizes the selection of green and environmental-friendly raw and auxiliary materials, and carries out the replacement with environmental-friendly raw and auxiliary materials to help increase the amount of cooperation in recycled raw materials, and promote the green development of the industry.

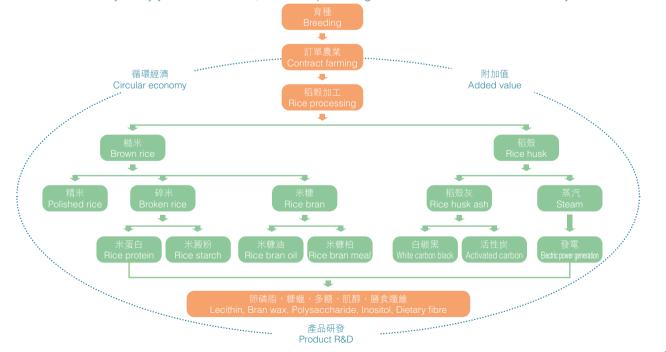
產品類別	綠色產品合作情況
Product category	Cooperation on green products
精潔米(大米)	旺旺的精潔米供應商持有綠色食品認證
Refined rice (rice)	Refined rice supplier of Want Want holds the green food certification
特選珍珠米 Selected pearl rice	旺旺的特選珍珠米供應商獲得綠色食品認證和有機產品認證 Selected pearl rice supplier of Want Want has obtained the green food certification and the organic product certification
棕櫚油 Palm oil	旺旺繼續與取得可持續棕櫚油圓桌認證(RSPO)證書的供應商進行合作 Want Want continues to work with suppliers which have obtained the Roundtable on Sustainable Palm Oil (RSPO) certification
綠色包材	旺旺採購經森林管理委員會(FSC)認證的包材
Green packaging materials	Want Want procures packaging materials certified by the Forest Stewardship Council (FSC)

同時,我們注重綠色產品需求,在產業鏈的各個環節最大限度保護森林資源, 我們持續規範供應鏈棕櫚油及木材等森林 風險商品採購流程,鼓勵供應商開展溯源 管理,積極助力森林保護並降低毀林風 險,夯實綠色食品發展基礎。 Meanwhile, we pay attention to the demand for green products, and maximize the protection of forest resources in all links of the industrial chain. We will continue to standardize the procurement process of forest risk commodities such as palm oil and wood in the supply chain, encourage suppliers to conduct traceability management, actively help forest protection, and reduce the risk of deforestation so as to consolidate the foundation of green food development.

## 大米循環經濟 Rice Circular Economy

旺旺按照建設資源節約型社會要求,堅持循環經濟模式,減少廢棄物產生,提高資源綜合利用率。我們與主要大米供應商益海嘉里合作,開展大米循環經濟,大米循環再造原料購買數量自2018財年起逐年提升,合作每年同比增長大於10%。

In light of the requirements of building a resource-saving society, Want Want adheres to a circular economy model to reduce generation of wastes and improve the comprehensive utilization rate of resources. We have collaborated with Yihai Kerry, our main rice supplier, to develop a rice circular economy. The purchase quantity of raw materials recycled from rice increased year by year since 2018FY, with a cooperation growth rate of more than 10% annually.





## 旺旺持續增加使用包材供應商利樂FSC認證包材

Increasing Use of FSC-certified Packaging Materials from Tetra Pak, Want Want's Packaging Material Supplier

旺旺包材供應商利樂紙基包裝100%經由FSC認證,符合FSC環境適宜、社會有益、經濟可行的三大原則。同時,作為利樂產銷監管鏈認證體系中的一員,我們可通過供應商對木材原產地進行管理,確保其整個供應鏈木材原料的可追溯性。

Paper-based packaging of Tetra Pak, the packaging material supplier of Want Want, is 100% FSC certified, which is in line with the three principles of FSC, being environmentally suitable, socially beneficial and economically feasible. Meanwhile, as part of the Chain of Custody certification system of Tetra Pak, we can manage the origin of wood through our suppliers to ensure traceability of wood raw materials throughout their supply chain.

## 旺旺水性油墨試點項目 Want Water-based Ink Pilot Project

出於環境保護、加強綠色採購考量,旺旺於2022財年開展水性油墨試點項目,用水性油墨來替代原溶劑型油墨,減少揮發性 有機物逸散、降低原材料成本,提升噴塗穩定性,推進原材料的可持續管理。

In order to protect the environment and strengthen green procurement, Want Want carried out a pilot project of water-based inks in 2022FY to replace original solvent-based inks with water-based inks, so as to reduce the escape of volatile organic compounds, lower the cost of raw materials, improve spraying stability, and promote the sustainable management of raw materials.

## 2.3 創新驅動,健康營養

健康中國,營養旺旺。我們始終以提升自身產品營養價值、保障消費者健康為準繩,堅持不懈地完善自身創新研發體系、推進營養健康戰略、落實「旺旺大健康」全民計劃,為消費者健康飲食保駕護航。

#### 創新研發體系

為了給消費者提供新體驗、新口味、新工藝、新營養,旺旺不斷打磨自身創新研發能力。我們專注在新品研發、包材研究、品質改善、方法開發等領域,通過持續培養創新人才,著力壯大創新團隊、推動產學研合作。報告期內,我們完善了人才自主創新相關激勵機制,強化了《專利激勵制度》,鼓勵員工申請發明專利,激發創新潛力。

# 2.3 Innovation-driven, Health and Nutrition

Healthy China, Nutritious Want Want. We always take improving the nutritional value of our products and protecting the health of consumers as the criterion to unremittingly improve our own innovative R&D system, promote the nutrition and health strategy, and implement the national plan of "Want Want Great Health" so as to ensure the healthy diet of consumers.

## **Innovative R&D System**

In order to provide consumers with new experiences, tastes, processes and nutrition, Want Want continues to polish its own innovative research and development (R&D) capabilities. We focus on R&D of new product, research on packaging materials, quality improvement, method development and other fields, and make continuous efforts to cultivate innovative talents as a way to build up our innovation team and promote industry-university-research cooperation. During the Reporting Period, we improved the incentive mechanism related to independent innovation of talents, and enhanced the Patent Incentive System as a means to encourage employees to apply for invention patents and unleash innovation potential.

## 創新研發績效

#### Innovative R&D Performance

Lasting Business and

Elite Dragons of the World

創新能力增項 10%/年

重大技術突破4項 專利申請4項 國家級獎項2項

品質改進、效益提升 500萬元人民幣

and efficiency enhancement of RMB5 million

重點產品開發完成率100% 專案完成時效100%

product development reaching 100% and timeliness of completion of special projects reaching 100%

## 創新研發獎項 Innovative R&D Awards







MONDE SELECTION HAI WANT WANT FOOD GROUP CO., LTD. Silver Quality Award

貝比瑪瑪有機綜合莓果味米餅和乳鐵蛋白酸奶原味榮獲2022年Monde Selection國際食品品質金獎 乳鐵蛋白酸奶原味加強版獲2022年Monde Selection國際營養膳食和健康類產品品質銀獎 貝比瑪瑪米餅連續3年獲得澳洲嬰幼兒食品金獎

Hot-Kid Baby Mum-Mum Organic Gentle Teething Wafers Super Berries and Lactoferrin Yogurt - Original Flavor won the Gold Quality Awards at the World Selection of Food Products 2022 of the Monde Selection:

Lactoferrin Yogurt - Original Flavor reinforced version won the Silver Quality Award at the World Selection of Diet & Health Products 2022 of the Monde Selection;

Baby Mum-Mum rice crackers have won the Australian Gold Award for Infant Food for 3 consecutive years



Fix XBody任性開吃燃氣片榮獲FFC2022 中國功能性食品大會組委會產品創新獎 Fix XBody Willful to Eat Burning tablet won the Product Innovation Award of the Organizing Committee of FFC2022 China Functional Food Conference

Fix XBody蘸蘸小蕎麵和奇亞籽多穀物餅乾榮獲中國方便食品行業優秀創新產品 Fix XBody Soba Noodles and Chia seed multigrain crackers were awarded the honourable title of Excellent Innovative Products of China Instant Food Industry



果粒酸奶技術研究榮獲中國乳製品工業協會技術進步獎二等獎旺旺榮獲中國乳製品工業協會高質量發展企業獎

Research on the fruit yogurt technology won the Second Prize of Technology Advancement Award of the China Dairy Industry Association; and Want Want won the High-quality Development Enterprise Award of the China Dairy Industry Association.





YA-MI氣泡糖榮獲上海特色旅遊產品 YA-MI tableted sweet was awarded the honourable title of Shanghai Distinguishable Travel Products



元氣仙媞/閃光/輕顏/乾杯不怕氣泡錠、益生菌豌豆酥榮獲FFC2023中國功能性食品大會產品創新獎 Yuanqi Xian Ti (元氣仙媞)/Shan Guang (閃光)/Qing Yan (輕顏)/Qian Bei Bu Pa (乾杯不怕) Bubble Ingots and Probiotic Pea Crisp (益生菌豌豆酥) won the Product Innovation Award of the FFC2023 China Functional Food Conference





#### 研發目標與戰略

以《國民營養計劃(2017年-2030年)》《中國防治慢性病中長期規劃(2017年-2025年)》、《健康中國行動(2019-2030年)》和《中國居民膳食指南(2022)》等營養與健康計劃及指南為參照,旺旺以市場需求為導向,以健康營養為核心,制定了旺旺健康營養研發戰略和健康營養目標。

## **R&D Goals and Strategies**

Taking the National Nutrition Plan (2017-2030), the Medium and Long-term Plan for the Prevention and Control of Chronic Diseases in China (2017-2025), the Healthy China Action (2019-2030), the 2022 Dietary Guidelines for Chinese Residents and other nutrition and health plans and guidelines as references, guided by market demand and centered on health and nutrition, Want Want has formulated the Want Want health and nutrition R&D strategies, and health and nutrition targets.

#### 持續推進「三減三健」在產品中的應用

Continuously promoting the application of "three reductions and three health benefits" in products

「三減三健」即減油、減鹽、減糖,健康體重、健康骨骼、健康口腔,旺旺在各品類產品中應用「三減三健」的全民健康生活理念,倡導健康膳食行動。

"Three reductions and three health benefits" means less oil, less salt, less sugar, healthier body weight, healthier bones, healthier oral cavity, and Want Want applied this Healthy Lifestyle concept to all Want Want products to advocate healthy diet action.

## 持續推進有機天然(減少人工成分)原料的應用

Continuously promoting the use of organic and natural ingredients (with less artificial components)

積極響應國家商務部等11部門推進有機食品產業發展的指導意見,旺旺大力推動有機食品國家標準的貫徹執行,減少食品中的人工成分,推廣天然原料應用。

Actively responding to the guiding opinions of 11 departments (including the Ministry of Commerce) in relation to promoting the development of the organic food industry, Want Want vigorously promotes the implementation of national standards for organic food, reduces artificial components in food and promote the use of natural raw materials.

#### 持續推進營養強化與植物基產品佔比

Continuously increasing the proportion of nutritionally fortified and plant-based products

順應全球低碳綠色轉型浪潮,植物基產品成為食品行業新的增長點,營養強化產品成為消費者新追求,旺旺抓住機遇,持續 提高營養強化與植物基產品佔比。

In line with the wave of global low-carbon and green transformation, plant-based products have become a new growth point in the food industry, and nutritionally fortified products have become a new pursuit of consumers. Want Want seizes the opportunity to keep increasing the proportion of nutritionally fortified and plant-based products.

#### 持續推進產品升級,提高清潔標籤產品比例

Continuously promoting product upgrades and increasing the proportion of products with clean labels

為滿足當前消費者對於清潔標籤產品,即天然無人工添加、成分清潔的食品產品的需求,旺旺持續減少食品中的人工成分, 提升清潔標籤產品比例。

In order to meet the current consumer demand for clean label products, that is, natural food products without artificial additives but clean ingredients, Want Want continues to reduce artificial ingredients in food and increase the proportion of clean label products.

#### 持續推進包裝材料可持續發展

Continuously promoting the sustainable development of packaging materials

包裝材料碳足跡降低、輕量化、可循環化、可降解化是當前包裝材料發展的必由之路,旺旺持續關注包裝材料可持續解決方案,推動包裝材料可持續發展。

Being low in carbon footprint, lightweight, recyclable and degradable is the only way to develop packaging materials, and Want Want keeps a watchful eye on sustainable solutions for packaging materials to promote the sustainable development of packaging materials.

旺旺健康營養研發戰略 Health and Nutrition R&D Strategies of Want Want



為了進一步明確旺旺的健康營養戰略行動,旺旺制定了營養健康戰略目標。 我們以旺仔牛奶為代表產品,致力於將糖添加量下降18%,白砂糖年用量預計減少 5,800噸。以此為起點,旺旺將不斷拓寬營 養健康目標,圍繞目標持續努力。 In order to further clarify Want Want's health and nutrition strategic actions, Want Want has formulated nutrition and health strategic targets. Represented by Hot-Kid Milk, we are devoted to reduce the amount of sugar added in Hot-Kid Milk by 18%, and the annual consumption of white sugar was expected to decrease by 5,800 tonnes. Taking this as a starting point, Want Want will continue to broaden its nutrition and health targets and make continued efforts in this regard.

#### 營養健康成果及案例

報告期內,我們在健康營養創新驅動下,繼續深化研發低糖、低脂、低鈉、有機、減少人工成分、植物基和強化營養成分的各類產品,滿足不同消費群體不同營養需求,不斷推陳出新,充實旺旺健康概念系列產品,致力於為消費者提供美味與營養兼得的食品。

#### **Nutrition and Health Outcomes and Cases**

During the Reporting Period, driven by health and nutrition innovation, we continued to deeply research and develop various products with low sugar, low fat, low sodium, organic substances, reduced artificial ingredients, plant-based and fortified nutrients to meet the various nutritional needs of different consumer groups, and continuously innovated to enrich the series of products of Want Want Healthy Concept, and was committed to providing consumers with delicious and nutritious food.



#### 貝比瑪瑪米餅 Baby Mum-Mum Rice Crackers

- 有機天然——有機米餅系列:含95%以上有機原料,搭配天然果蔬粉
   Organic and natural——organic rice cracker series: contain more than 95% organic raw materials, with natural fruit and vegetable powder
- 無糖無鹽──果汁米餅系列:採用果汁代替白砂糖,不添加鹽
   Free of sugar and salt──rice cracker with fruit juice series: use fruit juice instead of white sugar, no salt added
- 營養強化——嬰輔米餅系列:添加6種以上礦物質及維生素,滿足嬰幼兒營養需求 Fortified nutrition——baby rice cracker supplement series: add more than 6 kinds of minerals and vitamins to meet the nutritional needs of infants and toddlers
- 包裝輕便——各類產品均內含獨立小包裝,方便攜帶,避免食物浪費 Light packaging: all kinds of products contain individual small packaging, which is easy to carry and avoid food waste



#### 泰國仙貝系列產品 Thai Senbei Series Products

● 減鹽降鈉:餅體去食用鹽,調味方式採用低鈉加碘鹽代替加碘鹽,保持風味接近的基礎上,產品鈉含量降至600mg/100g以下

Reduction of salt and sodium: edible salt is removed from the cake body, and the seasoning method adopts low-sodium iodized salt instead of iodized salt, and on the basis of keeping a similar flavor, the sodium content of the product is reduced to less than 600mg/100g



#### 有機糙米薄餅系列 Organic Brown Rice Crisps Series

- 有機天然:主原料使用有機大米、有機糙米
   Organic and natural: organic rice and organic brown rice are used as the main raw materials
- 營養強化:黃豆、藜麥、芝麻、小米、亞麻籽、蕎麥等多種穀物,增加膳食纖維 Fortified nutrition: soybeans, quinoa, sesame, millet, flaxseed, buckwheat and other grains, which increases dietary fiber
- 無糖低脂:不添加白砂糖;採用焙烤工藝非油炸,使用不飽和脂肪酸含量較高的高油酸葵 花籽油替代氫化玉米油及棕櫚油

Sugar-free and low-fat: no white sugar added; it adopts baking process, not deep-frying; and high-oleic sunflower oil with high unsaturated fatty acid content is used instead of hydrogenated corn oil and palm oil



#### 蕎麥Q米面系列 Buckwheat Q Rice Noodle Series

- 營養強化:產品真材實料,提高食品營養成分,蕎麥含量≥50%,增加膳食纖維 Fortified nutrition: the product is made of real materials to improve the food nutritional content, with buckwheat content ≥ 50%, increasing dietary fiber
- 低脂非油炸:採用蕎麥等脂肪含量較低的原料搭配榮獲日內瓦國際發明展銀獎的熱風乾燥 技術,非油炸,低脂肪

Low-fat, non-fried: use buckwheat and other low-fat raw materials coupled with hot air-drying technology that won the silver award of the International Exhibition of Inventions of Geneva, non-fried and low-fat





#### 壓片糖果系列 Tableted Candy Series

- 低糖減糖:YA-MI維生素C氣泡糖&薄荷糖,使用山梨糖醇/甜菊糖苷代替白砂糖做基底,低 糖更健康
  - Low sugar and reduced sugar: YA-MI vitamin C tableted sweet & mint: use sorbitol/ steviol glycoside instead of white sugar as the base; low sugar is healthier
- 營養強化:使用含天然成分的原料,強化維生素C,所用原料中含天然薄荷腦 Fortified nutrition: use natural ingredients to fortify vitamin C; and raw materials contain natural menthol



#### 邦德咖啡系列 Mr. Bond Coffee Series

- 0糖0脂+營養強化: 邦德黑咖啡不僅零糖零脂含有膳食纖維,健康無負擔 0 sugar 0 fat + fortified nutrition: Mr. Bond black coffee contains dietary fiber while having zero sugar and zero fat, which is healthy and burden-free
- 低糖:邦德冰咖啡低糖美式,保障口感的同時提供低糖健康選擇 Low sugar: Mr. Bond iced coffee is low-sugar Americano, ensuring taste while providing low-sugar healthy choices
- 低脂:邦德輕乳咖啡,保障拿鐵香醇口感的同時減少脂肪含量,美味更健康 Low fat: Mr. Bond light milk coffee ensures the mellow taste of latte while reducing fat content, which is delicious and healthier



#### 會嗨營養素飲料 High 3H Our Nutrient Drink

- 天然植萃:使用天然原料,保障健康品質,提供天然咖啡因,有效緩解疲勞
   Natural extraction: use natural raw materials to ensure health quality, provide natural caffeine, and relieve fatigue effectively
- 營養強化:含多種營養素,添加牛磺酸、煙酰胺、維生素B6等多種營養素發揮協調作用,提神振氣、抗擊疲勞 Fortified nutrition: contain a variety of nutrients, adding taurine, niacinamide, vitamin B6 and other nutrients to play a coordinating role, which is refreshing and helps to fight fatigue





#### 小小運動飲料 Xiao Xiao (小小) Sports Drink

● 營養強化:添加維生素B6、煙酰胺和電解質,含有乳清蛋白等多種營養物質,補充能量更均衡,調節身體水分,維持酸鹼平衡,促進能量代謝

Fortified nutrition: add vitamin B6, niacinamide and electrolytes, contain whey protein and other nutrients, supplement energy in a more balanced manner, regulate body water, maintain acid-base balance, and promote energy metabolism

在全面推進產品營養與健康優化的同時,旺旺著力打造新鋭零食品牌,更加精準錨定新生代消費群體對營養健康新生活的追求,打造全新的健康營養美食品牌印象。

While optimizing product nutrition and health in an all-round way, Want Want focuses on building a cutting-edge snack brand, more accurately anchoring the pursuit of new generation of consumers of a nutritious and healthy new life, with an aim to create a new brand impression of healthy and nutritious food.

## 旺旺旗下新鋭零食品牌Fix XBody,健康控體新選擇

Cutting-edge snack brand Fix XBody of Want Want, a new choice for healthy body control

Fix XBody是旺旺集團旗下的新鋭零食品牌,專注控體期白領人群,傳遞健康飲食理念。

為打消現代年輕人「想吃卻不敢吃」的擔憂,我們從全球甄選優質原材料,自主研發生產,通過均衡營養搭配,希望實現新一代年輕人「零食自由」的夢想。

Fix XBody is a cutting-edge snack brand of Want Want Group, focusing on white-collar workers who are in the body control period and delivering the concept of healthy diet.

In order to dispel the worries of modern young people who "want to eat but dare not eat", we select high-quality raw materials from all over the world, and develop and produce the products. We hope to realize the dream of "snack freedom" for the new generation of young people through balanced nutrition.

## 品牌願景 Brand Vision

傳達健康生活理念, 實現控體期零食自由

Convey the concept of healthy life and feel free to enjoy snacks during body control period

#### 品牌標語 Brand Slogar

控體期吃Fix XBody Eat Fix XBody during body control period

## 品牌定位 Brand Positioning

健康控體 Healthy body control

## 目標客群 Target Consumer Group

#### 愛吃零食

但有體重管理需求的年輕白領 Young white-collar workers who love snacks but need to manage weight

#### Fix XBody低GI南瓜籽藜麥餅乾 Fix XBody Low GI Pumpkin Seed Quinoa Biscuit



● 含糖少,升糖慢:

通過盡可能少加糖,減少糖分攝入帶來的脂肪增加和皮膚健康問題;

富含膳食纖維,打造低GI食品(GI值=44),延緩血糖上升速度,延緩因血糖上升帶來的飢餓感,減少控體期的飢餓感,從而減少攝入更多的高熱量食物

Less sugar, slow glycemic rise:

Reduce fat and skin health problems associated with sugar intake by adding as little sugar as possible;

Rich in dietary fiber, low GI food (GI value = 44), slowing down the rise of blood sugar and thus delaying the hunger caused by it, reducing sense of hunger during the body control period, thereby lowering the intake of more high-calorie foods



#### Fix XBody豌豆脆脆 Fix XBody Peas Crunchy

低脂健康:富含蛋白質,非油炸,0反式脂肪酸,添加70%豌豆粉,富含膳食纖維
 Low-fat, healthy: rich in protein, non-fried, 0 trans fatty acids, added 70% pea flour, rich in dietary fiber



#### Fix XBody燕麥奶 Fix XBody Oat Milk

- 天然植基:作為植物基穀物濃漿飲品,其燕麥粉含量≥13%,原料燕麥粉中80%燕麥粉採用烘烤工藝,經酶解技術,入口濃郁,帶有烤香味和自然清甜,且0乳糖,適合乳糖不耐受人群
  Natural plant-based ingredients: as a plant-based grain thick pulp drink, its oat flour content is ≥13%; 80% of the oat flour ingredient adopts baking process; the enzymatic hydrolysis technology brings rich roasted flavor with natural sweetness, and 0 lactose, which is friendly to lactose intolerance people
- 低糖低脂: 0膽固醇、無添加糖,每100ml僅含65Kcal熱量,可搭配咖啡或紅茶等自制燕麥飲品
   Low sugar and low fat: 0 cholesterol, no added sugar, only 65Kcal calories per 100ml, suitable for making homemade oat drinks with coffee or black tea.

## 縮小包裝,放大享受

懂得節制,方得長遠。為了避免單個包裝食品量大造成的浪費,旺旺持續推進小包裝產品,讓消費者安心享受而不會一次性過量攝入食品和熱量,或產生不得不浪費食品的心理負擔。目前,小包裝食品已在多個品類的產品普及開來,例如旺仔小饅頭14g裝、貝比瑪瑪盒內獨立小包裝、邦德超咖啡等。

## **Smaller Packages Bringing More Enjoyment**

Knowing how to be temperate leads to long-term success. In order to avoid the waste caused by the large amount of food in a single package, Want Want continues to promote small package products, so that consumers can enjoy it with peace of mind without excessive intake of food and calories at one time, or the psychological burden of having to waste food. At present, small packaged food has been adopted in many categories of products, such as Hot-Kid Ball Cakes 14g pack, Baby Mum-Mum individual small packaging inside the box, Mr. Bond Coffee Rush, etc.

#### 食品包裝輕量化——小包裝優化

Lightweight food packaging - small package optimization

邦德咖啡系列產品,我們為消費者提供不同容量規格的產品選擇,滿足不同人群、不同場景的咖啡飲用需求,尤其是最新推出的「超咖啡」30ml裝,小包裝、大能量,幫助消費者保持一天好活力。

For Mr. Bond coffee series products, we provide consumers with products of different volume specifications to meet the coffee drinking needs of various groups of people in different scenarios, especially the latest "Coffee Rush" 30ml packet. Small packaging brings enough energy to help consumers maintain a good day.



邦德咖啡鐵罐裝 240mL Mr. Bond Coffee in tin cans 240mL



邦德咖啡鐵罐裝 145mL Mr. Bond Coffee in tin cans 145mL



邦德超咖啡 30mL Mr. Bond Coffee Rush 30mL

# 2.4 貼心服務,真誠為您

旺旺秉持「有心、用心、道德心」 的經營理念,重視消費者體驗環節的管理,把堅持以客戶為中心作為服務的長期 主義指導思想,為客戶提供多樣化的增值 服務,持續打造有溫度、負責任的品牌形象。

#### 客戶服務

在嚴格遵守《中華人民共和國消費者權益保護法》《中華人民共和國食品安全法》的前提下,我們重視每一位顧客的意見與感受,持續完善旺旺集團《質量客訴作業辦法》《消費者服務熱線標準話術》等制度與文件,並且在全國各公司佈局客戶服務網絡,對每一位消費者的訴求做到高效服務、切實落地、有問必答。2022財年,旺旺共收到客戶產品和服務的投訴數量8,754件,均得到妥善解決。

# 2.4 Attentive, Sincere Service for You

Upholding the management philosophy of "Be Caring, Be Attentive and Be Considerate", Want Want attaches importance to the management of consumer experience. We adhere to a long-term and customer-centric guiding ideology of service, and provides customers with diversified value-added services as a way to keep creating a warm and responsible brand image.

#### **Customer Service**

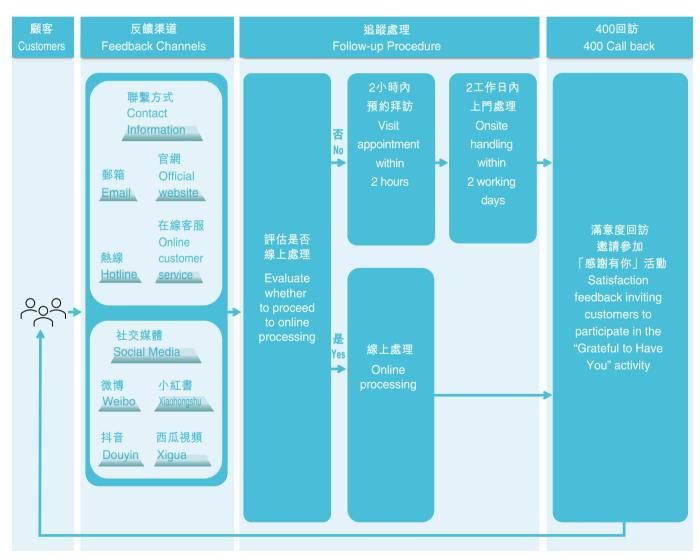
Under the premise of strictly abiding by the Law of the People's Republic of China on the Protection of Consumers Rights and Interests and the Food Safety Law of the People's Republic of China, we attach importance to the opinions and feelings of every consumer. To this end, we continue to improve the Action Procedures for Customers' Complaints, the Standard Communication Techniques for Consumer Service Hotline and other systems and documents of Want Want Group, and lay out customer service networks in various companies across China to offer efficient services and answer to the demand of each consumer. In 2022FY, Want Want received a total of 8,754 complaints from consumers about its products and services, all of which were properly resolved.

旺旺建立了多元化的消費者信息反饋 渠道,持續增加客戶服務投入,升級了全 新呼叫中心CRM系統,集成了語音、在 線、郵箱等多種信息受理窗口,在線客服 更是提供了7\*16小時的貼心服務。

除此之外,旺旺還積極開拓新媒體平台信息收集渠道,建立了完善的反饋及處理流程,通過監測系統動態捕捉消費者在微博、抖音、小紅書、西瓜視頻等網絡平台上的反饋信息後,旺旺客服會迅速主動聯繫消費者,以消費者為核心,解決消費者的實際需求。

Want Want has established diversified consumer information feedback channels, continuously increased investment in customer service, upgraded CRM system in a new call center, containing voice, online, email and other information acceptance windows, with online customer service providing 7\*16 hours of caring service.

In addition, Want Want has also actively explored new media platform information collection channels, and established a sound feedback and processing process. Through the monitoring system to dynamically capture consumers' feedback information on Weibo, Douyin, Xiaohongshu, Xigua and other online platforms, Want Want's customer service personnel will quickly take the initiative to contact consumers, with consumers as the core, and solve the actual needs of consumers.



投訴處理流程 Procedures for Handling Complaints



旰旰不斷完善消費者問題解決方案的 閉環管理,自主研發了追蹤管理系統,並進 行升級迭代。旺旺高度重視服務過程中的細 節管理,採用線上溝通、實地拜訪相結合的 處理模式,妥善快速地解決消費者反饋的 問題。再由400熱線回訪解決方案的落實情 况,邀請消費者參加集團「感恩有你」回饋 活動、調研消費者滿意度。對於消費者反饋 的產品問題,由專業人員研判分析,持續提 升品質。各處理環節緊密銜接,從而實現消 費者服務全流程管理,用實際行動保障每一 位消費者的利益。

## 消費者滿意

消費者滿意度既是我們工作與付出 的直接反饋,也是指引我們努力前進的方 向。不斷優化自身產品和服務、提升客戶 滿意度,是我們貫穿始終的堅持。

旺旺推行客戶服務質量與效率雙重 管理,嚴格遵守國家法規,通過標準化流 程,形成具有旺旺特色的服務,全方位提 升消費者服務體驗。

旺旺並不止步於年度目標的達成,而 是始終追求消費者100%的滿意度,針對 消費者不滿意的原始數據進行逐條分析, 2022財年消費者滿意度為98%。

旺旺會根據滿意度調查結果展開分

析、改善和消費者建議的再收集,建立了

滿意度提升矩陣,全方位進行針對性改善

年度目標 Annual target 消費者滿意度95% Consumers' satisfaction of 95%

消費者滿意度表現 Consumers' satisfaction

2022財年消費者滿意度98% Consumers' satisfaction of 98% for 2022FY

Want Want will conduct analysis and improvement and regather consumer suggestions according to the results of satisfaction survey. Want Want has established a satisfaction improvement matrix to carry out targeted improvement in an all-round way.

Want Want has constantly improved the closed-loop management of consumer problem solutions, independently developed a tracking management system, and upgraded it. Want Want attaches great importance to the detail management in the service process, and adopts the combined processing mode of online communication and on-site visits to properly and quickly solve the problems in consumers' feedback. Then relevent personnel will verify the implementation of the solution through 400 hotline, and invite consumers to participate in the Group's "Grateful to Have You" feedback activities, and conduct a survey on consumers' satisfaction. For the products involved in the feedback, the professionals will conduct research and analysis, and continue to improve the quality. Each processing link is closely connected, so as to achieve the whole process management of consumer service, and protect the interests of each consumer with actions.

#### **Consumer Satisfaction**

Consumers' satisfaction is not only the direct feedback on our work and efforts, but also a direction for us to strive forward. We are always committed to continuously optimizing our products and services and improving consumers' satisfaction.

Want Want promotes dual management of customer service quality and efficiency, strictly abides by national regulations, and forms a service with Want Want's characteristics through standardized processes, so as to improve the service experience of consumers in an all-round way.

Want Want does not stop at achieving annual targets, but always pursues 100% consumers' satisfaction by analyzing the raw data of consumer dissatisfaction item by item. The consumers' satisfaction in 2022FY was 98%.

提高。

# 夯實基礎 持續精進 Lay a solid foundation to make continuous progress

從管理層面,簡化、優化流 程,完善團隊結構,嚴格控制 流程執行,協調部門合作,解 決管理痛點

From the management perspective, simplify and optimize the process, improve the team structure, strictly control the process execution. coordinate the cooperation among departments, and solve management pain points

#### 賦能員工 專業服務 Empower employees with professional sérvices

從個案層面追蹤客訴處理人, 對相關人員進行1對1輔導,提 升服務水平

Track customer complaint handlers of each case. provide 1-on-1 coaching to relevant personnel so as to improve service levels

#### 追求卓越 Information sharing and pursuit of excellence

將消費者建議整理輸出至集團 各對口單位,對其中重點意見 進行追蹤跟進

Organize the circulation of consumer suggestions to each corresponding unit of the Group, and follow up the key opinions

# 感恩有你 暖心回饋 give back to the society

激請消費者參加集團「感恩有 你」消費者回饋活動、開展活 動滿意度調研,進一步持續獲 得消費者喜愛與支持。報告期 內,「感恩有你」滿意度調 研活動中累計參加人數1,202 人,滿意度99.9%

Invite consumers to participate in the "Grateful to Have You" consumer feedback activity of the Group, and carry out activity satisfaction surveys to continue to win the love and support from consumers. During the Reporting Period, a total of 1,202 people participated in the "Grateful to Have You" satisfaction survey activity, with a satisfaction rate of 99.9%

#### 滿意度提升矩陣

#### Satisfaction Improvement Matrix

與此同時, 旺旺為客戶提供多種多樣 貼心、全面的附加增值服務,將改善提升舉 措延申至自身運營範圍之外,建設自身品牌 形象和提高消費者滿意度的同時,帶動下游 經銷商共同進步。

Meanwhile, Want Want provides distributors, its customers, with a variety of attentive, comprehensive value-added services to extend the improvement measures beyond its own operating scope, which drives downstream distributors to make common progress while building its own brand image and improving consumers' satisfaction.

旺旺幫助經銷商客戶規範倉庫管理,向優質客戶額外提供免費倉儲優化服務,並不定期安排就近員工實地 指導,幫助客戶整理倉庫,優化倉庫佈局

對於非旺旺責任的市場流通過程中產生的產品客訴問題,旺旺針對該類問題集中區域進行專案改善,提高 產品防護,確保產品品質完好的送達消費者手中

For customer complaints about products which arise during the circulation of products in the market that are not the

旺旺主動、及時向經銷商客戶傳遞國家食安相關規定,通過微信公眾號持續向客戶推送食安相關科普以及 倉儲管理、政策解讀的培訓圖文或視頻

Want Want takes the initiative to timely deliver the relevant national food safety regulations to distributors, and continuously provides training handout or videos on food safety-related science education, warehouse management

#### 召回管理

為切實保障消費者健康與安全,旺旺嚴格遵守《食品召回管理辦法》等法律法規,建立產品模擬追溯機制和召回流程,我們推行主動反饋從我做起,主動規避食品安全風險。2022財年,旺旺並無已售或已運送產品中因安全與健康理由而須回收的情況,無食品安全突發事件出現。

旺旺依託數字化管理手段,通過SAP系統進行追溯管理,實現從採購、生產、配送到銷售的全流程追溯。旺旺下屬食品工廠每年開展一次原物料到成品、成品到原物料的雙向模擬追溯,核算物料平衡。報告期內,共完成262次雙向模擬追溯,平均耗時2.5小時,追溯成功率100%。

#### 客戶權益

#### 隱私與信息安全管理

旺旺高度重視保護客戶與消費者的信息與隱私安全,在遵守《中華人民共和國消費者權益保護法》《信息安全技術個人信息安全規範》(GB/T 35273-2017)等法律法規要求的基礎上,依據內部《質量客訴作業辦法》,旺旺明確了客戶信息和加密與保護機制,具備技術上保護消費名的區和規範化管理的能力,切實保障消費者的隱私安全與合法權益。同時,當相關單位產生信息調取需求時,須向總明確信息獲取、保存和使用過程中的保密性。

## **Recall Management**

In order to protect the health and safety of consumers effectively, Want Want strictly abides by the Food Recall Management Measures and other laws and regulations. Want Want has established a product simulation traceability mechanism and recall process. We advocate active feedback to avoid food safety risks on our own initiative. In 2022FY, Want Want did not recall any of the products sold or shipped for safety and health reasons, and had no food safety emergencies.

Relying on digital management means, Want Want conducts traceability management through SAP system from procurement, production, distribution and sales to ensure the whole process is traceable. Once a year, the food factories of Want Want carries out two-way simulation tracking from raw materials to finished products and from finished products to raw materials to calculate the material balance. During the Reporting Period, a total of 262 two-way simulated tracking exercises were completed, with an average time of 2.5 hours and a success rate of 100%.

## **Customer Rights**

#### **Privacy and Information Security Management**

Want Want attaches great importance to protecting the information and privacy of distributors and consumers. On the basis of complying with the Law of the People's Republic of China on the Protection of Consumers Rights and Interests, the Information Security Technology Personal Information Security Specification (GB/T 35273-2017) and other laws and regulations, and in accordance with the internal Action Procedures for Customers' Complaints, Want Want has clarified the encryption and protection mechanism of customer information, and is capable to protect consumers' personal information technically and manage such information in a standardized manner so as to effectively protect consumers' privacy security, and legitimate rights and interests. In the meantime, when relevant units have a need for information retrieval, they must submit a written application to the audit unit at headquarters for approval to ensure the confidentiality in the process of information acquisition, preservation and usage.

## 系統管理 System management

- CRM客戶信息管理系統
   CRM customer information management system
- 業務追蹤專用平台
   Dedicated platform for business tracking
- 投訴追蹤專用平台
   Dedicated platform for complaint tracking

對於集團整體信息安全,旺旺將信息 安全納入整體風險管理框架,由審核及風險 管理委員會審議相關議題,同時旺旺制定了 《集團資訊安全總體方針》《網絡安全管理 制度》《集團資訊安全管理辦法》等制度, 督促員工學習與落實,提供信息安全意識培 訓,為集團信息安全提供制度保障。

在制度保障下,我們不斷完善信息安全管理體系,明確相關責任部門和責任人,建立健全防止網絡攻擊與系統中斷的相關預警與處置程序,設計信息安全響應計劃,並每年開展度網絡安全敏感性及壓力性測試,依據《資訊系統災備演練管理辦法》展開網絡信息安全專項應急場景演練。旺旺官方網絡信息安全專項應急場景演練。旺旺官方網站、愛旺旺系統、SFA系統、旺仔旺鋪、旺仔俱樂部五大系統及其關聯設施均通過國家信息安全等級保護二、三級認證,並由專業第三方機構定期開展滲透性測試,確保旺旺具備保護網絡信息安全的能力。

報告期內,旺旺未發生侵犯客戶隱私 或洩露客戶資料的投訴,未發生網絡安全或 信息洩露事件。

## 權限保障 Permission guarantee

- 系統賦能權限 Permissions empowered by system
- 關鍵信息加密 Encryption of critical information
- 輸出接口屏蔽
   Output interface shielding
- 移動媒介禁用
   Prohibiting the use of mobile media
- 信息調取權限 Information retrieval permission
- 稽核部門監督 Audit department's supervision

## 調取流程 Retrieval process

- 提出申請 Request submission
- 明確用途 Clarify purpose
- 審核通過 Passing verification
- 專人提取 Personal extraction
- 監督刪除
   Supervised deletion

#### 客戶信息管理 Customer Information Management

For the overall information security of the Group, Want Want incorporates information security into the overall risk management framework. The Audit and Risk Management Committee deliberates relevant issues. At the same time, Want Want has formulated the General Policy on Information Security of the Group, the Network Security Management System, the Group Information Security Management Measures and other systems to urge employees to learn and put them into practice, and offers training on information security awareness to provide regulation assurance for the information security of the Group.

On the basis of regulation assurance, we continuously improve the information security management system, clarify the relevant responsible departments and personnel, establish and improve the relevant early warning and handling procedures to prevent network attacks and system interruptions, design information security response plans, and conduct annual test on network security sensitivity and pressure. We also conduct drills of special emergency scenarios of network information security in accordance with the Management Measures for Disaster Drills of Information Systems. The five systems – Want Want's official website, i want-want, SFA system, Hot-kid Want Shop and Hot-Kid Club – together with their associated infrastructures have all passed the national information security protection level II and III certifications, and penetration tests have been conducted by professional third-party institutions on a regular basis to ensure that Want Want has the ability to keep the network information secure.

During the Reporting Period, Want Want did not have any complaints of invasion of customer privacy or leakage of customer information, and no network security or information leakage incidents occurred.



#### 負責任營銷

旺旺承諾,始終遵循負責任營銷的 原則開展標籤審核、宣傳營銷工作,嚴格 遵守《中華人民共和國食品安全法實施條 例》《預包裝食品標籤通則》《預包裝食 品營養標籤通則》《食品標識管理規定》 等國家法律法規,遵循內部《法規審核作 業辦法》《外銷法規審核作業辦法》等內 部管理規範,多部門協作共同對產品進行 標籤合規性、營銷合規性的控制與審查, 維護消費者知情權與選擇權。

報告期內,旺旺進一步關注產品原料信息對標籤帶來的影響,將信息審核程序 前置,與原料調查表的審核進行相關聯, 截至報告期末,共審核版面超4,000份,審 核覆蓋率100%,未發生標籤合規性問題。

## **Responsible Marketing**

Want Want promises to always follow the principles of responsible marketing to carry out label review, publicity and marketing, strictly abides by the Regulations on the Implementation of the Food Safety Law of the People's Republic of China, General Standards for the Labeling of Prepackaged Foods, General Standards on Nutrition Labels for Prepackaged Foods, the Administrative Provisions on Food Labeling and other national laws and regulations, and follows the Processes of the Regulatory Review Method, the Regulations Audit Practice for Export Sales and other internal management specifications. Multi-department cooperation is carried out to jointly control and review product labeling and marketing compliance as a way to safeguard consumers' right to know and choose.

During the Reporting Period, Want Want paid more attention to the impact of product raw material information on labels, and therefore brought the information review procedure forward and linked it with the review of the raw material survey forms. As at the end of the Reporting Period, a total of more than 4,000 layouts were reviewed, with a review coverage rate of 100%, and no labeling compliance issues occurred.

## 產品設計階段 Product design stage

所有營養健康標識均依據《法規審核作業辦法》嚴格把關;以配方 測算、檢測、驗證多種 方式互相驗證。

All nutrition and health labels are strictly checked in accordance with the Processes of the Regulatory Review Method; mutual verifications are conducted through formula measurement, testing and verification.

## 廣告設計階段 Advertising design stage

文案與腳本設計由集團 最高主管親自把關,法 務部門與合規部門共同 參與,避免誤導性、不 合規的內容出現。

The story and script design is personally checked by the top executives of the Group, with the participation of the legal department and the compliance department to avoid misleading and noncompliant content.

## 線上營銷階段 Online marketing stage

有任何超出產品標籤信息之外的營養標識,必須經法務和合規部門審核後,確認無誇大、無誤導、無違規後方可投放。

Any label on nutrition beyond the product label information must be reviewed by the legal and compliance departments to confirm that there is no exaggeration, no misleading information or no violation before it can be delivered.

## 客戶反饋階段 Customer feedback stage

由專人定期收集經銷商 的營銷行為,並對消費 者、市場端的反饋進行 輿情監測,確保不會有 引起消費者誤解的營銷 行為。

Specially-assigned personnel regularly collect the marketing behavior of distributors and monitor public opinion feedback from consumers and the market to ensure that there will be no marketing behavior that causes misunderstanding among consumers.

全流程負責任營銷

全流柱負責任營銷
Responsible Marketing Throughout the Process

為提高員工的基礎法律意識,旺旺每 年定期對生產、品保、研發、行銷、採購、 儲運、人資等部門進行產品標籤及廣告宣傳 等基礎法律知識的培訓,增強負責任營銷 意識。報告期內共舉辦培訓1,055場次,培 訓總時長2,572小時,覆蓋60,926人次。同 時,為進一步深化負責任營銷意識,提升負 責任營銷能力,旺旺分別針對網絡營銷的規 範及所有媒介的宣傳開展了法規專項培訓, 內容涵蓋所有的產品合規信息要求,培訓覆 蓋產品經理人、商品運營、及活動推廣等相 關人員,報告期內共舉辦食品標籤合規應用 及廣告合規實務等專項培訓共計70場次, 培訓總時長117小時,覆蓋3,873人次。其 中標籤合規專項培訓58場。

Lasting Business and

Elite Dragons of the World

## 2.5 攜手共建,行業共榮

旺旺深知,推動行業可持續發展需 要與各方夥伴攜起手來共建共榮。旺旺致 力於貢獻與分享自身優勢,與外部積極交 流、精誠合作、共同進步,推動價值鏈上 下游與行業內同行共同進步,共同發展。

#### 攜手供應商

帶動供應商共同發展進步對於旺旺建 立可持續發展供應鏈,維護穩定良性的合 作關係具有重要意義。因此, 旺旺熱衷於 同合作供應商深入交流、互利共贏,並不 斷開拓分享共建渠道。

旺旺的供應商渠道主要包括供應商大 會、品質交流會議、駐廠交流、技術交流 等,交流內容涵蓋產品品質、技術革新、 服務改善、可持續發展等,各類交流按照 實際需要以每天、每周、每月或每年不等 的頻率開展。

#### 本地供應商扶持

為促進供應穩定、降低供應鏈上的 成本損耗和能源、碳排放負擔,旺旺始終 著力扶持本地供應商,推進進口原料國產 化,帶動本土供應商創新與可持續發展並 與之建立長期穩定的合作關係。

In order to strengthen the basic legal awareness of employees, Want Want regularly conducts training on basic legal knowledge on areas such as product labeling and advertising for production, quality assurance, research and development, marketing, procurement, storage and transportation, human resources and other departments every year to enhance the awareness of responsible marketing. During the Reporting Period, 1,055 training sessions were held with a total of 2,572 training hours, covering 60,926 people. Meanwhile, in order to further deepen the awareness of responsible marketing and enhance the ability in this regard, Want Want carried out special training on the regulation of online marketing and the publicity of all media. The content contained all product compliance information requirements, and the training covered product managers, personnel related to product operations, and personnel related to event promotion. During the Reporting Period, a total of 70 special training sessions were held on compliant application of food labeling and advertising compliance practice and other aspects, with a total of 117 training hours and covering 3,873 people. Among these training sessions, there were 58 special training sessions on labeling compliance.

# 2.5 Working Together for Industry Common **Prosperity**

Want Want knows that promoting the sustainable development of the industry requires it to work together with partners to seek common development and prosperity. Being committed to contributing and sharing its own advantages, Want Want actively communicates with external parties, sincerely cooperates for common progress, and promotes common development and progress of the upstream and downstream of the value chain as well as peers in the industry.

## **Joining Hands with Suppliers**

Driving suppliers to seek common development and progress is of great significance for Want Want to establish a sustainable supply chain and maintain a stable and benign cooperative relationship. Therefore, Want Want is keen to have in-depth exchanges with partnering suppliers to pursue mutual benefit and winwin results, and constantly opens up channels for sharing and co-construction.

The supplier channels of Want Want mainly include supplier conferences, quality exchange meetings, in-plant exchanges, and technical exchange, with the content covering product quality, technological innovation, service improvement, sustainable development, etc. All kinds of exchanges are conducted on a daily, weekly, monthly or annual basis according to actual needs.

## **Support Local Suppliers**

In order to maintain stable supply, reduce cost loss, energy and carbon burden in the supply chain, Want Want always strives to support local suppliers, promotes the localization of imported raw materials as a way to drive local suppliers to seek innovation and sustainable development and establishes long-term and stable cooperative relations with them.



## 原料國產化替代專案 Project for Substituting Imported Raw Materials with Domestic Alternatives

國際市場受綜合因素影響,原材料供應情況波動較大。為提升供應鏈穩定性,控制供應風險,旺旺採用國產明膠代替進口明 膠,基於品質保障的前提下,選用國產化優良原料。

The international market is affected by various factors so that the supply of raw materials fluctuates greatly. In order to improve the stability of the supply chain and control supply risks, Want Want applies domestic gelatin instead of imported gelatin, and selects domestic excellent raw materials on the premise of quality assurance.

#### 行業合作

行業的分享與交流是雙贏共進的重 要動力,不僅是旺旺自身成長的必由之 路,也是旺旺貢獻社會價值的重要途徑。 為此, 旺旺積極與外部機構、同行展開合 作,聘請專家顧問分享行業洞見,同時加 入了各類權威協會,參與行業標準制定, 致力於推動行業協同發展。

## 工藝提升與技術合作

旺旺集團擁有強大的技術顧問團隊, 聘請了原日本森永乳業研究所所長富田守 社長、台灣國際生命科學會副會長營養專 家蔡敬民教授等, 為旺旺提供來自不同行 業前沿的理念、技術與知識。與此同時, 旺旺不定期邀請各個領域專家進行交流、 分享與學習,更新旺旺的知識邊界與行業 認知。

報告期內,我們激請了來自中國農業 大學、上海交通大學等高等學府的6位農業 專家及供應商,就大米轉基因檢測及預防 進行交流分享,並與上海交通大學建立合 作檢測機制,為旺旺產品的出口合規性提 供進一步保障。

#### 行業聯盟交流

旺旺當前是消費品論壇(CGF)成 員,同時是全球食品安全倡議(GFSI) 中國工作組成員,旺旺生產研發群總處長 曹永梅女士是中國工作組運營委員會聯席 副主席,同時是BRCGS國際顧問委員會 (International Advisory Board) 亞太區 成員之一。此外,旺旺目前是包括中國食 品工業協會、中國食品科學技術學會、中 國營養學會、中國乳製品工業協會等在內

## **Industry Cooperation**

The sharing and exchange of the industry is an important driving force for win-win progress, which is not only the route Want Want must take to grow itself, but also an important way for Want Want to contribute to social value. To this end, Want Want actively cooperates with external institutions and peers, engages expert consultants to share industry insights, and joins various authoritative associations to participate in the formulation of industry standards as a way to promote the coordinated development of the industry.

## **Process Improvement and Technical Cooperation**

Want Want Group has a strong technical consultant team, and has employed Mr. Tomita Mamoru, former director of Morinaga Milk Industry Research Institute in Japan, nutrition expert Prof. Tsai Jing-Min, vice president of the International Life Sciences Institute Taiwan, to provide Want Want with cutting-edge ideas, technologies and knowledge from different industries. Meanwhile, Want Want invites experts in various fields to communicate, share and learn from time to time to update Want Want's knowledge boundary and industry cognition.

During the Reporting Period, we invited six agricultural experts from China Agricultural University, Shanghai Jiao Tong University and other higher education institutions, and suppliers to exchange and share on detection and prevention of transgenic rice, and established a cooperative testing mechanism with Shanghai Jiao Tong University to provide further assurance for the export compliance of Want Want products.

#### **Industry Alliance Exchange**

Want Want is currently a member of the Consumer Goods Forum (CGF) and a member of the Global Food Safety Initiative (GFSI) China Working Group. Ms. Cao Yongmei, managing director of the manufacturing and R&D group of Want Want, is a co-vice chairwoman of the operation committee of the China Working Group, and also a member of the International Advisory Board of BRCGS in the Asia-Pacific region. In addition, Want Want is currently a member/director of 28 industrial associations, including the China National Food Industry Association, the Chinese Institute of Food Science and Technology, and the Chinese Nutrition Society, and the China Dairy Industry Association. We joined the Society of

的28家行業協會的會員、理事,我們於報 告期內新加入食品標準與營養健康分會, 致力於在食品行業全價值鏈中推進食品供 應鏈的穩定、提高供應鏈中的品質標準, 與行業夥伴達成食品安全、營養健康的共 識。旺旺積極與這些協會組織保持密切的 合作,將合作項目範圍覆蓋至原料到成品 流程中的各個方面。

Food Standard and Nutrition Health during the Reporting Period to promote the stability of the food supply chain in the entire value chain of the food industry. improve quality standards in the supply chain, and reach consensus with industry partners on food safety, nutrition and health. Want Want actively maintains close cooperation with these associations and organizations, and extends cooperation projects to all aspects of the process from raw materials to finished products.

旺旺與BRC trade Ltd. (BRCGS標準擁有方)簽署戰略合作備忘錄,開展如認證、食品安全文化評估等多 項質量管理合作。

旺旺與勞氏質量認證LRQA、SGS、必維等知名認證機構合作開展供應商二方審核,推動供應鏈協同發展。 Want Want cooperates with well-known certification bodies such as LRQA, SGS and Bureau Veritas to carry out

旺旺與上海市質檢院開展相關合作,強化自身產品檢驗檢測、標準制修訂、專業培訓等方面能力。

Want Want cooperates with the Shanghai Institute of Quality Inspection and Technical Research to strengthen its own product inspection and testing, standard formulation and revision, professional training and other capabilities.

旺旺參與GFSI中國組織的《食品安全技術應用案例集》編寫、多場在線分享會,為行業健康發展作出積極 **香戲**。

Want Want External Cooperation Brief

#### 行業標準制定

行業發展離不開行業標準的規範與完 善,旺旺作為領先的食品企業,深知自身肩 負的職責與使命,積極參與食品相關標準制 定。報告期內,旺旺參與了各類食品產品, 包括果凍、水果乾製品、糕點、麵包、調制 乳、發酵乳等國家/行業/團體標準的制定, 共8份,旺旺還參與了例如生產許可審查細 則、食品添加劑科普宣傳、NP體系指南等 法規意見徵集130份,修編《GB19299 食 品安全國家標準 果凍 第1號修改單、植物 基食品通則》(行業標準)。

# **Industry Standard Setting**

The development of the industry is inseparable from standardized and wellestablished industry standards. As a leading food company, Want Want is well aware of its responsibilities and missions, and actively participates in the formulation of food-related standards. During the Reporting Period, Want Want participated in the formulation of 8 national/industry/group standards in relation to various food products, including jelly, dried fruit products, pastries, bread, modulated milk, and fermented milk. Want Want also took part in the collection of 130 opinions on laws and regulations such as rules of production license review, science education of food additives, and NP system guidelines, etc., and revised the GB19299 National Food Safety Standard Jelly No. 1 Amendment List, General Principles of Plant-Based Foods (《GB19299 食品安全國家標準 果凍 第1號修改單、植物基食品通則》) (industrial standards).





# 3.1 綠色管理,全面覆蓋

## 環境管理

旺旺嚴格遵守國家相關法律法規, 不斷優化提升環境管理體系。遵循「前 期高達成、後期穩固」的管理原則,我 們依託完善的旺旺標準生產管理體系 (WSPM),不斷更新修訂《危險廢物管 理辦法》《工廠固廢管理程序》《工廠突 發環境事件管理辦法》等環境保護管理制 度,以保證旺旺的可持續發展管理方針穩 固達成,環境管理表現不斷提升。我們始 終致力於推進旺旺可持續發展管理方針, 以綠色工廠申報、綠色能源發展、能源效 率大幅提升、可持續水管理、包材100%可 回收、廢棄物零填埋及綠色採購作為旺旺 的可持續發展方針。在完善的管理體系保 障下, 旺旺過去三年未發生任何環境違規 罰款情況。

## 3.1 Green Management with Full Coverage

## **Environmental Management**

Want Want strictly abides by relevant national laws and regulations, and constantly optimizes and improves the environmental management system. Following the management principle of "high achievement in the early stage and stability in the later stage", we rely on the well-established Want Want Standard Production Management System (WSPM) to continuously update and revise environmental protection management systems such as the Hazardous Waste Management Regulations, the Factory Solid Waste Management Procedures and the Factory Environmental Emergency Management Measures (《工廠突發環境事件管理辦法》) to ensure that the sustainable development management policies of Want Want are steadily achieved and its environmental management performance is continuously improved. We have always been committed to advancing the sustainable development management policies of Want Want, which include green factory declaration, green energy development, significant improvement in energy efficiency, sustainable water management, 100% recyclable packaging materials, zero waste to landfill and green procurement. Guaranteed by the sound management system, Want Want has not incurred any fines for environmental violations in the past three years.

Lasting Business and

Elite Dragons of the World



旺旺可持續發展管理方針 Want Want Sustainable Development Management Policies

在管理層面,我們將管理人員薪酬與環境績效表現掛鈎,推行環境目標考核管理,形成內驅力推動環境表現提升;執行層面,我們將長期環境管理目標逐年分解、逐級落實,通過細化目標將責任細分到每個生產基地,確保工作有效落實。報告期內,旺旺通過ISO 14001環境管理體系的工廠數量超過了前三個財年的總數量。截至報告期末,集團下屬共18家工廠取得ISO 14001、ISO 45001國際認證。

在開展環境績效提升工作的同時,我們自主研發創新,實施了諸多節能管理實踐措施。為了不斷加強環境管理能力,我們持續開展節能環保研究並申請相關專利。報告期內,旺旺在節能環保領域申請相關專利50件,共獲得節能環保類專利授權42件。通過技術創新,我們不斷優化了各個生產節點的環保管理與能源管控,提高可持續發展水平。

At the management level, we link the remuneration of managers with environmental performance by implementing environmental target assessment management so as to develop an internal driving force to improve environmental performance. At the operation level, we will break down and implement long-term environmental management targets year by year, and subdivide responsibilities to each production base through refined targets to ensure effective implementation. During the Reporting Period, the number of Want Want factories that passed the ISO 14001 environmental management system exceeded the total number of the previous three financial years. As of the end of the Reporting Period, a total of 18 factories of the Group have obtained ISO 14001 and ISO 45001 international certifications.

While improving environmental performance, we independently develop and innovate to implement numbers of energy-saving management practices. In order to continuously strengthen our environmental management capabilities, we continue to carry out research on energy conservation and environmental protection and apply for related patents. During the Reporting Period, Want Want applied for 50 relevant patents in the field of energy conservation and environmental protection, and obtained a total of 42 patents for energy conservation and environmental protection. Through technological innovation, we have continuously optimized the environmental management and energy control of each production node to enhance sustainable development.

# 環境法規科普知識培訓 Training on Environmental Regulation

為了提升員工環境保護意識,2022財年各工廠除了開展環境保護常態化培訓外,集團層面結合國家環保法規,製作了《水環境污染防治科普》《大氣環境污染防治科普》《土壤環境污染防治科普》多部環保科普視頻,組織員工觀看。2022年9月,集團通過「旺傳媒」在全國工廠進行了一個月的循環輪播,宣傳視頻覆蓋範圍涉及全國所有工廠人員及總部人員,當月觀看人數約1.9萬人。

In order to enhance employees' awareness of environmental protection, in 2022FY, in addition to conducting regular environmental protection training at each factory, at the group level, in alignment with national environmental protection regulations, the Group created several educational videos on environmental protection, such as the General Science on Water Environment Pollution Prevention and Control, the General Science on Air Environment Pollution Prevention and Control, and the General Science on Soil Environment Pollution Prevention and Control. Employees were organized to watch these videos. In September 2022, the Group broadcasted these videos on repeat for a month in all factories nationwide through "Want Media (旺傳媒)". The promotional videos covered personnel in all factories nationwide and those at the headquarters, with about 19,000 viewers that month.

#### 綠色工廠申報

報告期內,旺旺共計新增8家工廠成功 通過綠色工廠認證,其中國家級1家,省級 4家,市級3家。截至報告期末,集團共計 13家工廠通過綠色工廠認證:

## **Green Factory Declaration**

During the Reporting Period, additional 8 factories of Want Want successfully passed the green factory certification, including 1 on national-level, 4 on provincial-level, and 3 on municipal-level. As of the end of the Reporting Period, a total of 13 factories of the Group had passed the green factory certification:

公司名稱 Company name	綠色工廠認證等級 Green factory certification level	認證時間 Time of certification
湖南大旺食品有限公司 Hunan Big-Want Foods Ltd.	國家級綠色工廠認證 National Green Factory Certification 湖南省省級綠色工廠認證 Provincial Green Factory Certification in Hunan Province	2022 2019
淮安旺旺食品有限公司 Huaian Want Want Foods Ltd.	江蘇省省級綠色工廠認證 Provincial Green Factory Certification in Jiangsu Province 江蘇省淮安市市級綠色工廠認證 Municipal Green Factory Certification in Huaian City, Jiangsu Province	2022
南京大旺食品有限公司 Nanjing Big-Want Foods Ltd.	江蘇省省級綠色工廠認證 Provincial Green Factory Certification in Jiangsu Province	2022
瀋陽旺旺食品有限公司 Shenyang Want Want Foods Ltd.	遼寧省省級綠色工廠認證 Provincial Green Factory Certification in Liaoning Province	2022
江西旺旺食品有限公司 Jiangxi Want Want Foods Ltd.	江西省省級綠色工廠認證 Provincial Green Factory Certification in Jiangxi Province	2022
山東大旺食品有限公司 Shandong Big-Want Foods Ltd.	山東省濟南市市級綠色工廠認證 Municipal Green Factory Certification in Jinan City, Shandong Province	2022
杭州旺旺食品有限公司 Hangzhou Want Want Foods Ltd.	浙江省杭州市市級綠色工廠認證 Municipal Green Factory Certification in Hangzhou City, Zhejiang Province	2022
齊河旺旺食品有限公司 Qihe Want Want Foods Ltd.	山東省德州市市級綠色工廠認證 Municipal Green Factory Certification in Dezhou City, Shandong Province	2022
浙江明旺乳業有限公司	國家級綠色工廠認證 National Green Factory Certification	2021
Zhejiang Ming-Want Dairy Ltd.	浙江省省級綠色工廠認證 Provincial Green Factory Certification in Zhejiang Province	2020
湖南旺旺食品有限公司 Hunan Want Want Foods Ltd.	湖南省省級綠色工廠認證 Provincial Green Factory Certification in Hunan Province	2021
山東旺旺食品有限公司 Shandong Want Want Foods Ltd.	山東省濟南市市級綠色工廠認證 Municipal Green Factory Certification in Jinan City, Shandong Province	2021
山東真旺包裝材料有限公司 Shandong Jet-Want Packaging Ltd.	山東省濟南市市級綠色工廠認證 Municipal Green Factory Certification in Jinan City, Shandong Province	2021
安慶旺旺食品有限公司 Anging Want Want Foods Ltd.	安徽省省級綠色工廠認證 Provincial Green Factory Certification in Anhui Province	2020

# 3.2 低碳轉型,應對變化

近年來,全球氣候與工業化時代相比已發生巨大變化,聯合國氣候變化公約第27次締約國大會(COP27)上重申了《巴黎協定》1.5℃目標的重要性,呼籲社會各界重視氣候變化影響。旺旺高度重視氣候變化風險與機遇的識別、應對和管理,將氣候變化風險納入企業整體風險管理體系之中。報告期內,我們參照金融穩定理事會(FSB)氣候相關財務信息披露工作組(TCFD)2017年發佈的《氣候相關財務信息披露工作組建議報告》,進一步深化氣候變化的管理與應對。

#### 治理

旺旺建立了完善的氣候變化相關公司 管治體系,董事會下設環境、社會及管治 (ESG)委員會,負責對氣候變化應對相 關的願景、目標及策略實施進行管理與監 督審核,每年至少展開一次氣候變化議題 審議,討論ESG管理方針匯報以及ESG相 關目標進度,並向董事會彙報。

ESG委員會主任委員由蔡旺家先生擔任,蔡旺家先生具有多年深厚的食品與飲料行業工作經驗。我們的ESG委員會委員來自會計金融、食品科學、企業管理學等多元學術背景,共同為旺旺可持續發展保駕護航。與此同時,為了提升ESG委員會監督和應對氣候相關問題的能力,我們不定期針對委員會委員開展氣候變化工作坊和ESG培訓。

同時,我們為旺旺管理層設立ESG 工作小組,貫徹落實董事會及ESG委員會 制定的氣候變化應對相關制度、目標與策 略,協調各部門開展具體工作。在具體工 作中,我們將氣候變化相關目標的達成情 況作為管理層績效考核的要素之一,與管 理層薪酬掛鈎。

# **3.2 Low-Carbon Transformation to Cope with Change**

In recent years, the global climate has changed dramatically compared to the industrial era, and countries around the world have reiterated the importance of the 1.5°C target of the Paris Agreement at the 27th Conference of the Parties to the United Nations Convention on Climate Change (COP27) and appealed to all sectors of society to pay attention to the impact of climate change. Want Want attaches great importance to the identification, response and management of climate change risks and opportunities, and incorporates climate change risks into the overall risk management system of the enterprise. During the Reporting Period, we further deepened the management and response to climate changes with reference to the Recommendations of the Task Force on Climate-related Financial Disclosures issued by the Task Force on Climate-related Financial Disclosures (TCFD) of the Financial Stability Board (FSB) in 2017.

#### Governance

Want Want has established a sound corporate governance system related to climate change. The Board has set up an Environmental, Social and Governance (ESG) Committee, which is responsible for managing and supervising the implementation of the vision, objectives and strategies related to climate change response, and reviewing climate change issues at least once a year to discuss ESG management policies and the progress of the ESG-related targets, and reporting to the Board.

Mr. Tsai Wang-Chia, the chairman of the ESG Committee, has many years of extensive working experience in the food and beverage industry. Our members of the ESG Committee come from diversified academic backgrounds such as accounting and finance, food science, and business management, and work together to promote the sustainable development of Want Want. Meanwhile, in order to enhance the ability of ESG Committee to monitor and respond to climate-related issues, we conduct climate change workshops and ESG training for committee members from time to time.

In the meantime, an ESG Working Group has been set up for Want Want management to implement the systems, objectives and strategies relevant to climate change response formulated by the Board and the ESG Committee, and coordinate the specific work of various departments. In the specific work, we take the achievement of climate change-related targets as one of the elements in management's performance appraisal, and link it with their remuneration.

#### 策略

旺旺始終秉持其可持續發展方針,定 期對整個生產價值鏈中潛在的氣候變化風 險進行評估,從強化能源與資源規劃、積 極踐行節能增效舉措、探索綠色能源使用 等方面落實集團氣候管理策略,積極響應 國家十四五規範綠色要求,力求減緩氣候 變化對生產運營造成的風險。

我們運用情景分析的方式來識別各項氣候變化風險對業務、戰略及財務績效的影響程度,從而更貼合實際地制定應對策略。我們使用包括聯合國政府間氣候變化專門委員會(IPCC)所制定的代表性濃度路徑RCP4.5與RCP8.5和國際能源署(IEA)所模擬的宣佈承諾場景(APS)與2050年零碳排放情景(NZE)數據,具體情景定義如下:

## **Strategies**

Want Want always adheres to its sustainable development policies, regularly assesses potential climate change risks in the entire production value chain, and implements the climate management strategies of the Group from strengthening energy and resource planning, actively practicing measures to conserve energy and enhance efficiency, and exploring green energy use. Want Want actively responds to the green requirements specified in the national 14th Five-Year Plan, and strives to mitigate the risks caused by climate change to production and operation.

We use scenario analysis to identify the extent to which climate change risks impact business, strategies and financial performance to better develop response strategies. We use data from representative concentration pathways RCP4.5 and RCP8.5 developed by the United Nations Intergovernmental Panel on Climate Change (IPCC), the Announced Pledges Scenario (APS) modelled by the International Energy Agency (IEA), and the Net Zero Emissions (NZE) by 2050 Scenario, as defined as follows:

#### 實體風險情景 Physical Risk Scenarios

#### RCP4.5情景:

假設全球溫室氣體排放在本世紀中葉達到峰值,之後逐漸減少,該情景下全球平均氣溫相對於工業化前水平上升2 $^{\circ}$ 至3 $^{\circ}$ 之間。

#### The RCP4.5 Scenario:

Assuming that global greenhouse gas emissions peak by the middle of this century and gradually decrease thereafter, the global average temperature in this scenario will rise by 2°C to 3°C compared to pre-industrial levels.

#### RCP8.5情景:

假設全球溫室氣體排放在本世紀末仍然持續增加,該情景下 全球平均氣溫相對於工業化前水平上升4℃以上。

#### The RCP8.5 Scenario:

Assuming that global greenhouse gas emissions continue to increase by the end of this century, the global average temperature in this scenario will increase by more than  $4^{\circ}$ C compared to pre-industrial levels.

## 轉型風險情景 Transition Risk Scenarios

#### 宣佈承諾場景(APS):

假設世界各國政府做出的所有氣候承諾,包括國家自主貢獻 (NDC)和長期淨零目標,都將全部按時實現。

#### The Announced Pledges Scenario (APS):

It is assumed that all climate commitments made by governments around the world, including Nationally Determined Contributions (NDC) and long-term net-zero targets, will be met on time.

#### 2050 年零碳排放情景(NZE):

到2050 年實現二氧化碳當量(CO<sub>2</sub>e)淨零排放,不依賴能源領域以外的減排來實現其目標。

#### The Net Zero Emissions (NZE) by 2050 Scenario:

Achieve net-zero carbon dioxide equivalent (CO<sub>2</sub>e) emissions by 2050, and not rely on emissions reductions outside the energy sector to meet its targets.

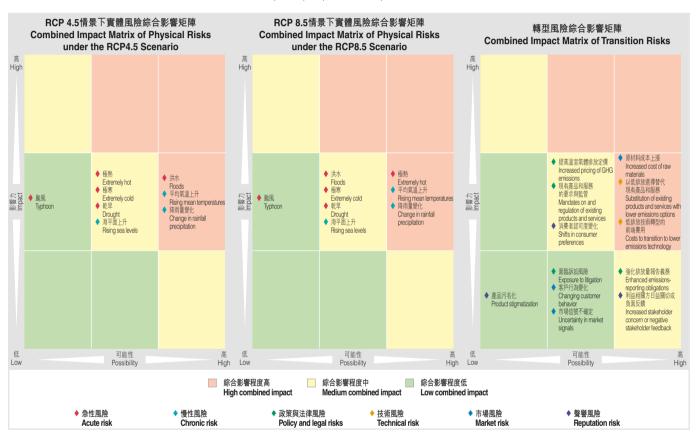
氣候變化情景選擇 Selection of Climate Change Scenarios

報告期內,在不同情景下,我們從短 期(0-1年)、中期(1-3年)和長期(3-10 年)三個時間維度,從風險可能性與財務影 響力兩個維度對氣候變化風險與機遇進行識 別與排序,並最終擬定低、中、高三個等級 的氣候變化風險與機遇對旺旺的影響程度。

我們對旺旺主要運營地開展的氣候變 化風險與機遇識別結果如下:

During the Reporting Period, under different scenarios, we identified and prioritized climate change risks and opportunities from three time-dimensions of short-term (0-1 year), medium-term (1-3 years) and long-term (3-10 years), and from two dimensions of risk possibility and financial impact. Finally, we determined the impact degree of climate change risks and opportunities on Want Want as low, medium and high levels.

Our identification of climate change risks and opportunities at Want Want's principal places of operation is as follows:



氣候變化風險影響程度 Impact Degree of Climate Change Risks



	氣候變化風		時間維度	綜合影響	相關性描述
C	Climate change risks		Time dimensions	Combined impact	Relevance description
					極熱天氣通常指至少持續兩到三天的高溫度和高濕度,一般為溫度超過35攝氏度(90華氏度)的天氣情況。根據此定義,我們選定旺旺各工廠基地氣溫處於極熱情況的天數為指標,以此衡量各基地發生極熱天氣的風險。 Extremely hot weather usually refers to high temperatures and high humidity that last at least two to three days, generally when the temperature exceeds 35 degrees Celsius (90 degrees Fahrenheit). Based on this definition, we measure the risk of extremely hot weather at each site by selecting the number of days the temperature is in extreme heat at each factory and site of Want Want.
	急性風險 Acute risk	極熱天氣 Extremely hot	短-中期 Short-medium	高 High	在RCP4.5情景下,旺旺工廠所在的江蘇省、安徽省、廣東省極熱天氣發生的可能性等級為高。 In the RCP4.5 scenario, the risk of extremely hot weather affecting Jiangsu, Anhui, and Guangdong provinces where Want Want factories are located is high.
	Acute risk weather term	term	nigii	在RCP8.5情景下,旺旺工廠所在北京市、河南省、山東省極熱天氣發生的可能性等級由中等轉為高,江蘇省、安徽省極熱天氣發生的可能性顯著增強。 In the RCP8.5 scenario, the possibility of extremely hot weather affecting Beijing, Henan Province, and Shandong Province where Want Want factories are located has shifted from medium to high, and the risk of extremely hot weather affecting Jiangsu and Anhui provinces has also significantly increased.	
實體 風險 Physical risks					極端天氣可能會影響工廠的正常運營,並對基礎設施設備造成損壞,從而增加工廠的運營成本。 Extreme weather may affect the normal operation of factories and cause damage to infrastructure and equipment, thus increasing the operating costs of factories.
					河流和海岸系統的洪水是與氣候相關的最常見和最具破壞性的災害。 Flooding of river and coastal systems is the most common and devastating climate-related disaster.
		生風險 洪水 短-中期 ste risk Floods term		中 Medium	在RCP4.5情景下,旺旺工廠所在的浙江省、廣東省、湖南省洪水發生的可能性等級較高,北京市、河北省的發生的可能性較低。 In the RCP4.5 scenario, Zhejiang Province, Guangdong Province, and Hunan Province where the Want Want factories are located have a higher possibility of being affected by floods, while Beijing and Hebei Province have a lower risk level.
	Acute risk		Short-medium		在RCP8.5情景下,浙江省、湖南省發生洪水的可能性等級由高轉為中等。 In the RCP8.5 scenario, the possibility of being affected by floods of Zhejiang and Hunan provinces has shifted from high to medium.
					洪水自然災害可能會直接損壞廠房、阻礙交通,還會影響產品原材料的穩定供應,造成供應鏈斷裂,從而對廠區的正常生產、產品的運輸和銷售產生影響。Flood, a type of natural disasters, may directly damage factories, hinder traffic, and affect the stable supply of raw materials, causing supply chain disruptions, thereby affecting the normal production of factories, and the transportation and sales of products.

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Cl	氣候變化風險			綜合影響	相關性描述
	Climate change risks			Combined impact	Relevance description
實體 風險 Physical risks	慢性風險 Chronic risk	平均氣溫 上升 Rising mean temperatures	長期 Long term	中-高 Medium-high	平均氣溫通常是指在給定時間段(通常為一年)內由正確暴露的溫度計指示的空氣平均溫度。我們選定旺旺各工廠基地氣溫在未來年度平均氣溫上升變化(℃)為指標以衡量平均氣溫上升影響的風險等級。 Average air temperature generally refers to the average temperature of air indicated by a properly exposed thermometer over a given period of time, usually a year. We select the change in rising mean temperatures in the coming year at each Want Want factory as an indicator to measure the risk level of the impact of the average temperature rise.  在RCP4.5情景下,旺旺工廠所在的北京市、東北三省、河南省、新疆省、青海省平均氣溫上升幅度較高。 In the RCP4.5 scenario, the rising mean temperatures was higher in Beijing, the three northeastern provinces, Henan Province, Xinjiang Province and Qinghai Province, where Want Want factories are located.  在RCP8.5情景下,吉林省、黑龍江省、江蘇省、山東的平均氣溫進一步升高。 In the RCP8.5 scenario, the average temperature in Jilin Province, Heilongjiang Province, Jiangsu Province and Shandong Province further increases.  全球氣溫上升會影響工廠的正常生產與供應,甚至導致業務中斷:氣溫升高也會對生產設備正常使用產生影響,增加工廠的運維成本。位於北京市、吉林省、新疆省等地的生產工廠的平均氣溫上升趨勢更大,從而可能面臨高的運營成本。 Rising global temperatures will affect the normal production and supply of factories, and even cause business interruption; rising temperatures will also have an impact on the normal use of production equipment and increase the operation and maintenance costs of the factory. Production factories in Beijing, Jilin Province, and Xinjiang Province have a greater trend of average temperature rise, and thus may face high operating costs.

氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description	
實體 風險 Physical risks	慢性風險 Chronic risk	降雨量變化 Change in rainfall precipitation	長期 Long term	中-高 Medium-high	降雨量指一定時間內以雨的形式降下的水分或水量,降落到水平面上(無滲漏、蒸發、流失等)的雨水深度。我們選定旺旺各工廠基地降雨量在未來年度平均降雨量變化(mm)為指標,以此衡量各基地年度平均降雨量上升造成影響的可能性。Rainfall precipitation refers to the amount of water that falls in the form of rain in a certain period, and the depth of rain that falls to the horizontal surface (without infiltration, evaporation, loss, etc.). We selected the change in annual average rainfall precipitation (mm) of the rainfall of each factory base of Want Want in the future as an indicator to measure the possibility of the impact caused by the increase in annual average rainfall precipitation of each base.  在RCP4.5情景下,旺旺工廠所在的河南省、山東省、安徽省降雨量變化發生的可能性較大。 In the RCP4.5 scenario, the change in rainfall precipitation was higher in Henan Province, Shandong Province and Anhui Province, where Want Want factories are located.  在RCP8.5情景下,浙江省、湖南省進一步升高,且在長期情况下降雨量變化風險對旺旺生產的綜合影響進一步增大。 In the RCP8.5 scenario, the level of risk in Zhejiang Province and Hunan Province further increases. And in the long run, the combined impact of rainfall change risk on Want Want production further increases.  平均降雨量的上升或下降可能導致地區極端天氣事件或乾旱天數的增加,並影響旺旺原材料的供應,從而導致未來運營過程中採購成本的增加。 An increase or decrease in average rainfall precipitation may lead to an increase in regional extreme weather events or days of drought and affect the availability of Want Want's raw materials, resulting in an increase in procurement costs during future operations.

	氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description
轉型 風險 Transition risks	政策與法 律風險 Policy and legal risks	提高溫室氣體 排放creased pricing of GHG emissions	中-長期 Medium-long term	中 Medium	宣佈承諾場景(APS): The Announced Pledges Scenario (APS): 根據國際能源署(IEA)數據庫預計,包括中國在內的已提出碳中和行動方案的各發展中國家在該情境下,以2021年實際貨幣資值計算,2030年碱定價將達到40美元每噸,2050年碳定價將達到160美元每噸。溫室氣體排放定價的提高可能會使得旺旺支付更高的能源成本和碳稅,從而對其財務表現產生負面影響,增加了生產成本,若旺旺不採取措施減少溫室氣體的排放量,這種影響可能會更加顯著。 According to the International Energy Agency (IEA) database, for developing countries, including China, that have proposed carbon neutrality action plans, carbon pricing will reach US\$40 per tonne in 2030 and US\$160 per tonne in 2050 in this scenario based on the real value of currencies in 2021. Increased pricing of GHG emissions may cause Want Want to pay higher energy costs and carbon taxes, which will negatively affect its financial performance and increase production costs. The impact may be even more significant if Want Want does not take steps to reduce GHG emissions.  2050年零碳排放情景(NZE): The Net-Zero Emissions (NZE) by 2050 Scenario: 根據國際能源署(IEA)數據庫預計,包括中國在內的已提出碳中和行動方案的各發展中國家在該情境下,以2021年實際貨幣價值計算,2030年碳定價將達到90美元每噸,2050年碳定價將達到200美元每噸。更大幅度溫室氣體排放定價的提高可能會使得旺旺支付更高能源成本和破稅的壓,2050年碳定價將跨到200美元每噸。2030年碳定價將跨到200美元每噸,2050年碳定價將跨到200美元每噸,2030年間至10年間,10年間,10年間,10年間,10年間,10年間,10年間,10年間,

	氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description
轉型 風險 Transition risks	政策與法 律風險 Policy and legal risks	強化排放量報告 義務 Enhanced emissions- reporting obligations	短-中期 Short-medium term	中 Medium	中國對企業溫室氣體排放披露的監管要求正在逐年加強。此前,香港交易所於2023年4月就修訂ESG框架下氣候信息披露要求作出諮詢,其規定了所有發行人在其ESG報告中披露氣候相關信息,以及推出符合國際可持續發展準則事會(ISSB)氣候準則必新氣候相關信息披露要求。ISSB氣候準則基於金融穩定理事會(FSB)成立的氣候相關財務披露任務組(Task Force on Climate-related Financial Disclosures (TCFD)建議帥原則,詳細列出氣候披露要求。屆時,聯交所對《上市規則》中ESG相關數據強制披露範圍將再次擴大,所有上市公司都需在其ESG報告中披露與以下數學,以下數學的學學學學學學學學學學學學學學學學學學學學學學學學學學學學學學學學學學學

	氣候變化風險			綜合影響	相關性描述
	Climate change risks			Combined impact	Relevance description
轉型 風險 Transition risks	政策與法 律風險 Policy and legal risks	強化排放量報告 義務 Enhanced emissions- reporting obligations	短-中期 Short-medium term	中 Medium	2050年零碳排放情景(NZE)by 2050 Scenario: 强化排放量報告義務可能會要求企業投入更多時間、人力和資金進行溫室氣體排放核算和報告以滿足相關法規和標準的要求。在此過程中企業可能發現的潛在問題也需要採取一系列措施進行治理,從而可能導致額外的管理成本和投資(例如使用更高效節能的設備等)增加。另一方面,實施排放量報告義務也可能為旺旺帶來長期投資價值,促使其提高環保意識和採取減排措施,從而改善企業形象並符合消費者環保意識的需求,提高企業可持續性。Strengthening emissions reporting obligations may require more time, manpower and money to be invested in the accounting and reporting of GHG emissions to meet the requirements of relevant regulations and standards. Potential problems that may be identified during this process also require a series of measures to be taken to address them, which may lead to additional management costs and investments (e.g., the use of higher energy-efficient equipment). On the other hand, the implementation of emission reporting obligations may also bring long-term investment value to Want Want, prompting it to raise environmental awareness and adopt emission reduction measures, thereby improving its corporate image and meeting the needs of consumers for environmental awareness, and improving corporate sustainability.

	氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description
轉型 風險 Transition risks	政策與法 律風險 Policy and legal risks	現有產品和服務 的要求與監管 Mandates on and regulation of existing products and services	短-中期 Short-medium term	中 Medium	宣佈承諾場景(APS): The Announced Pledges Scenario (APS): 在《中華人民共和國國民經濟和社會發展第十四個五年規劃和2035年遠景目標網要》,國家已明確提出要實現生產生活方式綠色轉型成效顯著,能源資源配置如合理,从用效率大幅提高的主要目標。少此驅動,國家正在持續倡導資源節約和循環利用,積極鼓勵企業採取各種措施提高能源和物料利用效率,在此背景下,政府可能會要求食品企業在整個生產過程中最大限度地實現資源的可持續利用。 In the Outline of the 14th Five-Year Plan(2021-2025)for National Economic and Social Development of the People's Republic of China and the Long-Range Objectives Through the Year 2035, China has clearly put forward the main objectives of achieving remarkable results in the green transformation of production and lifestyle, more reasonable allocation of energy resources, and great improvement in utilization efficiency. Driven by this, China has been continuing to advocate resource conservation and recycling, actively encourages companies to take various measures to improve energy and material efficiency, and in this context, the government may require food enterprises to maximize the sustainable use of resources throughout the production process.  2050年零碳排放情景(NZE): The Net-Zero Emissions (NZE) by 2050 Scenario:  政府機構對食品行業產品和服務對氣候變化影響的監管和要求的技術和主義可持續發展。對班旺所言,國家對低碳節能產品和技術要求不是程度上能夠幫助旺旺降低企業運營成本,減少企業能源消耗和碳排放。雖然初期投入成本可能比傳統設備高,但從長期來看,可為企業帶來持續的節能效益和技術更多價值和回報。與於此之外,採用這些符合國家実的技術和工藝可以增加政府和公眾對企業的認定,這擇有助於企業獲得政府和社會的支持和信任,並促進其可持續發展。 Government agencies will further strengthen regulations and requirements on the impact of food industry products and services on climate change, and push companies to adopt more environmental measures to achieve sustainable development. For Want Want, the national requirements for low-carbon energy-saving products and technologies can help Want Want reduce its operating costs and lower energy consumption and carbon emissions. Although the initial investment may be higher than that for the traditional equipment, in the long term, it can bring continuous energy saving benefits, lower carbon tax, the reduction of carbon trading costs and other benefits. Secondly, choosing green packaging can improve the enterprise's environmental image and brand companies of the support and trus

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	氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description
轉型 風險 Transition risks	技術 風險 Technical risk	以低排放選擇替代現有產品和 服務 Substitution of existing products and services with lower emissions options	短-中期 Short-medium term	高 High	宣佈承諾場景(APS): The Announced Pledges Scenario (APS): 在國家政策與食品市場需求的驅動下,旺旺應投入大量資金積極發展低碳產品以適應綠色食品消費需求,通過投資低碳食品轉型,這可能會導致運營成本的增加。 Driven by national policies and the demands in the food market, Want Want should invest a lot of money to actively develop low-carbon products to meet the demand for green food consumption, and realize the transformation of low-carbon products by investing in low-carbon food research and development technology and supporting the development of internal innovative research and development talents, which may lead to an increase in operating costs.  2050年零碳排放情景(NZE): The Net-Zero Emissions (NZE) by 2050 Scenario: 隨著國家對於食品行業的低碳轉型愈發重視,綠色食品、有機食品、食品行業科技發展與創新加工對於旺旺來言可能會成為更主流的發展趨勢,同時,低碳飲食方式轉變、消費者對低碳食品的意識也會促使旺旺構建低碳食品體系。 As China attaches more and more importance to the low-carbon transformation of the food industry, green food, organic food, scientific and technological development and innovative processing of the food industry may become the mainstream development trend for Want Want. At the same time, the transformation of low-carbon diet and consumers' awareness of low-carbon food will also promote Want Want to build a low-carbon food system.

	氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description
					能源在食品加工中佔據著重要地位,針對企業所有可能產生溫室氣體的來源,需要全面評估企業碳足跡,進行排放源清查與數據搜集量化,制定相應措施,強化企業減少碳排放的意識。同時,需在食品企業推廣使用光伏、風能清潔能源,降低對火電等高碳能源的需求。然而不合理的能源結構或項目的開展或將給旺旺帶來較大成本負擔。Energy plays an important role in food processing. For all possible sources of greenhouse gases, it is necessary to comprehensively assess the carbon footprint of enterprises, conduct emission source investigation as well as data collection and quantification, formulate appropriate measures, and strengthen the awareness of enterprises to reduce carbon emissions. At the same time, it is necessary to promote the use of photovoltaic, wind energy and other clean energy in food enterprises to reduce the demand for high-carbon energy such as thermal power, but unreasonable energy structure or project development may bring a greater cost burden to Want Want.
					宣佈承諾場景(APS): The Announced Pledges Scenario (APS):
轉型 風險 Transition risks	技術 風險 Technical risk	低排放技術轉型 的前端費用 Costs to transition to lower emissions technology	短-中期 Short-medium term	高 High	為實現食品生產的低碳轉型,旺旺需要在低碳技術方面投入額外前端費用。在食品加工生產方面,旺旺需要進行技術與工藝革新,對原有設備進行升級改造,以加強能源優化管理、水資源管理。在食品包裝方面,國家目前已出台多項標準與規定以激勵食品包裝的再利用與食品包裝材料技術的創新研究,如包裝材料的輕量化、包裝材料創新研發等。因此,旺旺需要在食品包裝方面加大創新研究與應用,以實現綠色化包裝,提升產品競爭力。To achieve a low-carbon transition in food production, Want Want needs to invest additional front-end costs in low-carbon technologies. In terms of food processing and production, Want Want needs to innovate technology and process, and upgrade the original equipment so as to strengthen the optimal management of energy and water resources. In terms of food packaging, China has introduced a number of standards and regulations to encourage the reuse of food packaging and innovative research on food packaging materials, innovative R&D of packaging materials, etc. Therefore, Want Want needs to increase innovative research and application in food packaging to achieve green packaging and enhance product competitiveness.
					2050年零碳排放情景(NZE): The Net-Zero Emissions (NZE) by 2050 Scenario:
					要實現食品行業的碳中和,旺旺還需協同生產價值鏈上的供應商等合作夥伴共同探索低碳轉型技術的創新與應用,以應對目前市場對於綠色食品消費的倡導。旺旺需要投入更多的前端費用用於研發。 To achieve carbon neutrality in the food industry, Want Want also needs to work with suppliers and other partners in the production value chain to explore the innovation and application of low-carbon transition technologies, in response to the current market advocacy for green food consumption, and also needs to invest more front-end expenses in R&D.

	氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description
		ks	Time		
轉型 風險 Transition risks	市場 風險 Market risk	原材料成本 上漲 Increased cost of raw materials	中-長期 Medium- long term	高 High	products, and resulting in the increase in the production cost of Want Want and reducing the supply capacity of Want Want. In addition, as various types of raw materials need to be imported from overseas, Want Want's supply chain is also affected by global climate change risks. In terms of packaging materials, due to the high correlation between the price of plastic packaging raw materials and the price of crude oil, the supervision of fossil energy and raw materials by world regulators may have a greater impact on the cost of plastic packaging.
					The Net-Zero Emissions (NZE) by 2050 Scenario:  在零碳排放情境下,對高排放原料的生產和使用會更加嚴格,旺旺上游的乳牛養殖等行業均會受到衝擊,成本上升將進一步給下游企業帶來實質性影響。如果旺旺不能有效應對氣候變化帶來的風險,對原材料採購進行可持續的管理,管理其波動性,則會對旺旺的成本產生不利影響。 In the zero-carbon emission scenario, the production and use of high-emission raw materials will be more stringent. Want Want's upstream dairy cattle farming and other industries will be impacted, and the rising cost will further have a substantial impact on downstream enterprises. If Want Want is unable to effectively address the risks posed by climate change, sustainably manage raw material purchases and manage their volatility, it will adversely affect Want Want's cost.

	氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description
轉型 風險 Transition risks	聲譽 風險 Reputation risk	消費者 變化 Shifts in consumer preferences	短-中期 Short- medium term	中 Medium	宣佈承諾場景(APS): The Announced Pledges Scenario (APS): 隨著綠色消費與綠色飲食習慣的普及,消費者對食品飲料企業的環境和社會方面也越來越感興趣。同時,國家對於生產製造過程的溫室氣體排放管控也使得「無害環境製造」逐漸成為消費者關注的重點,產品的生產過程、成分來源甚至是種植過程的公開透明度不足將導致旺旺品牌形象受損,進一步影響聲譽。 With the popularity of green consumption and eating habits, consumers are increasingly interested in the environmental and social aspects of food and beverage companies. At the same time, China's control of greenhouse gas emissions in the production and manufacturing process has also made "environment-friendly manufacturing" gradually become the focus of consumers' attention, and therefore the lack of transparency in the production process, ingredient source and even planting process of the product will cause damage to the brand image of Want Want and further affect its reputation.  2050年零碳排放情景(NZE): The Net-Zero Emissions (NZE) by 2050 Scenario: 在零碳情景下,消費者需求變化會更加明顯,如果旺旺無法(i)快速地預測消費者在口味、飲食習慣和環境影響方面的期望變化(ii)識別此類消費者趨勢(iii)將此類趨勢轉化為適當的產品供應(iv)跟上消費者的喜好,將導致消費者對旺旺產品的認可度下降,業績和聲譽也會受到負面影響。In a zero-carbon scenario, changes in consumer demand will be more pronounced. If Want Want is unable (i) to predict changes in consumer expectations in terms of taste, eating habits and environmental impact quickly; (ii) to identify such consumer trends; (iii) to convert such trends into appropriate product offerings; (iv) to keep up with consumers' preferences, it will lead to a decline in consumer recognition of Want Want products, and the performance and reputation of Want Want will also be negatively affected.

	氣候變化風險 Climate change risks		時間維度 Time dimensions	綜合影響 Combined impact	相關性描述 Relevance description
轉型 風險 Transition risks	聲譽 風險 Reputation risk	利益相關方 日益關切或 負面反饋 Increased stakeholder concern or negative stakeholder feedback	短期 Short term	中 Medium	宣佈承諾場景(APS): The Announced Pledges Scenario (APS): 資本市場、投資者、監管機構等利益相關方越來越關注企業的ESG表現,例如MSCI,DJSI等評級已經將企業應對氣候變化風險的披露以及碳目標的披露納入到企業的ESG評級指標中。企業在氣候變化相關的信息披露可能使企業面臨越來越多的監管審查和緩解氣候變化行動的壓力,增強旺旺ESG表現有助於吸引投資者關注,降低旺旺的融資成本。 The capital market, investors, regulators and other stakeholders are paying more and more attention to the ESG performance of enterprises. For example, MSCI, DJSI and other ratings have incorporated the disclosure of enterprises' response to climate change risks and disclosure of carbon targets into the ESG rating indicators of enterprises. Corporate disclosures related to climate change may expose enterprises to increasing regulatory scrutiny and pressure for climate change mitigation actions. Enhancing the ESG performance of Want Want will help reduce Want Want's financing costs by attracting investor attention.  2050年零碳排放情景(NZE): The Net-Zero Emissions (NZE) by 2050 Scenario: 零碳目標對與公司所採取的應對氣候變化措施有更為嚴格的要求,需要密切跟蹤與氣候變化相關的政策及監管要求、財政激勵措施、股東的直接行動和來自公眾的反饋等情況,不斷調整碳中和實現路徑。 The zero-carbon target has more stringent requirements for companies to take climate change measures, and needs to closely follow climate change-related policy and regulatory requirements, financial incentives, shareholders' direct action and feedback from the public, etc., so as to constantly adjust the path to carbon neutrality.

旺旺氣候變化風險識別

Climate Change Risks Identification of Want Want

氣候變化相關機遇 Climate change-related opportunities	相關描述 Related description	綜合影響 Combined impact
資源效率機遇 Resource efficiency opportunities	在國家逐漸強化溫室氣體排放管理的監管環境下,旺旺將有更多驅動力進行低碳技術創新、強化能源與資源使用管理,同時也會刺激旺旺聯合價值鏈夥伴一同提高資源效率,這有助於降低旺旺的長期經營成本並提高品牌形象。 In the regulatory environment where China is gradually strengthening the management of GHG emissions, Want Want will have more driving forces to innovate low-carbon technologies, strengthen energy and resource use management, and also motivate Want Want to work with value chain partners to improve resource efficiency, which will help reduce Want Want's long-term operating costs and enhance brand image.	高 High
產品和服務機遇 Product and service opportunities	旺旺作為食品生產企業中的佼佼者,可以通過加大研發和創新,探索新型低碳排放產品,擴大綠色產品種類,在適應氣候變化的同時提高自身競爭力,引領行業發展。 As a leader among food production enterprises, Want Want can lead the development of the industry by increasing R&D and innovation, exploring new low-carbon emission products, expanding the range of green products, and improving its competitiveness while adapting to climate change.	中 Medium
適應力機遇 Resilience opportunities	提高旺旺自身應對氣候變化風險的能力,旺旺可以通過優化生產工藝、加快綠色技術研究、激勵供應鏈合作提高可持續發展風險管理水平等措施提高企業適應氣候的韌性。 In order to improve the ability to cope with climate change risks, Want Want can improve the resilience of the enterprise to adapt to climate by optimizing production processes, accelerating green technology research, and encouraging supply chain cooperation to improve the risk management of sustainable development.	中 Medium

#### 旺旺氣候變化機遇識別

Climate Change-related Opportunities Identification of Want Want

# 氣候風險管理

旺旺將氣候變化風險納入公司整體風 險管理體系,建立全面的氣候變化風險管 理三道防線職能體系,針對上述已識別出的 風險,由旺旺集團ESG委員會全程參與,審 核及風險管理委員會最終把控。在日常運營 中,我們組建了三級氣候變化風險管理架 構,由各生產運營基地業務一線人員基於各 地區的政策制度及規劃、氣候條件與極端天 氣記錄等外部因素,識別各地區生產運營基 地面臨的風險。對於各生產運營基地可能面 臨的氣候影響,由ESG工作小組及集團核心 管理層結合集團內部情況進行綜合分析,識 別旺旺氣候變化風險及機遇清單。由集團 ESG委員會及審核及風險管理委員會組成第 三道防線,致力於提升旺旺對氣候變化風險 的應對能力。

# **Climate Risk Management**

Want Want has incorporated climate change risk into the overall risk management system of the Company by establishing three-line of defense functional system for the management of climate change risks in a comprehensive way. For the above identified risks, the ESG Committee of Want Want Group will participate in the whole process, and the Audit and Risk Management Committee will exercise ultimate control. In our daily operations, we have established a three-level climate change risk management framework, in which front-line personnel of each production and operation base identify the risks faced by each region's production and operation bases based on external factors such as policies, systems and plans, climatic conditions and extreme weather records. For the possible climate impacts faced by each production and operation base, the ESG Working Group and the core management of the Group will conduct a comprehensive analysis based on the internal situation of the Group to identify the list of climate change risks and opportunities of Want Want. The third line of defense, comprising the ESG Committee and the Audit and Risk Management Committee of the Group, is committed to enhancing the ability of Want Want to respond to climate change risks.

#### 第一道防線 The first line of defense

各生產運營基地業務一線人員 Front-line personnel of each



#### 第二道防線 The second line of defense

部門高級管理層



#### 第三道防線 The third line of defense

ESG委員會、審核及風險管理委

The ESG Committee, the Audit

#### 旺旺氣候變化風險三道防線

Three Lines of Defense for Climate Change Risk of Want Want

旺旺的氣候變化風險管理流程如下:

The climate change risk management process of Want Want is as follows:

### 風險識別 Risk identification

結合各地政策制度 及地區規劃,識別 對公司各生產運營 地可能造成重大實 體、轉型風險和機 遇的類型,納入集 團風險/機遇清單 Combined with local policies and systems and regional planning, identify the types of major physical risks, transition risks and opportunities that may be caused to each production and operation location of the Company, and include them in the list of risks/ opportunities of the Group

# 情景分析 Scenario analysis

根據各運營地現狀 結合各氣候風險模 型,對潛在的氣候 變化風險開展情景 分析,確定不同情 景下風險和機遇對 於公司的潛在影響 Based on the current situation of each operating site and each climate risk model, scenario analysis of potential climate change risks is carried out to determine the potential impact of risks and opportunities on the Company under different scenarios

# 風險評估 Risk assessment

根據情景分析的 結果,結合業務現 狀,從風險影響水 平、可能性等方面 評估和排序,形成 集團氣候風險及機 遇評估分析清單 According to the results of scenario analysis, combined with the current business situation, evaluate and prioritize from the aspects of risk impact level and possibility. and form an assessment and analysis list of climate risks and opportunities of the Group

# 策略制定 Strategy development

針對已識別的風險 和機遇,將氣候風 險納入日常運營管 理工作中,結合公 司運營特點制定相 應應對措施,落實 到責任部門 In view of the identified risks and opportunities, incorporate climate risks into daily operation and management, formulate corresponding response measures based on the operating characteristics of the Company, and implement them to the responsible departments

# 監測評估 Monitoring and evaluation

ESG工作小組定期 監測氣候變化應對 舉措的實行情況, 由ESG委員會根據 監測結果審核指導 集團氣候變化應對 舉措的改善提升 The ESG Working Group regularly monitors the implementation of climate change response measures, and the **ESG** Committee reviews and guides the improvement of the Group's climate change response measures based on the monitoring results

旺旺氣候變化風險識別和評估流程

Climate Change Risk Identification and Assessment Process of Want Want



#### 目標與指標

為確保氣候變化行動戰略及風險管理有效推進,旺旺建立了以目標為導向,以指標為抓手的氣候變化管理體系,從三方面推動氣候變化目標的層層分解和有效落地:

#### **Targets and Indicators**

In order to ensure the effective promotion of climate change action strategies and risk management, Want Want has established a target-oriented climate change management system with indicators as a leverage to promote the layer-by-layer decomposition and effective implementation of climate change targets from three aspects:

#### 基於風險管理清單制定內部評價指標

Develop internal evaluation indicators based on the risk management list

旺旺根據自身面臨的氣候變化風險制定了一系列內部評價指標,包括溫室氣體排放總量、百萬產值能源密度、單位耗電量、 IPE(公共環境研究中心)企業違規記錄等

Want Want has developed a series of internal evaluation indicators based on its own climate change risks, including total GHG emissions, energy intensity of million output value, unit electricity consumption, corporate violation records of the Institute of Public and Environmental Affairs (IPE), etc.

### 基於全球權威數據庫獲取運營地氣候變化風險評分

Obtain the score of climate change risks in the place of operation based on the global authoritative database

為更好地應對氣候變化物理風險,旺旺使用多項國際的權威數據來源和氣候變化風險管理工具,如世界自然基金會水風險評估工具(WWF Risk Filter)、國際能源署及氣候影響實驗室(Climate Impact Lab),獲取各個運營地面臨的實體風險評分和轉型風險評估參數,綜合評定氣候變化風險,針對性制定風險應對措施

In order to better address the physical risks of climate change, Want Want uses a number of international authoritative data sources and climate change risk management tools such as the WWF Risk Filter, the International Energy Agency, and the Climate Impact Lab to obtain physical risk score and transition risk assessment parameters faced by each place of operation, so as to comprehensively assess climate change risk and formulate targeted risk response measures

#### 追蹤月度氣候變化指標並與管理層績效掛鈎

Track monthly climate change indicators and link them to management performance

集團運營層面通過環境執行小組對氣候變化相關指標進行每月監控,並將監控、分析結果納入管理層績效指標,提升集團應 對氣候變化內驅力

At the operational level, the Group monitors climate change-related indicators on a monthly basis through the environmental execution group, and incorporates the monitoring and analysis results into the management performance indicators to strengthen the Group's internal driving force to address climate change

在該指標體系保障下,旺旺減排目標與 規劃穩步推進,報告期內取得進一步進展:

Under this indicator system, the emission reduction targets and plans of Want Want have been steadily advanced. Further progress was made during the Reporting Period:

#### 減碳目標 **Carbon reduction** targets

- 以2020財年為基準,到2025財年 實現溫室氣體排放強度下降13%
  - Achieving a 13% reduction in greenhouse gas emission intensity by 2025FY, based on the level of 2020FY
- 到2025財年,旺旺使用光伏發電 的電力比例達到16%

The proportion of Want Want's photovoltaic power generation reaching 16% by 2025FY

## 能源管理目標 **Energy management** target

• 2025財年相對2020財年能源效 率提升10%

10% improvement in energy efficiency by 2025FY compared to 2020FY

#### 2022財年節能減排進度 **Progress of emission** reduction in 2022FY

• 2022財年相對2020財年溫室氣 體排放密度下降13.5%

The greenhouse gas emission intensity of 2022FY has reduced by 13.5% as compared with that of 2020FY

• 2022財年,旺旺使用光伏發電 比例已達到9.3%

In 2022FY, the proportion of Want Want's photovoltaic power generation reached 9.3%

#### 減排規劃 **Emission reduction** planning

- 逐年制定節能減排目標
  - Formulate energy conservation and emission reduction targets year by vear
- 持續推動管理優化及設備改進 Continuously optimize management and equipment improvement
- 完善碳排放核查 Improve carbon emission verification

## 能源管理進度 **Energy management** progress

• 2022財年同比2020財年能源密 度下降9.3%

9.3% reduction in energy intensity in 2022FY compared to 2020FY

#### 能源管理規劃 **Energy management** planning

- 分析能耗,優化方法 Analyze energy consumption and optimize methods
- 重點設備節能優化 Optimize energy-saving performance of key equipment
- 強化節能管理模式 Strengthen the energy-saving management model

# 低碳行動

為全面掌握旺旺碳足跡分佈情況, 旺旺 積極開展溫室氣體排放核查,科學訂立碳中 和目標。報告期內,旺旺集團附屬公司山東 大旺食品有限公司完成了小食品產品的碳排 放足跡測算,標志著集團包裝小食品的碳足 跡得到清晰釐定。

報告期內,在世界級管理體系(WCM) 與旺旺標準管理體系(WSM)的有效推行 下,我們持續推動核心產品生產工藝優化、

#### **Low-carbon Action**

In order to fully grasp the distribution of Want Want's carbon footprint, Want Want actively carries out greenhouse gas emission verification and scientifically set carbon neutrality targets. During the Reporting Period, we have completed the carbon footprint measurement of snacks in Shandong Big-Want Foods Ltd., a subsidiary of Want Want Group, marking that the carbon footprint of the Group's packaged snacks had been clearly determined.

During the Reporting Period, with the effective advancement of the World Class Management (WCM) system and Want Want Standard Management (WSM) system, we continued to optimize production process of core



設備升級汰換與技術開發和改造,開展實施節能減碳措施累計216項,旨在降低因產品生產制造及工廠運營中產生的碳排放。所有優化措施預計節約天然氣858,215.72立方米,節約蒸汽25,673噸,節約電23,822,545千瓦時,相當於減少溫室氣體排放共計23,047.47噸。與此同時,我們在乳飲、休閒食品、米果等各生產線推廣節能專利申請與應用,更新生產裝置,持續降低生產過程中的能源消耗與溫室氣體排放。

products, upgrade equipment, and develop and transform technologies. We implemented a total of 216 energy-saving and carbon-reduction measures to reduce carbon emissions from product manufacturing and plant operations. These optimization measures are expected to save 858,215.72 cubic meters of natural gas, 25,673 tonnes of steam and 23,822,545 kWh of electricity, equivalent to reducing greenhouse gas emissions by 23,047.47 tonnes in total. Meanwhile, we promoted the application and use of energy-saving patents in various production lines such as dairy and beverages, snack foods, and rice crackers, and updated production equipment to continuously reduce energy consumption and greenhouse gas emissions in the production process.

#### 生產工藝優化與減排專利應用

#### Patent Application for Production Process Optimization and Emission Reduction

#### 對燒上線進行保溫節能優化改善,減少天然氣的耗用和產生的二氧化碳

Optimize and improve heat preservation and energy saving to reduce the consumption of natural gas which generates carbon dioxide

#### 對生產線機器設備生產優化,未生產時停止關閉,以防空轉浪費電能,優化生產流程進以節約用電

Optimize the production line machinery and equipment, shut them down when not in production to avoid wasting electric energy, and optimize the production process to save electricity

# 通過設備更換,縮短管道長度、縮小管道直徑以節約蒸汽用量,同時優化清洗流程,在保持原有清潔度的情況下,減少蒸汽使用時間,提前關閉蒸汽比例閥,有效節約蒸汽使用

Through equipment replacement, shorten the length and reduce the diameter of the pipeline to save the amount of steam, optimize the cleaning process, reduce the steam use time while maintaining the original cleanliness, and close the steam proportional valve in advance to effectively save steam

#### 利用光伏裝置將太陽能轉化為電能,進而為生產線裝置供能,起到節能作用

The photovoltaic device is used to convert solar energy into electrical energy, which in turn supplies energy to the production line device and plays an energy-saving role

#### 採用無動力輸送架結構對生產線籠筐進行輸送,實現產品的跨線生產,節能減排

The non-powered conveyor structure is adopted to transport the cages of production lines to realize the cross-line production of products, save energy and reduce emissions

### 包裝用連續吹壓噴嘴,降低空壓機能耗

Continuous blowing nozzles for packaging are used to reduce the energy consumption of air compressors

#### 將兩套冰水箱管道合併,有效減少多餘設備的使用及能源消耗

Combine two sets of pipes of ice water tanks to effectively reduce the use of redundant equipment and energy

#### 案例:「低碳節能及自動化技術的研究與應用」項目獲中國工業大獎

Case: The project of "Research and Application of Low-carbon Energy Saving and Automation Technology" won the China Grand Awards for Industry

作為第七屆中國工業大獎入選企業中唯一的食品企業,旺旺以「低碳節能及自動化技術的研究與應用」項目斬獲殊榮,項目 共計申請專利212件,其中可常溫儲運雪糕為全球首創,可全程無冷鏈儲運,即凍即吃,實現全價值鏈每年減少溫室氣體排放 156萬噸。

As the only food enterprise selected by the 7th China Grand Awards for Industry, Want Want won the award for the project of "Research and Application of Low-carbon Energy Saving and Automation Technology". The project has applied for a total of 212 patents, of which ice cream available for storage and transportation at room temperature is a groundbreaking world-first innovation. The ice cream can be stored and transported without cold chain throughout the whole process, and enables immediate consumption upon frozen, achieving an annual reduction of 1.56 million tonnes of greenhouse gas emissions throughout the value chain.

同時我們深知,能源結構轉型與清潔 能源使用規模的擴大,才能從源頭和根本上 提升企業應對低碳轉型和節能減排要求的能 力。因此,旺旺自2016年以來始終堅持建設 綠電光伏設施,擴大綠色能源佔比。

Meanwhile, we know that the transformation of energy structure and the expansion of clean energy use can fundamentally improve the ability of the enterprise to cope with low-carbon transformation and requirements on energy conservation and emission reduction from the source. Therefore, Want Want has always insisted on building photovoltaic facilities for green power since 2016 to expand the proportion of green energy.

#### 旺旺光伏發電規模不斷擴大

Photovoltaic power generation scale of Want Want continues to expand

報告期內,旺旺集團共計新增4個光伏項目,新增光伏裝機量13.568MW,較上年度增長153%,新增光伏年發電量約1,561.6 萬千瓦時。

During the Reporting Period, Want Want Group added a total of 4 new photovoltaic projects, with additional installed capacity of 13.568MW, representing an increase of 153% over the previous year, and a newly added annual photovoltaic power generation of about 15.616 million kWh.

截至報告期末,旺旺集團綠色電力佔總電力使用比例為9.3%,光伏累計裝機量為39.358MW,年發電量約3.238.9萬千瓦時, 2016年至2022財年旺旺光伏累計發電量7.137萬千瓦時,減少碳排放量56.935.6噸,相當於種植樹木54.99萬棵。

As of the end of the Reporting Period, the green power of Want Want Group accounted for 9.3% of total electricity use, the cumulative installed capacity of photovoltaics was 39.358MW, and the annual power generation was about 32.389 million kWh. The cumulative photovoltaic power generation of Want Want from 2016 to 2022FY was 71.37 million kWh, reducing carbon emissions by 56,935.6 tonnes, equivalent to planting 549,900 trees.









在此基礎上,旺旺不僅滿足於生產運營 階段能源結構的優化提升,同樣積極推動供 應與運輸鏈條上的能源汰換與結構升級。報 告期內,我們啟動了新能源電動貨車運輸專 案,並已投入運營。 On this basis, Want Want is not only satisfied with the optimization and improvement of energy structure in the production and operation stage, but also actively promotes energy replacement and structural upgrading in the supply and transportation chain. During the Reporting Period, we launched the new energy electric truck transportation project and has put it into operation.

#### 旺旺新能源電動貨車專案推廣

#### Promotion of Want Want new energy electric truck project

響應國家節能減排方針與「雙碳」目標,旺旺集團將低碳供應鏈作為供應鏈發展戰略的重要內容加以實施。報告期內,我們完成新能源電動貨車專案初期規劃,首批購置東風新能源電動貨車於11家分公司所在城市投入使用並已全部到位。

In accordance with the national energy conservation and emission reduction policies and the "dual carbon" target, Want Want Group will implement the low-carbon supply chain as an important part of the supply chain development strategies. During the Reporting Period, we completed the initial planning of the new energy electric truck project, and the first batch of Dongfeng new energy electric trucks purchased were put into use, and all of them have been put in place in the cities where 11 branches are located.

使用過程中,全部車輛均配備GPS車載定位管理系統,提升工廠到客戶端的直接配送,縮短運輸路綫,不超國家限制要求的前提下,盡量滿載,避免空載。旺旺將結合車輛運行和使用情況進一步推動供應鏈能源結構升級和運輸節能降碳工作。

During the use process, all vehicles are equipped with GPS on-board positioning management system to improve the direct distribution from the factory to the distributors, shorten the transportation route, and avoid empty load as far as possible under the premise of not exceeding national restrictions. Want Want will further promote the upgrading of the energy structure of the supply chain and the energy conservation and carbon reduction of transportation in combination with the operation and use of vehicles.



報告期內,旺旺的溫室氣體排放指標 展示如下: During the Reporting Period, the greenhouse gas emission indicators of Want Want are displayed as follows:

指標類別及名稱 Categories and names of indicators	單位 Unit	2022財年 2022FY	2021財年 2021FY
溫室氣體排放指標 Greenhouse gas emission in	ndicators		
範疇一排放量 Scope 1 emission	噸 Tonne	191,465.44	206,755.50
範疇一排放量密度 Scope 1 emission intensity	噸/百萬元人民幣產值 tonne per million RMB of output value	8.79	8.99
範疇二排放量 Scope 2 emission	噸 Tonne	302,314.53	346,750.00
範疇二排放量密度 Scope 2 emission intensity	噸/百萬元人民幣產值 tonne per million RMB of output value	13.88	15.07
總溫室氣體排放量 Total greenhouse gas emission	噸 Tonne	493,779.97	553,505.50
總溫室氣體排放密度 Total greenhouse gas emission intensity	噸/百萬元人民幣產值 tonne per million RMB of output value	22.67	24.06

指標類別及名稱 Categories and names of indicators	單位 Unit	2022財年 2022FY	2021財年 2021FY	2020財年 2020FY
溫室氣體排放指標 Greenhouse gas emis	ssion indicators			
總溫室氣體排放量 Total greenhouse gas emission	噸 Tonne	493,779.97	553,505.50	550,015.00
總溫室氣體排放密度 Total greenhouse gas emission intensity	噸/百萬元人民幣產值 tonne per million RMB of output value	22.67	24.06	26.21

#### 能源管理體系

旺旺制定並不斷優化《能源作業管理 辦法》,針對不同種類能源進行責任劃分, 對能源合理使用、能源管損排查等不同管 理節點進行細化落實。我們持續將環境能源 管理控制程序作為旺旺標準生產管理體系 (WSPM) 的重要一環加以管控,針對能源 管線分佈、能源使用記錄、能源耗能點最 優用能與能源平衡狀況進行密切監督和嚴 格分析。我們建立了能源管理控制程序,將 能源目標分解至各生產基地,再分解至各產 線,同時將長期目標分解至每一目標年,再 分解至月度目標,由一線工作人員按照程序 要求每日記錄能源耗用,分析不同產品能源 效率,並追蹤目標進度。對於未能達成目標 的,則執行針對性分析程序,形成重點提升 計劃。與此同時,我們建立了環境目標激勵 制度,將能源管理月度目標達成結果與員工 及管理人員獎金掛鈎,納入績效考核體系。

報告期內,我們開啟了WSM體系落地工作,能源管理作為其中8大模塊之一,在各層級、各基地主管層面進行了學習打卡,同時形成宣傳教育手冊,推動全員學習,輔助能源管理體系進一步完善提升。

\* 2022財年範疇一溫室氣體包含天然氣產生的溫室 氣體排放,範疇二溫室氣體包含外購電力及蒸汽 等產生的溫室氣體排放。天然氣與蒸汽排放因子 來自《食品、煙草及酒、飲料和精製茶企業溫室 氣體排放核算方法與報告指南(試行)》。電力 排放因子來自於《2011年和2012年中國區域電 網平均二氧化碳排放因子》。

> 密度數據分母所採納的產值為保證數據準確性, 與本報告的統計範圍保持一致。

# **Energy Management System**

Want Want has formulated and continuously optimized the Energy Operation Management Regulations, divided responsibilities for different types of energy, and implemented different management nodes such as rational use of energy and energy management loss investigation. We continue to control the environment and energy management and control procedures as an important part of the WSPM, and closely monitor and strictly analyze the distribution of energy pipelines, energy consumption records, optimal energy consumption and energy balance at energy consumption points. We have established an energy management and control program to decompose energy targets into production bases and then into production lines, and longterm targets into each target year and then into monthly targets. Front-line staff record daily energy consumption according to procedural requirements, analyze the energy efficiency of different products, and track the progress of targets. For those who fail to achieve the targets, targeted analysis procedures are implemented to form a key improvement plan. Meanwhile, we have established an incentive system for environmental targets, which links the results of achieving monthly energy management targets with employee and management bonuses and incorporates them into the performance appraisal system.

During the Reporting Period, we implemented the WSM system. Being one of the eight major modules, energy management was studied and checked in at all levels and among base supervisors. Meanwhile, a publicity and education manual was formulated to promote the learning by all staff and assist in the further improvement of the energy management system.

Scope 1 greenhouse gas for 2022FY includes greenhouse gas emission from natural gas, and Scope 2 greenhouse gas includes greenhouse gas emission from purchased electricity and steam, etc. The natural gas and steam emission factors are derived from the Guidelines for Accounting and Reporting Greenhouse Gas Emissions from Food, Tobacco, Alcohol, Beverages and Purified Tea Manufacturing Enterprises (Trial). The electricity emission factors are derived from 2011 and 2012 Regional Power Grid Average CO<sub>2</sub> Emission Factors in China.

To ensure data accuracy, the output value adopted in the denominator of the intensity data shall be consistent with the statistical scope of this report.





#### 能源管理行動

報告期內,我們推動設備升級改造,購 置使用電磁爐替代燃氣爐及使用電磁爐替代 蒸汽煮醬鍋、汰換空氣懸浮風機等,節能效 果顯著。

# **Energy Management Actions**

During the Reporting Period, we advanced the upgrading and transformation of equipment, purchased and used induction cookers instead of gas stoves, used induction cookers instead of steam cooking saucepan, and replaced air suspension fan to achieve remarkable energy-saving effect.

空氣懸浮風機升級改造,預計年節省電量112萬千瓦時 Upgrading of air suspension fans, expected to save 1.12 million kWh of electricity per year

旺旺集團各工廠當前使用羅茨風機為主,其運行時間長、設備老化且高耗能、故障多。因此在報告期內,我們對10家工廠先行改造升級,汰換完成18台空氣懸浮風機,預計年節省電量112萬千瓦時。

At present, Want Want Group's factories mainly use Roots blowers, which are aging due to long operating time, and have high energy consumption and many failures. Therefore, during the Reporting Period, we have retrofitted and upgraded 10 factories, and 18 air suspension blowers were replaced, which is expected to save 1.12 million kWh of electricity per year.



報告期內,旺旺的能源績效指標展示如下:

During the Reporting Period, the energy performance indicators of Want Want are shown as follows:

指標類別及名稱 <sup>6</sup> Categories and names of indicators <sup>6</sup>	單位 Unit	2022財年 2022FY	2021財年 2021FY	2020財年 2020FY
能源消耗指標 Energy consumption indicators				
外購電力使用量 Purchased electricity usage	兆瓦時 MWh	348,833	365,996	355,044
天然氣使用量 Natural gas usage	兆瓦時 MWh	957,613	1,034,086	1,047,532
外購蒸汽使用量 Purchased steam usage	兆瓦時 MWh	330,115	334,982	336,328
直接能源消耗總量 Total direct energy consumption	兆瓦時 MWh	957,613	1,034,086	1,047,532
間接能源消耗總量 Total indirect energy consumption	兆瓦時 MWh	678,948	700,978	691,372
綜合能耗總量 Total comprehensive energy consumption	兆瓦時 MWh	1,636,561	1,735,064	1,738,904
綜合能耗密度 Comprehensive energy consumption intensity	兆瓦時/百萬元 MWh per million RMB	75.12	75.41	82.87

- 直接能源消耗包括天然氣消耗,間接能源消耗指外 購電力和蒸汽消耗。計算參考GB/T 2589-2020《綜 合能耗計算通則》世界資源研究所(WRI)和世界可持 續發展工商理事會(WBCSD)發佈的《溫室氣體核算 體系》(GHG Protocol)。其中,蒸汽使用量包含集 團使用生物質燃料鍋爐生產的綠色蒸汽的能源使用 量。
- Direct energy consumption includes natural gas consumption and indirect energy consumption refers to purchased electricity and steam consumption. The calculation refers to GB/T 2589-2020 General Rules for Calculating Comprehensive Energy Consumption and the GHG Protocol jointly released by the World Resources Institute (WRI) and the World Business Council for Sustainable Development (WBCSD). Among them, the steam usage includes the energy usage of green steam produced by the Group using biomass fuel boilers.

# 3.3 節約用水,合規排放

#### 水資源管理承諾與目標

targets

water efficiency in 2025FY

compared to 2020FY

水資源不僅是旺旺集團的生命之源,也 是人類社會賴以生存的可持續發展之源。因 此,旺旺承諾高度重視可持續用水與可持續 排放,不斷深化落實集團水管理戰略,節約 用水、合理排放,並對自身運營地面臨的水 資源風險進行評估和積極應對。

#### 用水管理目標 用水管理進度 Water management **Progress of** water management

2025財年相對2020財年水 2022財年用水密度為368.86 噸/百萬元人民幣產值,較目 標下降6.1% 10% improvement in

> In 2022FY, the water intensity was 368.86 tonnes per million RMB of output value, down 6.1% from the target

# 3.3 Water Conservation and Compliant Discharge

# **Water Resources Management Commitments and Targets**

Water resources are not only the source of life for the Want Want Group, but also the source of sustainable development on which human society relies. Therefore, Want Want promises to attach great importance to sustainable water use and discharge, continuously deepens the implementation of the Group's water management strategies to save water and discharge rationally, and assesses and actively responds to water risks faced by the places of operation.

# 污水管理目標 Wastewater management targets

污水處理率達到100% 100% wastewater treatment rate

# 污水管理進度 **Progress of** wastewater management

污水處理率100% 100% wastewater treatment rate

# 水資源管理

效提升10%

旺旺嚴格遵循合規取水和可持續用水的 原則進行水資源管理。在旺旺標準管理體系 (WSM) 支撐下,我們建立了完善的水資 源控制程序、水資源使用效益目標和水資源 使用監管體系,要求各生產基地記錄每日用 水量、排水量及循環水量,由ESG工作組監 督核查集團資源控制程序的落實情況,並對 用水工藝、設備及流程進行改造升級,提升 用水效率及可持續用水表現。對於地下水取 用,各工廠取水前均已進行取水論證並向政 府部門申請取水《取水許可證》,並在取水 過程中嚴格核定取水量。

自2020年加入AWS可持續水聯盟成為 會員以來,旺旺持續推動AWS認證,以AWS 國際可持續水資源管理體系為框架開展一系 列可持續水資源管理行動,成效顯著。報告 期內,AWS國際可持續水管理標準試點項 目在多個工廠順利展開,包含水資源風險管

# **Water Resource Management**

Want Want strictly adheres to the principles of compliant water intake and sustainable water use for water management. Supported by the WSM, we have established a sound water resource control procedure, water resource use efficiency target, and water resource use supervision system. Each production base is required to record daily water consumption, discharge and recycled water volume. The ESG Working Group supervises and verifies the implementation of the Group's resource control procedures, and upgrades water use processes, equipment and procedures to improve water efficiency and sustainable water performance. For groundwater withdrawal, each factory has conducted a water intake demonstration and applied for a Water Intake Permit (《取水許可證》) from government departments before taking water, and strictly checked and validated the amount of water withdrawal during the water intake process.

Since joining the Alliance for Water Stewards (AWS) as a member in 2020, Want Want has continued to promote AWS certification and carried out a series of sustainable water management actions based on the AWS International Water Stewardship Standard, achieving remarkable results. During the Reporting Period, the AWS International Water Stewardship Standard pilot project was successfully carried out in a number of factories,

理、多元化水源開拓和水風險防治技術開發 三大主要內容,獲得AWS(國際可持續水管 理)最高等級認證-白金級認證,集團旗下廣 州大旺《可持續水管理規程》榮獲企業標準 「領跑者」證書。與此同時,旺旺世界領先 的水資源管理能力獲得CDP全球環境信息研 究中心認可,並向旺旺頒發卓越環境領導力 獎項。

including three main contents: water resources risk management, diversified water source development, and development of water risk prevention and control technologies. The project obtained the highest platinum-level certification from the Alliance for Water Stewardship (AWS). The Sustainable Water Management Regulations (《可持續水管理規程》) of Guangzhou Big-Want of the Group won the "Leader" certificate of enterprise standards. Meanwhile, the world-leading water management capabilities of Want Want were recognized by CDP Global Environmental Information Research Center which presented Want Want with the Excellent Environmental Leadership Award.





# 水風險評估

對於水資源風險管理,旺旺基於世界自然基金會水風險評估工具對自身運營所在地面臨的水風險進行評估。評估結果顯示,9家基地的流域風險(Basin Risk)屬於世界自然基金會所定義的高風險水平,且年產值均超過總產值的1%,因此集團持續對其水耗減(Water depletion),水質(Quality),水壓力(Baseline Water Stress)等指標進行追蹤監控,分析其潛在風險並制定應對措施,如水質下降支持流域修復,強降水制定洪水應急計劃,高耗水基地制定乾旱應急計劃等應急預案。

同時,我們對供應鏈中存在的水資 源風險進行評估,尤其是關鍵原物料供應 商面臨的水資源風險,並將評估結果作為 供應商准入與考核評價的要素之一。經評

#### **Water Risk Evaluation**

For water risk management, Want Want assesses the water risks faced by its operating sites based on the WWF Risk Filter. The assessment results show that the basin risk of the 9 sites is at the high level as defined by WWF, and their annual output value exceeds 1% of the total output value. Therefore, the Group continues to track and monitor their water depletion, quality, baseline water stress and other indicators, analyzes their potential risks and formulate countermeasures, such as watershed restoration for water quality decline, flood contingency plans for heavy precipitation, and drought contingency plans for high water consumption sites.

At the same time, we assess the water risks in the supply chain, especially the water risks faced by suppliers of key raw materials, and take the assessment results as one of the elements of supplier access and assessment. Upon assessment, a total of 6 key suppliers currently has large

估,當前共有6家關鍵供應商存在較大流域 水風險,我們積極對其進行幫扶培訓,推 動其改善自身表現,降低旺旺供應鏈中存 在的水風險。對於上一年度識別出來的重 點風險供應商,我們對其改善情況進行了 復評考察,並持續關注。 river basin water risks, and we actively help and train them to improve their performance as a way to reduce water risks in Want Want supply chain. For the key risky suppliers identified in the previous year, we have re-evaluated their improvement and followed up.

#### 水資源管理實踐

報告期內,旺旺共開展三類節水專項 行動,分別為工藝流程優化節水、設備改進 升級節水和回收循環利用節水,共136個項 目,估計節水量可達到44.48萬噸。

# **Water Resources Management Practices**

During the Reporting Period, Want Want carried out three types of special water-saving project actions, namely process optimization, equipment improvement and upgrading, and recycling to save water. A total of 136 project items were proceeded, which was estimated to save 444,800 tonnes of water.

#### 工藝流程優化節水項目

Water-saving projects for process optimization

通過優化設備清洗時長、頻率和效率,保障清洗效果的同時實現節水

By optimizing the length, frequency and efficiency of equipment cleaning, water savings were achieved while ensuring cleaning results

#### 設備改進節水項目

Equipment improvement projects

增設獨立閥門以便智能化控制,實現隨開隨用、隨關隨停,同時定制化更新水龍頭及噴霧器,精準控制水流量 以實現節水

Independent valves were added for intelligent control. These valves could be turned on and off instantly. The faucets and sprayers were customized to accurately control the water flow to save water

#### 水回收循環利用項目

Water recycling projects

生產設備階段性清洗用水回收淨化並利用;蒸汽冷凝水回收,存放至保溫水桶用於日常清潔

Water for periodic cleaning of production equipment was recycled, purified, and utilized; and steam condensate was recovered to insulated water bucket for use and cleaning

### 案例:二次反滲透(RO)設備試點,提升水資源利用率、回收使用率

Case: Pilot of secondary reverse osmosis (RO) equipment to improve water utilization and recycling efficiency

報告期內,為提升生產過程中水資源回收利用效率,山東工廠開展設備升級試點項目,南北廠淨水站各新增一套濃水回收設備,可有效增加二次反滲透(RO)產水回收率,降低水處理成本,實現有效節約用水,年可節省約十萬噸自來水。

During the Reporting Period, in order to improve the efficiency of water recycling and utilization in the production process, the Shandong plant carried out a pilot project of equipment upgrading, and a new set of concentrated water recovery equipment was added to the water purification station of the north and south plants, respectively to effectively increase the recovery rate of secondary RO produced water, reduce water treatment costs, and achieve effective water conservation, saving about 100,000 tonnes of tap water per year.









報告期內,旺旺的水資源使用指標展 示如下: During the Reporting Period, the water usage indicators of Want Want are shown as follows:

水資源耗用 Water resource usage	單位 Unit	2022財年 2022FY	2021財年 2021FY	2020財年 2020FY
生產及辦公總取水量 Total water intake for production and office	噸 Tonne	8,035,530.00	9,033,597.00	8,244,659.00
市政用水取水量 Municipal water withdrawal	噸 Tonne	7,220,733.00	8,309,355.00	-
自然水體取水量 <sup>7</sup> Natural water withdrawal <sup>7</sup>	噸 Tonne	814,797.00	724,242.00	-
水回用量 Volume of reused water	噸 Tonne	876,606.00	593,790.00	-
生產及辦公用水密度 Water consumption intensity of production and office	噸/百萬元人民 幣產值 Tonne per million RMB of output value	368.86	392.61	392.90
糖果產品用水強度 Water consumption intensity of candy products	噸水/噸產品 Tonne of water/ tonne of products	2.92	3.06	2.90
米果產品用水強度 Water consumption intensity of rice crackers	噸水/噸產品 Tonne of water/ tonne of products	3.43	3.60	3.79
乳飲產品用水強度 Water consumption intensity of dairy products and beverages	噸水/噸產品 Tonne of water/ tonne of products	2.95	2.74	2.87
合計產品用水強度 Total water consumption intensity of products	噸水/噸產品 Tonne of water/ tonne of products	3.03	2.90	3.03

集團自然水體取水來源為地下水水源,集團 已嚴格遵守相關法律法規要求進行取水。



The Group's natural water sources are groundwater sources and the Group has strictly complied with the relevant laws and regulations for water extraction.

# 廢水排放管理

旺旺承諾在遵循《中華人民共和國水 污染防治法》《污水綜合排放標準》等國 家相關排放標準和法律法規的基礎上,嚴 格落實排放管理標準,堅持廢棄物管理減 量化、再利用、再循環的3R原則,踐行可 持續發展。

當前旺旺全部生產基地均裝備有污水處理系統,每日檢測污水排放量及污染物排放濃度,確保污水處理率達到100%並達標排放。同時,旺旺不斷推動廢水站技術改造與革新,在生產端減少污染濃度,降低廢水污染物含量。

### **Wastewater Discharge Management**

Want Want promises to strictly implement discharge management standards on the basis of complying with relevant national discharge standards and laws and regulations such as the Water Pollution Prevention and Control Law of the People's Republic of China and the Integrated Wastewater Discharge Standard. Want Want adheres to the 3R principles of reducing, reusing and recycling as a way to practice sustainable development.

At present, all production bases of Want Want are equipped with sewage treatment systems, which monitor sewage discharge and the concentration of pollutant discharge every day to ensure that the sewage treatment rate reaches 100% and the wastewater meets the discharge standards. At the same time, Want Want continuously promotes the technological transformation and innovation of wastewater stations to reduce pollution concentration at the production end, and lower pollutant content in wastewater.

# 優選低污染清洗劑, 規範清晰流程

Give preference to low-contamination cleaning agents, standardize clear process

通過與供應商協作優選對水體污染較少的清洗劑,如無磷配方清洗劑,同時規範清洗流程,減少管路料液殘留,從源頭減少污染濃度

Through collaboration with suppliers, we optimize cleaning agents that are less polluting to water, such as phosphorus-free formula cleaners, and standardize the cleaning process to reduce pipeline liquid residue and cut down pollution concentration from the source

制定高於國家標準的 嚴格污水排放標準

Formulate strict sewage discharge standards, which is stricter than national standards

通過污水排放中COD(化學需氧量)、BOD(生化需氧量)等指標 監控污水污染濃度,當前旺旺排放標 準嚴於國家標準1.3倍

The pollution concentration of sewage is monitored by virtue of indicators such as chemical oxygen demand (COD) and Biochemical Oxygen Demand (BOD) in sewage discharge. The current Want Want emission standards are 1.3 times stricter than the national standards

降低乳飲不良率, 減少廢水排放

Reduce the rate of dairy drink defects and cut down wastewater discharge

通過不斷優化改進乳飲制程,減少牛奶損耗,實現乳飲不良率下降,約減少廢水排放100噸

As the production process of dairy products and beverages is continuously optimized and improved, milk loss is reduced, the defect rate of dairy products and beverages is decreased, and the wastewater discharge is cut down by about 100 tonnes

# 案例:新增壓濾設備以減少污水站污泥含水量

Case: New filter press equipment to reduce the water content of sludge in sewage stations

報告期內,為減少污水與污泥產生量,共7家工廠參與設備改造升級,完成8台板框式壓濾設備汰換,預計可有效降低污泥含水量,污泥減量可達每年1.800噸。

During the Reporting Period, in order to reduce the amount of sewage and sludge, a total of 7 factories participated in the equipment transformation and upgrading, and completed the replacement of 8 plate-and-frame filter press equipment, which is expected to effectively reduce the water content in sludge, and reduce sludge by 1,800 tonnes per year.









報告期內,旺旺的廢水排放績效指標 展示如下:

During the Reporting Period, the wastewater discharge performance indicators of Want Want are shown as follows:

廢水排放指標 Wastewater discharge indicators	單位 Unit	2022財年 2022FY	2021財年 2021FY
廢水排放總量 Total wastewater discharge	噸 Tonne	6,824,366.00	7,375,568.00
化學需氧量COD排放量 COD emissions	噸 Tonne	252.00	288.00

3.4 Comprehensive Utilization and Circular Economy

# 3.4 綜合利用,循環經濟

# **Targets and Commitments**

#### 目標與承諾

包材管理目標 Packaging material management target

集團使用包材100% 可回收 100% recyclable packaging materials 2022財年包材管理進度 Progress of packaging material management in 2022FY

包材可回收率達78%<sup>8</sup> 78%<sup>8</sup> recyclability of packaging materials

廢棄物管理目標 Waste management target

固體廢棄物零填埋 Zero solid waste to landfill 2022財年廢棄物管理進度 Progress of waste management in 2022FY

固廢零填埋體系全品項 覆蓋

The system of zero solid waste to landfill achieved full product coverage

#### 包材可持續利用

打造循環經濟,實現包材可持續利用是旺旺做出的鄭重承諾,也是攜手供應商夥伴與消費者共同可持續發展的重要途徑。為此,我們制定了包材100%可回收目標與固體廢棄物零填埋目標並不斷努力。

我們制定了以包裝材料可循環化、包裝材料輕量化、包裝材料減量化為3大核心管理支柱的包裝材料管理策略。集團生產運營中心、研發中心通力合作,著力在產品的全生命周期中,促進周轉包裝材料的回收利用,銷售包裝材料的減少使用、產品包裝形式的優化、開發新型包裝材料四個方面工作,落實旺旺的包裝材料管理策略。

報告期內,旺旺包裝材料管理策略通 鍋以下舉措取得積極推展。

# **Sustainable Packaging Materials**

Creating a circular economy and realizing the sustainable use of packaging materials is a solemn commitment made by Want Want. It is also an important way to work with suppliers and consumers to achieve sustainable development. To this end, we have set a target of 100% recyclability of packaging materials and a target of zero solid waste to landfill, and continuously strive for it.

We have developed a packaging materials management strategy with three core management pillars: recyclable packaging materials, lightweight packaging materials and reduction of packaging materials. The Group's production and operation center cooperates with the research and development center to promote the recycling of turnover packaging materials, reduce the use of sales packaging materials, optimize the form of product packaging, and develop new packaging materials in the whole life cycle of the product, and implement Want Want's packaging materials management strategy.

During the Reporting Period, Want Want's packaging materials management strategy made positive progress through the following initiatives.

The change of product structure resulted in the change of data, and Want Want continues to pursue the long-term target of packaging materials



由於產品結構改變而導致數據變化,旺旺持續追求達成包裝材料長期目標

#### 包材減量化重點提升 Focusing on reducing packaging materials

周轉包材一直是生產至銷售過程中一大包材耗費來源,報告期內,旺旺針對周轉包材減量使用與回收利用展開多個改善行動,頗具成效:

Turnover packaging materials have always been a major source of packaging material consumption in the process from production to sales. During the Reporting Period, Want Want carried out a number of improvement actions to reduce the use of turnover packaging materials and recycle them, which were quite effective:

● 回收廢棄紙箱:旺旺採用回收廢棄紙箱作為周轉包材的形式,對旺旺大禮包生產過程中的周轉紙箱進行替代,報告期內節約紙箱5,000隻,共計2.7噸

Recycling of waste cartons: Want Want uses recycled waste cartons as turnover packaging materials to replace the turnover cartons in the production process of Want Want gift bags, saving 5,000 cartons during the Reporting Period, totaling 2.7 tonnes

- 鐵罐磁性收卸罐:通過全面持續投入鐵罐磁性收卸罐使用,可有效減少周轉箱使用,年節約紙箱可達4,400噸
   Magnetic cans for magnetic unloading tanks: By fully and continuously putting into the use of cans for magnetic unloading tanks, the use of turnover boxes can be effectively reduced, saving cartons of 4,400 tonnes annually
- 自動裝箱工序:通過在利樂禮盒產線設置自動裝箱工序,實現大量避免使用周轉箱,每年可節約紙箱使用1,296噸 Automatic packing process: By setting up an automatic packing process in the Tetra Pak gift box production line, a large number of turnover boxes can be avoided, saving 1,296 tonnes of cartons per year

### 包材輕量化持續推進 Advancing lightweight packaging materials

在保證包材品質的前提下推進包材輕量化,不僅可以減少包材耗用與廢棄,還能減少運輸壓力。旺旺對自身使用的金屬罐體、紙箱等進行持續改進,成果顯著:

Promoting the lightweight packaging materials under the premise of ensuring the quality of packaging materials does not only reduce the consumption and waste of packaging materials, but also reduce the pressure of transportation. Want Want has continuously improved its own metal cans, cartons, etc., and achieved remarkable results:

■ 罐裝飲料鋁蓋減薄項目:在上一年度工作開展的基礎上,旺旺持續推進,通過對鋁制頂蓋以及不同容量大小飲料金屬罐體的材質輕量化替換,報告期內減少鐵皮使用3,900噸,相比上一年度減少量翻了3倍,工作成果顯著。

Canned beverage aluminum lid thinning project: On the basis of the work carried out in the previous year, Want Want reduced the use of iron sheets by 3,900 tonnes during the Reporting Period through the lightweight replacement of aluminum top covers and metal cans of beverages of different volumes and sizes, which was a three-fold decrease compared with that of the previous year. The results were remarkable.



• 紙箱輕量化項目:

Carton lightweight project:

旺旺持續推進紙箱輕量化工作,將原用紙箱由五層箱優化為三層箱,報告期內節省原紙965噸,相比上一財年節省量翻了一番,效率大幅提升。

Want Want continued to promote lightweight cartons, optimizing the original carton from five-layer boxes to three-layer boxes, saving 965 tonnes of raw papers during the Reporting Period, doubling the savings compared with that of the previous financial year, and greatly improving efficiency.

報告期內,旺旺新增了紙箱設計優化專案,通過採用簡易包裝,並縮小其空間容積,實現尺寸優化、結構優化,進而減少包裝材料的使用量。例如,通過紙箱刀版設計去除塑膠提手底片, 在不增加用紙的情況下,減少塑膠包材的使用量。

During the Reporting Period, Want Want added a carton design optimization project, which optimized the size and structure by adopting simple packaging and reducing its space volume, thereby cutting down the use of packaging materials. For example, the removal of gasket of plastic lifting handle by the carton cutter design reduces the amount of plastic packaging material used without increasing the amount of paper used.



# 包裝環保化創新升級 Innovative and upgraded packaging for environmental protection

#### 持續推廣無溶劑膠水和水性膠水使用:

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Continue to promote the use of solvent-free glues and water-based glues:

由於包材中原本使用的溶劑型油墨易產生揮發性有機物逸散,造成大氣污染且不易防控,報告期內旺旺開展水性油墨替代溶劑型油墨的研發工作並進入測試階段。

Since the solvent-based inks originally used in the packaging materials easily produce volatile organic compounds escape, resulting in air pollution, and are hard to prevent and control, during the Reporting Period, Want Want launched the R&D of water-based inks to replace solvent-based inks and entered into the testing stage.

此外,旺旺持續選用無溶劑膠水/水膠替換現有溶劑膠水,2017年推廣使用以來,使用比例逐年增加,當前全集團範圍內無溶劑膠水和水性膠水的佔比已達95.23%。

In addition, Want Want continues to use solvent-free glue/water-based glue to replace existing solvent glue. Since the promotion in 2017, the proportion of solvent-free glue/water-based glue has increased year by year, reaching 95.23% in the whole Group.

#### 選用可降解環保紙漿包材:

Use degradable and environmentally friendly pulp packaging materials:

旺旺優先選用可降解的紙漿模塑替代塑膠碗具,紙漿模塑廣義上指以紙漿、秸稈纖維等原料通過碎漿、注漿、成型、定型、切邊、挑選、消毒、包裝等一些列工序通過模壓做成的各類工業包裝、餐具、農業包裝、面具、裝飾牆板等立體產品,屬於立體造紙的一種,具有以下優勢。

Want Want preferentially uses degradable pulp molding instead of plastic bowls. Pulp molding broadly refers to various industrial packaging, tableware, agricultural packaging, masks, decorative wall panels, and other three-dimensional products made from raw materials such as pulp and straw fibers through various processes such as crushing, grouting, molding, shaping, trimming, selection, disinfection, and packaging through molding. It belongs to a type of three-dimensional papermaking and has the following advantages.

原料為可再生的小麥、蘆葦、稻草、竹子、甘蔗、棕櫚等秸稈纖維,來源廣泛,價格低廉。

The raw materials are renewable straw fibers such as wheat, reed, rice straw, bamboo, sugarcane, palm, etc., with a wide range of sources and low prices.

- 生產過程無廢水產生,無外排。
   There is no wastewater generated or discharged during the production process.
- 可以在自然狀態下45-90天內完全降解,不會產生任何垃圾殘留和污染。 It can be completely degraded within 45-90 days naturally without any waste residue and pollution.
- 具有緩衝、抗壓、防震特點。
   It has the characteristics of cushioning, pressure resistance and shock resistance.



報告期內,旺旺的包裝材料耗用績效指標展示如下:

During the Reporting Period, the packaging material consumption performance indicators of Want Want are shown below:

包裝材料耗用指標 Packaging material consumption indicators	單位 Unit	2022財年 2022FY	2021財年 2021FY
包材消耗總量 Total consumption of packaging materials	萬噸 10 thousand tonnes	21.57	33.33
木/紙制包裝材料用量 Wooden/paper packaging material consumption	萬噸 10 thousand tonnes	13.48	17.57
金屬制包裝材料用量 Metal packaging material consumption	萬噸 10 thousand tonnes	4.92	7.15
塑膠包裝材料用量 Plastic packaging material consumption	萬噸 10 thousand tonnes	3.16	8.61
使用FSC及SFI森林體系認證的紙盒數量 Number of FSC and SFI certified cartons	億個 100 million	37.40	45.40
包裝材料每生產單位佔量 Proportion of packaging materials per production unit	%	12.60	17.60
包材消耗密度 Packaging material consumption intensity	萬噸/百萬元人民幣產值 10 thousand tonnes per million RMB of output value	0.0010	0.0015
塑料包裝材料中可回收材料用量佔比 Percentage of recyclable materials used in plastic packaging materials	%	27	45
塑料包裝材料中可回收成分佔比 Proportion of recyclable components in plastic packaging materials	%	70	70
塑料包裝材料產品覆蓋率 Product coverage rate of plastic packaging materials	%	15	26

#### 廢棄物管理制度

遵循減量化、再利用、再循環3R原 則,我們對廢棄物產生、收集、內部轉運 與儲存、運輸、回收利用與最終處置各環 節均設置規範的作業流程。同時,我們制 定了《危險廢物管理辦法》《工廠固廢管 理程序》,明確了固體廢棄物分類收集、 源頭減量、回收利用、貯存管理、處置方 式、流向管理的相關要求,並結合國家最 新固體廢棄物相關法規優化了固體廢棄物 分類及管理台賬,在固廢績效管理方面設 定固廢考核目標,確保固體廢物的合規管 理。報告期內,集團未發生因固廢管理問 題產生的突發環境異常事件。與此同時, 泉州生產基地建立的廢棄物零填埋管理體 系於報告期內通過第三方權威認證機構的 「廢棄物零填埋」最高級別認證。

#### **Waste Management System**

Following the 3R principles of reducing, reusing and recycling, we set up standardized operating procedures for waste generation, collection, internal transfer and storage, transportation, recycling and final disposal. At the same time, we have formulated the Hazardous Waste Management Regulations and the Factory Solid Waste Management Procedures, which clarifies the relevant requirements for classified collection, source reduction, recycling, storage management, disposal and flow management of solid waste. We have optimized the solid waste classification and management ledger in combination with the latest national laws and regulations related to solid waste, and set solid waste assessment targets in solid waste performance management as a way to ensure the compliance management of solid waste. During the Reporting Period, the Group had no environmental emergencies arising from solid waste management issues. Meanwhile, the zero waste to landfill management system established by the Quanzhou production base passed the highest level of "Zero Waste to Landfill" certification by a thirdparty authoritative certification agency during the Reporting Period.

#### 廢棄物管理舉措

為進一步減少固廢,推進廢棄物零填埋目標實現,旺旺於報告期內在所有工廠加大了固廢處置供應商的審核力度,要求所有固廢處置商簽訂《環境安全協議》,明確固廢處置方式、避免或減少固廢填埋。在減量方面,我們通過開展包裝優化、工藝優化、產能提升、設備自動化改造、紙箱回收重複利用等系列專案。報告期內,工廠固廢總量減少7,397噸,固廢密度同比下降6.5%。

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# **Waste Management Measures**

In order to further reduce solid waste and achieve the target of zero waste to landfill, Want Want enhanced its efforts in the audit of solid waste disposal suppliers at all factories during the Reporting Period, requiring all solid waste disposal suppliers to sign the Environmental Safety Agreement to specify the solid waste disposal methods and avoid or reduce solid waste to landfill. In terms of reduction, we carry out a series of projects such as packaging and process optimization, capacity improvement, equipment automation transformation, carton recycling and reuse. During the Reporting Period, the total amount of solid waste in factories decreased by 7,397 tonnes, and the solid waste intensity decreased by 6.5% year-on-year.

# 固廢管理電子信息化平台建設

#### Construction of electronic information platform for solid waste management

為提升旺旺自身信息化管理固體廢棄物能力,我們於報告期內開啟規劃和開發固廢電子信息化平台專案,該平台可以實現固廢產生、入庫、出庫、流向、處置方式等環節相關信息的電子化記錄,並對固廢處置商進行系統管理。該平台主體功能於報告期內基本開發完成,預計2023財年在所有工廠上線使用。

In order to enhance Want Want's ability to manage solid waste through information technology, we initiated the planning and development of a solid waste electronic information platform project during the Reporting Period. This platform can achieve electronic recording of information related to solid waste generation, warehousing, outbound, flow direction, disposal methods, and other aspects, and systematically manage solid waste disposal companies. The main functions of this platform were basically developed during the Reporting Period and are expected to be launched and used in all factories in 2023FY.

#### 設備汰換改造有效減少污泥

#### Equipment replacement and transformation to effectively reduce sludge

報告期內,旺旺持續、廣泛開展設備更新汰換,進行壓濾機改造、廢水處理厭氧改造,以減少污泥排放量。以齊河廢水處理 站厭氧改造為例,估計年度污泥減少量可達90餘噸。

During the Reporting Period, Want Want continued to extensively carry out equipment updates and replacements, including transformation of filter press and anaerobic wastewater treatment to reduce sludge emissions. Taking the anaerobic transformation of Qihe wastewater treatment station as an example, it is estimated that the annual sludge reduction can reach over 90 tonnes.





報告期內,旺旺的廢棄物處置績效指 標展示如下: During the Reporting Period, the waste disposal performance indicators of Want Want are shown as follows:

無害廢棄物 <sup>9</sup> Non-hazardous waste <sup>9</sup>	單位 Unit	2022財年 2022FY	2021財年 2021FY
產生的無害廢棄物總量 Total amount of non-hazardous waste generated	噸 Tonne	62,674.16	74,132.85
無害廢棄物清運量 Amount of non-hazardous waste removed	噸 Tonne	24,075.01	33,987.52
廢棄物填埋量 <sup>10</sup> Amount of waste landfilled <sup>10</sup>	噸 Tonne	5,136.17	6,497.14
用於能量回收的廢棄物焚燒量 <sup>11</sup> Amount of waste incinerated for energy recovery <sup>11</sup>	噸 Tonne	4,829.32	5,358.25
通過其他方法處理的廢棄物總量 <sup>12</sup> Total amount of waste treated by other methods <sup>12</sup>	噸 Tonne	14,109.52	22,132.13
無害廢棄物回收量 Amount of non-hazardous waste recycled	噸 Tonne	38,599.16	40,145.34
無害廢棄物產生密度 Non-hazardous waste generation intensity	噸/百萬元 人民幣產值 Tonne per million RMB of output value	2.99	3.22

廢棄物 Waste	單位 Unit	2022財年 2022FY	2021財年 2021FY	2020財年 2020FY
有害廢棄物清運量 Amount of hazardous waste removed	噸 Tonne	366.67	498.00	505.00
無害廢棄物清運量 Amount of non-hazardous waste removed	噸 Tonne	24,075.01	33,987.52	38,094.00
有害廢棄物清運量密度 Intensity of hazardous waste removed	噸/百萬元人民幣產值 Tonne per million RMB of output value	0.017	0.022	0.025
無害廢棄物清運量密度 Intensity of non-hazardous waste removed	噸/百萬元人民幣產值 Tonne per million RMB of output value	1.15	1.48	1.82

- 集團自2021財年起,依《一般固體廢物分類與代碼GB/T39198-2020》,增加了無害廢棄物數據的統計口徑(包括污泥、廢棄資源、食品加工廢物、生活垃圾等),廢棄物強度分母口徑為生產直接相關產值,與歷史統計口徑一致。
- 10 廢棄物由工廠當地政府指定的專業處置單位進行 填埋。
- 簡单 11 廢棄物由工廠當地政府指定的專業處置單位焚燒 發電處理。
- 12 廢棄物由專業處置單位使用其他方式進行處理, 如污泥做有機肥料及厭氧發電等。

- From 2021FY, the Group has increased the statistical scope of non-hazardous waste data (including sludge, waste resources, food processing waste, domestic waste, etc.) in accordance with the General Solid Waste Classification and Code GB/T 39198-2020. The denominator of waste intensity is the output value directly related to production, which is consistent with the historical statistical caliber.
- Waste was landfilled by the authorized disposal unit appointed by the local government.
- Waste was disposed of by the professional unit designated by the local government for power generation.
- Waste was disposed of by professional disposal units through other methods, such as sludge for organic fertilizer and anaerobic power generation, etc.

#### 反食品浪費

作為食品生產企業, 旺旺始終致力於 減少食品浪費。我們承諾,積極回應國家 號召,遵守《中華人民共和國反食品浪費 法》,弘揚勤儉節約的中華傳統美德,積極 建設反食品浪費管控體系,實行精益生產。

降低食品產品不良率,是減少食品原 材料廢棄和成品廢棄,減少食品浪費的有 效途徑。因此,旺旺根據不同產品特性和 實際情況制定了食品不良率下降目標作為 反食品浪費目標。報告期內,通過WCM標 準管理體系的落實以及對損失情況的分解 分析和針對性改善,食品浪費率得到有效 降低。截至報告期末,所有目標均超額達 成。

#### **Anti-food Waste**

As a food production enterprise, Want Want has always been committed to reducing food waste. We promise to actively respond to the call of the state. abide by the Anti-food Waste Law of the People's Republic of China, promote the traditional Chinese virtue of thrift, actively build an anti-food waste control system, and implement lean manufacturing.

Reducing the rate of defective food products is an effective way to reduce the abandonment of food raw materials and finished products as well as food waste. Therefore, Want Want has set a decrease target in respect of food defect rate as an anti-food waste target based on different product characteristics and actual situations. During the Reporting Period, through the implementation of the WCM standard management system and the breakdown analysis and targeted improvement of losses, the food waste rate was effectively reduced. As of the end of the Reporting Period, all targets were exceeded.

#### 米果 Rice crackers

下降目標:6.0% Decrease target: 6.0% 實際下降: 7.8% Actual decrease: 7.8%

### 乳飲 Dairy products and beverages

下降目標:3.8% Decrease target: 3.8% 實際下降:10.3% Actual decrease: 10.3%

### 糖果餅乾 Confectionery and biscuit

下降目標:6.4% Decrease target: 6.4% 實際下降:11.1% Actual decrease: 11.1%

反食品浪費目標(食品不良率下降目標)及表現 Anti-food Waste Targets (Decrease Target in respect of Food Defect Rate) and Performance

# 反食物浪費管控體系 Anti-food waste control system



反食物浪費模型 Anti-food Waste Model

基於旺旺反食物浪費模型,我們對從採購到銷售再到技術創新的鏈路閉環中執行旺旺食品浪費控制體系,分別為識別、控 制、檢核與優化四個步驟。首先鎖定生產經營全流程中食品浪費產生的環節,針對識別出的浪費節點實施措施加以控制並明 確有挑戰性的控制目標,再對目標完成進度進行檢核,最終回顧體系整體執行效果,優化與改進。

Based on the anti-food waste model of Want Want, we implement a food waste control system of Want Want in the closed-loop link from procurement to sales and then technological innovation, which consists of four steps: identification, control, inspection and optimization. Firstly, we identify the links where food waste occurs throughout the entire production and operation process, implement measures to control the identified waste nodes, and identify challenging control targets. Then, we check the progress of target completion, and finally review the overall implementation effect of the system, optimize the system, and make improvement.

# 3.5 保護生態, 友愛自然

#### 生態友好制度

旺旺嚴格踐行生態友好的可持續發展 理念,在遵守《中華人民共和國環境影響 評價法》的前提下,保護生態環境,遠離 生態紅線,不在生物多樣性脆弱地區及周 邊建廠運營。同時,我們積極為生態環境 保護貢獻旺旺力量,截至報告期末,旺旺 累計投入環保改造資金3.21億元人民幣, 報告期內投入3,259萬元人民幣。

與此同時,我們基於世界自然基金會生物多樣性風險評估工具(WWF Biodiversity Risk Filter)對自身運營所在地面臨的生物多樣性風險進行評估,我們期待與供應商夥伴和當地利益相關方攜手共建,推動生態保護合作。

# 3.5 Protecting Ecology and Caring the Nature

#### **Ecological Friendly System**

Want Want strictly adheres to the concept of ecological friendly sustainable development. While complying with the Law of the People's Republic of China on Environmental Impact Assessment, Want Want protects the ecological environment, stays away from the ecological red line, and does not build or operates factories in and around areas with fragile biodiversity. Meanwhile, we actively contribute to the protection of the ecological environment. By the end of the Reporting Period, Want Want has invested a total of RMB321 million in environmental protection and renovation, of which RMB32.59 million was invested during the Reporting Period.

At the same time, we assess biodiversity risks in our own operating sites based on the biodiversity risk filter of WWF, and we look forward to working with our suppliers and local stakeholders to promote the cooperation on ecological conservation.

#### 生態友好承諾

# **Eco-friendly Commitments**

牛產活動不超出所在地環境容量

Production activities not exceeding the local environmental capacity

旺旺承諾保護生態環境,減少危險化學品使用及排放,確保自身生產活動不超出所在地環境容量,不損害生物多樣性,不影響流域水質。

Want Want is committed to protecting the ecological environment and reducing the use and discharge of hazardous chemicals to ensure that its own production activities do not exceed the local environmental capacity, do not damage biodiversity, and do not affect the water quality of the watershed.

#### 建廠與生產運營不毀壞森林

The construction of factories and production operations not destroying forests

旺旺承諾不毀壞森林,保護所在地植被健康安全,不砍伐樹木,不破壞當地水土環境。

Want Want promises not to destroy forests, protect the health and safety of local vegetation, not cut down trees, and not damage the local water and soil environment.

## 踐行可持續農業 Practice sustainable agriculture

旺旺承諾,自身做到並敦促上游原料供應商中涉及農業生產的合作夥伴踐行可持續農業原則,合理用藥用肥、優化水資源使用、減少環境污染、保護土壤健康、阻止生態破壞。

Want Want undertakes to and urge partners involved in agricultural production in upstream raw material suppliers to practice the principles of sustainable agriculture, rationally use agricultural chemicals and fertilizers, optimize water use, reduce environmental pollution, protect soil health, and prevent ecological damage.

# 生態友好公益活動

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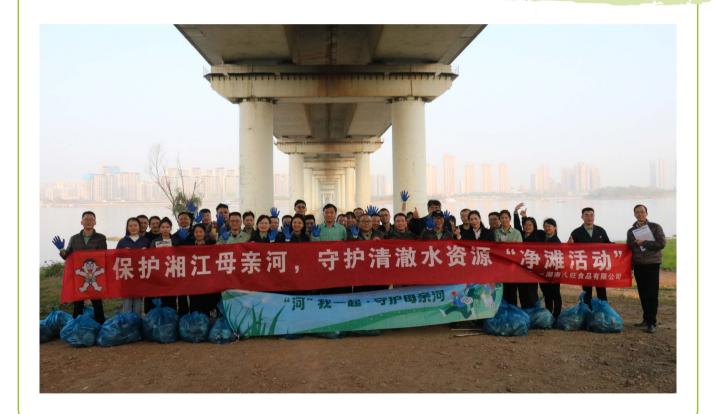
# **Eco-friendly Public Welfare Activities**

案例:淨灘行動——守護母親河,向河流垃圾「宣戰」

Case: Beach cleaning activities – Protecting the mother river and clean river garbage

為推動公眾關注河流保護,也為了向生態保護貢獻一份旺旺力量,我們積極參與保護母親河生態公益活動。報告期內,湖南 大旺與當地環保局、社區等共同參與了淨灘志願活動,共有50名旺旺志願者參與,清理河流垃圾150斤。

In order to promote public attention to river protection and contribute to ecological protection, we actively participate in ecological public welfare activities to protect the Mother River. During the Reporting Period, Hunan Big-Want, the local environmental protection bureau and the community participated in the beach cleaning volunteer activities, with a total of 50 Want Want volunteers, and cleaned up 75 kilograms of river garbage.



# 廢氣排放管理

為了降低自身運營帶給周邊生態環境 的負擔和負面影響,我們在遵守《中華人 民共和國大氣污染防治法》《大氣污染物 綜合排放標準》等法律法規的基礎上,制 定了嚴格程度在國家法律之上的內部污染 排放標準,對自身油煙淨化標準、揮發性 有機物排放等指標嚴格管控,並對排放物 定期委託第三方專業機構進行監測,確保 達標排放。

# **Exhaust Emission Management**

In order to reduce the burden and negative impact of our own operations on the surrounding ecological environment, we have formulated internal pollution emission standards that are stricter than national laws, on the basis of complying with laws and regulations such as the Atmospheric Pollution Prevention and Control Law of the People's Republic of China and the Comprehensive Emission Standards for Air Pollutants. We strictly control our own oil fume purification standards, volatile organic compound emissions and other indicators, and regularly entrust third-party professional institutions to monitor emissions to ensure that the emissions meet the standards.

# 廢氣管理目標 Exhaust management targets

嚴格管理廢氣排放降低污染物濃度 Strictly manage exhaust emissions and reduce pollutant concentrations

# 廢氣管理進度 Progress of exhaust gas management

2022財年新增6台鍋爐完成低氮改造 In 2022FY, the low-nitrogen transformation for an addition of 6 boilers was completed

# 鍋爐低氮改造 Boiler low-nitrogen transformation

報告期內旺旺新增6台鍋爐完成低氮改造,截至報告期末,旺旺集團共計42台鍋爐完成低氮改造。

During the Reporting Period, the low-nitrogen transformation for an addition of 6 boilers of Want Want was completed. By the end of the Reporting Period, the low-nitrogen transformation for a total of 42 boilers of Want Want Group had been completed.









報告期內,旺旺的廢氣排放績效指標 展示如下: During the Reporting Period, the exhaust emission performance indicators of Want Want are shown as follows:

廢氣排放指標 <sup>13</sup> Exhaust emission indicators <sup>13</sup>	單位 unit	2022財年 2022FY	2021財年 2021FY
氮氧化物 Nitrogen oxides emissions	噸 Tonne	132.12	89.14
硫氧化物排放量 Sulphur oxides emissions	噸 Tonne	35.42	109.93

- 13 2021財年,依集團各基地環保税申報方式進行統計,2022財年,集團更新統計方式統一依天然氣用量進行核算,參考《排污許可證申請與核發技術規範鍋爐》(HJ953-2018)。
- In 2021FY, the Group's environmental tax declaration method was used for statistics. In 2022FY, the Group updated the statistical method by unifying the calculation based on the amount of natural gas consumed and with reference to the Technical Specification for Application and Issuance of Pollutant Permit Boilers (HJ953-2018).



旺旺以「緣、自信、大團結」作為 集團經營理念,落實多元企業文化,保障 員工權益,持續提升員工的幸福感與歸屬 感。我們持續建設一流的職業生涯發展平 台以及安全、健康和舒適的職場環境,努 力營造「一家人」的工作氛圍,讓每一位 旺旺人與集團共同成長。

# 4.1 平等僱傭,多元舞台

# 合規僱傭

集團始終堅信人才是公司的寶貴財 富,秉持「腳踏實地」的用人原則,致力 於為員工打造平等包容的職場氛圍。我們 嚴格遵守《中華人民共和國勞動法》《中 華人民共和國勞動合同法》等相關法律法 規,制定了明確的招聘流程和《任用管理 辦法》《獎懲管理辦法》等制度。我們在 招聘制度中明確禁止招聘童工及使用強制 勞工,避免職場歧視與騷擾、不合理加班 等情況發生。我們的《員工手冊》《任用 管理辦法》等中有明確規定「未滿16周歲 者」不予錄用,並於報告期內細化補充了 涉及任用原則中不予錄用情形,進一步規 範及明確特殊利益關係及回避情況。報告 期內,集團與員工依法建立勞動關係,正 式職工勞動合同簽訂率為100%,未發生僱 傭童工或強制勞工事件。

Taking "People-Oriented, Self-Confidence and Unity" as its management philosophy, Want Want implements a diversified corporate culture, protects the rights and interests of employees, and continuously enhances employees' sense of happiness and belonging. We continue to build a first-class career development platform and a safe, healthy and comfortable workplace environment, and strive to create a "Family" working atmosphere, so that each Want Want employee can grow together with the Group.

# 4.1 Equal Employment and Diversified Stage

# **Compliant Employment**

The Group always believes that talents are the precious wealth of the Company. Adhering to the principle of "down-to-earth" employment, the Group is committed to creating an equal and inclusive workplace atmosphere for employees. We strictly abide by the Labor Law of the People's Republic of China, the Labor Contract Law of the People's Republic of China and other relevant laws and regulations, and have formulated a clear recruitment process and systems, including the Appointment Administrative Measures and the Regulations on Rewards and Punishments. We explicitly prohibit the recruitment of child labor and the use of forced labor as well as avoid workplace discrimination, harassment, unreasonable overtime and other situations in our recruitment system. Our Employee Handbook and the Appointment Administrative Measures clearly stipulate that "those under the age of 16" will not be employed. During the Reporting Period, we have detailed and supplemented the circumstances of non-employment in the principles of appointment, and further regulated and clarified the special interest relationship and situations that need to be avoided. During the Reporting Period, the Group established labor relations with employees in accordance with the law, with the signing rate of formal employee labor contracts reaching 100%. No child labor or forced labor incidents occurred.

# 提倡合理工作時間

### Advocate reasonable working hours

旺旺嚴格按照國家法律法規,制定並執行集團內部考勤管理制度,明確所有員工休息、休假權利及須遵循事項,全體員工均享有法定 節假日、雙休日、帶薪年休假、婚假、產假、探親假、喪假等假期。此外,我們根據不同員工職級,額外增加二至五天的年假天數, 宣導勞逸結合、提高工作效率、合理分配工作時間,保護員工個人身體健康和安全。

In strict accordance with national laws and regulations, Want Want has formulated and implemented an internal attendance management system, specifying all employees' rights to rest and leave as well as the matters to be followed. All employees are entitled to statutory holidays, weekends, paid annual leave, marriage leave, maternity leave, home leave, funeral leave and other holidays. In addition, we add an additional two to five days of annual leave based on different employee ranks, advocate for a balance between work and rest to improve work efficiency and allocate work time reasonably, as a way to protect employees' personal health and safety.

# 尊重員工隱私,保護個人信息安全 Respect employee privacy and protect personal information security

旺旺嚴格遵守國家《中華人民共和國個人信息保護法》,人力資源部門根據國家最新出台的法律法規及時修訂《任用管理辦法》背景 調查作業規範,明確規定在進行背景調查前須取得經新進人員簽字確認的《個人信息收集或使用授權書》,切實尊重和保護全體員工 基本權益,打造安全的職場。

Want Want strictly abides by the Personal Information Protection Law of the People's Republic of China. The human resources department timely amends the background investigation operation specifications of the Appointment Administrative Measures in accordance with the latest laws and regulations promulgated by the state, clearly stipulating that before conducting background investigations, it must obtain the Personal Information Collection or Use Authorization Letter (《個人信息收集或使用授權書》) signed and confirmed by the new recruit, so as to effectively respect and protect the basic rights and interests of all employees, and create a safe workplace.

# 人才吸引

集團致力於打通人才招募死角,積 極創建良好僱傭體驗。報告期內,集團重 點打造並搭建以「人才發展規劃為核心」 的人資數字化平台,通過搭建「選、育、 用、評、留」全流程管理平台,提高招聘 效率,降低優秀人才流失率,鞏固核心競 爭力,實現「人力資源全面數字化,賦能 人才發展」的目的。

#### **Talent Attraction**

The Group is committed to breaking through the talent recruitment blind spots and actively creating a good employment experience. During the Reporting Period, the Group focused on building a digital human resources platform with "talent development planning as the core". By building a whole-process management platform of "selection, cultivation, employment, evaluation and retention", the Group improved recruitment efficiency, reduced the loss rate of outstanding talents, consolidated core competitiveness, and achieved the purpose of "comprehensive digitalization of human resources and empowering talent development".

# 旺旺人資數字化平台搭建情況

Construction of Digital Human Resources Platform of Want Want

### 業務流程線上化 Online business processes

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梳理線下業務流程,通過系統進行線上化管理。

Sorting out offline business processes, carrying out online management through the system.

# 打通系統壁壘 Break through system barriers

通過接口打通ERP(財務)、BPM(業務流程管理)、招聘、測評、學習平台、電子簽等系統,實現系統的聯動。
Open up ERP (finance), BPM (business process management), recruitment, assessment, learning platform, electronic signature and other systems to achieve system linkage through the interface.

### 打造一體化平台 Build an integrated platform

將人力資源各業務模塊併入同一平台,統一數據標準口徑,實現數字化人力資源管理。

Develop various business modules of human resources through a unified platform, and unify the standard caliber of data to realize the digital human resource management.

# 完善人資高階模塊 Improve high-level human resources modules

通過培訓管理、績效管理、人才發展管理等高階模塊的實現,賦能「人才發展」。

Empower "talent development" through the development of advanced modules such as training management, performance management, and talent development management.

我們也積極拓展線上、線下招聘渠 道,開設彈性面談時間,通過廣結人才實 現下沉市場效益提升。 We also actively expand online and offline recruitment channels, set flexible interview hours, and improve the efficiency of sinking market by recruiting talents.

# 旺旺員工招聘渠道 Employee Recruitment Channels of Want Want

獵聘 Liepin

直播間 Live broadcast room 智聯招聘 Zhaopin

內部推薦 Internal recommendations 前程無憂 51Job.com

政府/縣城網站 Government/county website 拉勾網 lagou.com

校企推廣 School-enterprise promotion

旺旺榮譽上榜智聯招聘聯合北京大學社會調查研究中心共同發起2022上海年度最佳僱主TOP 50強評選。

Want Want was honored to be listed in Top 50 of 2022 Shanghai Best Employers jointly launched by Zhaopin together with the Social Research Center of Peking University.



報告期內,旺旺全體在職員工38,391 人<sup>14</sup>,女性員工20,951人,佔總員工數約 55%;男性員工佔比45%,少數民族員工 1,121人,國外族裔員工35人;新招聘員工 6,079名,其中男性員工佔比48%,女性員 工佔比52%;全體員工中,集體談判協議 簽署率達31%。本公司員工按地區、職級 和年齡劃分情況如下: During the Reporting Period, Want Want had 38,391 full-time employees<sup>14</sup>, of which 20,951 were female employees, accounting for about 55% of the total number of employees and male employees accounting for 45%, 1,121 were ethnic minority employees, and 35 were foreign ethnic employees. Want Want recruited 6,079 new employees, of which 48% were male and 52% were female. Among all employees, the signing rate of collective bargaining agreements was 31%. The breakdown of the Company's employees by region, ranking and age is as follows:





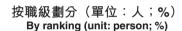
大於50歲(含50歲) Over 50 (including 50)



30-50歲(含30歲) 30-50 (including 30)



小於30歲 Less than 30





高級管理層 Senior management



中級管理層 Mid-level management



一般管理層 General management



非管理層 Non-management

#### 按地區劃分(單位:人;%) By region (unit: person; %)



東北區域 Northeast Region of Chinese mainland



華北區域 North China



西北區域 Northwest Region of Chinese mainland



西南地區 Southwest Region of Chinese mainland



<sup>14</sup> 數據為中國大陸地區截至2023年3月31日的在職 人數。

The data refered to the number of employees in the Chinese mainland as of 31 March 2023.



華東地區 East China



華中地區 Central China



華南區域 South China

# 平等僱傭

旺旺堅持以人為本,以《聯合國世界人權宣言(Universal Declaration of Human Rights, UDHR)》等國際人權公約和勞工標準為指引,堅持男女同工同酬,嚴格杜絕在招聘、薪酬、福利、晉升等過程中發生任何因性別、年齡、民族、宗教、傷殘等因素導致的歧視行為。

集團提倡多元與包容,貫徹機會均等的標準與方針,確保每位員工得到公、至此的對待與尊重,為員工打造安心、重重、多元的工作環境。同時,我們尊重和保障員工知情權、參與權、表達權和監督權,建立了舉報處理機制,通過電話、專紹、徵信企業號、微信公眾號、管方式暢通申訴渠道,受理包含職場等方式暢通申訴渠道,受理包含職場等方式暢通申訴渠道,受理包含職場等方式暢通申訴渠道,受理包含職場等方式暢通申訴渠道,受理包含職場等方式暢通申訴渠道,受理包含職場等方式暢通申訴渠道,受理包含職場等方式暢通申訴渠道,受理包含職場等方式暢通申訴,

# **Equal Employment**

Want Want upholds the people-oriented approach, guided by international human rights conventions and labor standards such as the Universal Declaration of Human Rights (UDHR). It adheres to equal pay for men and women for equal work, and strictly prevents any discrimination based on gender, age, ethnicity, religion, disability and other factors in the process of recruitment, salary, benefits, promotion, etc.

The Group promotes diversity and inclusion, and implements standards and policies on equal opportunities as a way to ensure that every employee is treated fairly and equitably, and create a safe, respectful and diverse working environment for employees. Meanwhile, we respect and protect employees' rights to know, participate, express and supervise, establish a whistleblower handling mechanism, and smooth complaint channels through telephone lines and mailboxes, WeChat enterprise accounts, WeChat official accounts, official websites, etc., and handle various types of issues including workplace discrimination, harassment, forced labor, and inaction at work, so as to effectively protect the legitimate rights and interests of employees. During the Reporting Period, Want Want did not have any complaints related to discrimination or harassment.

# 倡導男女平等 Advocate for equality between men and women

為了關心關愛廣大女性同仁,旺旺規劃實施 P.A.C.E.項目,致力於為一線女性員工的發展和提升保駕護航。項目包含了心理疏導、生活態度培養、生活技能教學等多項內容,開展溝通、解決問題與決策、時間與壓力管理及食品安全等培訓課程,通過互動與引導的創新方式挖掘和激發員工潛能,為女性乃至全體員工提供鍛煉和展示的平台。

In order to care for the female colleagues at large, Want Want plans to implement the P.A.C.E. project, which is committed to safeguarding the development and improvement of front-line female employees. The project includes psychological counseling, life attitude development, life skills teaching, etc., and training courses on communication, problem solving and decision-making, time and stress management, and food safety as a way to explore and unleash the potential of employees through innovative interaction and guidance, providing a platform for women and all employees to be trained and showcase their talents.

集團內,P.A.C.E.專案的持續推進效果顯著,我們不斷深化項目,從賦能女性員工轉而提倡兩性融合,開放男性員工加入培訓 中,促進包容與公平的環境。項目推行至今,已有教練級講師3位,優秀講師181位,從試點運行截止2022年12月31日已有 5.224位員工受惠(其中女性佔5.004位,男性220位),活動覆蓋20家工廠。根據2022財年年度評價,主管對員工的滿意度訓 前為70.1%,訓後為81.1%;受訓員工幸福度從92.9%提升至97.5%。

Within the Group, as the P.A.C.E. program was effectively promoted, we deepened the program from empowering female employees to advocating gender integration by including male employees into the training as a way to advance an inclusive and equitable environment. Since the implementation of the project, there have been 3 trainer instructors and 181 excellent instructors. As of 31 December 2022, 5,224 employees (including 5,004 females and 220 males) have benefited from the pilot program, covering 20 factories. According to the annual evaluation of 2022FY, the satisfaction rate of supervisors towards employees was 70.1% before training and 81.1% after training. The happiness rate of trained employees increased from 92.9% to 97.5%.

2022財年旺旺職能與職級性別平等績效指標 Performance indicators for gender equality in function and ranking of Want Want in 2022FY		
	女性員工在所有管理層(包括初級、中級和高級)的佔比 Proportion of female employees in all management levels, including junior, middle and senior levels	51%
女性在管理層中佔比 Proportion of women in management	女性員工在初級管理層的佔比 Proportion of female employees in junior management	55%
	女性員工在高級管理層的佔比 Proportion of female employees in senior management	22%
創收職能部門中的女性管理人員佔比 Proportion of female management members in revenue-generating functions 54%		54%
女性員工在STEM相關職位中的佔比 Proportion of female employees in STEM-related positions		53%

# 4.2 優待員工,關愛包容

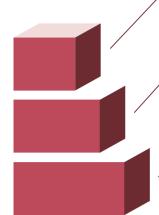
### 員工幸福

旺旺堅信員工是企業發展的重要基 石。報告期內,我們持續修訂了11個內部 招聘流程,著力優化編制及薪資內容。我 們開展人資組織優化,調整集團分公司人 資團隊結構, 提升共用人力資源服務覆 蓋比,打造有溫度、有責任的僱主品牌形 象。報告期內,旺旺已提升共用人力資源 服務比至1:550。

# 4.2 Treating Employees Well with Care and Inclusiveness

# **Employee Happiness**

Want Want firmly believes that employees are an important cornerstone of enterprise development. During the Reporting Period, we continued to revise 11 internal recruitment processes to optimize the organization and salary content. We optimized human resources organization, and adjusted the structure of human resources team of the Group's branches to improve the coverage ratio of shared human resource services, and create a warm and responsible employer brand image. During the Reporting Period, Want Want has increased the ratio of shared human resource service to 1:550.



# SSC(Shared Service Centre共用服務中心)人力資源服務比提升至1:550,提升率超15%

The Shared Service Centre (SSC) increased the ratio of shared human resource service to 1:550, representing an increase of more than 15%

# 全國53家分公司人資信息共享,共享率達100%

53 branches across China share human resource information, with a sharing rate of 100%

#### 所有常規運營工廠均完成人資共享服務,共享達成率100%

All regularly operating plants completed human resource sharing service, with a sharing achievement rate of 100%

# 2022財年旺旺人資量化亮點績效 2022FY Human Resources Quantitative Highlight Performance of Want Want

集團全力打造幸福工程,提升員工幸福感。旺旺建立了集滿意度和幸福度於一體的員工幸福指數評價體系,作為評估旺開展各項關懷員工措施的實際成效診斷工具。員工幸福指數評價體系每年進行指標優化調整,綜合衡量薪酬福利、工作內容、工作環境、職業發展等維度,幫助管理者發現問題、找到員工的共同訴求和期望,激發員工的工作熱情和積極性,促進集團長青發展。

The Group makes every effort to develop happiness programs as a way to enhance the happiness of employees. Want Want has established an employee happiness index evaluation system that integrates satisfaction and happiness as a diagnostic tool to evaluate the actual effectiveness of Want Want's various measures to care for employees. The indicators of employee happiness index evaluation system are optimized and adjusted every year to comprehensively measure salary and welfare, work content, working environment, career development and other dimensions, which helps managers find problems, identify the common demands and expectations of employees, unleash employees' passion and enthusiasm for work, and promote the evergreen development of the Group.

Since the evaluation of the employee happiness index in factories across China in 2016, Want Want has continued to improve problems identified from employee feedback, provide employees with a better working environment and conditions, establish and improve the employee welfare system, strengthen employee training and development, and incorporate the employee happiness index into the key performance assessment of the top supervisor of the base. The employee happiness index score was 88.1 points in 2022FY. Our assessment of employee happiness index continuously unleashes the vitality of the enterprise. To care for employees requires us to set reasonable and appropriate welfare measures for employees, show solicitude for employees' health and provide fair opportunities, so that the enterprise can grow sustainably and healthily. Want Want is committed to transmitting the concepts and practices of healthy and positive life to suppliers, distributors, and even enterprises around the factories, so as to promote the development of a good society.

# 憶初心 擔使命廠慶活動 Factory celebration activities themed remembering our original aspiration and founding mission

2022年是旺旺宜蘭食品成立60周年,旺旺集團在大陸第一家工廠建廠30周年。為表達感恩公司前輩們用汗水、擔當、奉獻和付出,成就旺旺60年不平凡的發展歷程和豐碩成果,同時激勵所有旺旺人持續堅持食品良心工程,生產從內到外絕對完美讓消費者吃的安心、放心、開心的產品,滿足消費者舌尖上幸福的初心使命。值此6030集團大慶之年,規劃主題為「重溫創旺歷史憶初心 傳承旺旺精神擔使命『憶初心.擔使命 工廠廠慶活動』」,全國各基地依據各自重要時間點(如成立日期、奠基、產品投產等富有重要意義事件)規劃各自廠慶活動日期,組織開展廠慶慶典活動,凝心聚旺啟航旺旺中國夢世界夢。

2022 is the 60th anniversary of the establishment of I Lan Foods of Want Want, and the 30th anniversary of the establishment of Want Want Group's first factory in the Chinese mainland. Want Want has achieved 60 years of extraordinary development and fruitful results. This is inseparable from the hard work, responsibility, dedication of the predecessor employees of the Company. Meanwhile, all Want Want employees are encouraged to adhere to the concept that food is a conscience business, and to produce absolutely perfect products from the inside out so that consumers can eat with ease and feel relieved and happy, so as to meet the original mission of happiness on the tongue of consumers. In light of the above, on the occasion of the 60th and 30th anniversaries of the Group, we planned factory celebration activities themed "reviewing the history of creating Want Want to keep the original aspiration in mind, inheriting the spirit of Want Want to undertake the mission of 'remembering our original aspiration and founding mission'". Each base across China planed the dates of organizing and carrying out their own factory celebration activities according to their own important time points (such as the date of establishment, foundation laying, product production and other important events) as a way to concentrate on setting sail for the Chinese dream and world dream of Want Want.



傳承-新老員工座談交流會 Inheritance – Symposium of New and Old Employees



超越-優秀資深員工評選表彰
Exceeding – Outstanding Senior Employee Selection and Commendation



感恩-參觀工廠 Gratitude – Visit the Factory



再起航-迎廠慶趣味遊園會 Setting Sail Again – Celebration with Fun Garden Party

# 關愛員工

旺旺堅持「以人為本」的發展策略, 為員工創造幸福有愛的工作環境,培養忠 於旺旺事業、志同道合的員工隊伍。我們 建立了完善的員工福利體系,包括年節福 利、常規福利和其他福利等,從健康、經 濟、家庭與個人、工作生活平衡等多方面 提供保障,激勵員工實現長足發展。

旺旺的發展離不開所有旺旺人的共 同努力,特別是廣大的女性同仁。針對女 性員工, 旺旺開展女性健康講座、節日專 屬福利等形式多樣的關愛活動,讓全體女 員工在節日期間充分感受集團的關愛和祝 福。

# **Care for Employees**

Adhering to the "people-oriented" development strategy, Want Want strives to create a happy and loving working environment for employees, and to cultivate a team of like-minded employees who are loyal to Want Want's cause. We have established a sound employee welfare system, including annual festival benefits, regular benefits and other benefits, etc., to provide guarantee from health, economy, family and personal, work-life balance and other aspects, and motivate employees to achieve long-term development.

The development of Want Want is inseparable from the joint efforts of all Want Want employees, especially the female colleagues at large. For female employees, Want Want carries out various forms of care activities such as women's health lectures and festival-exclusive benefits, so that all female employees can fully feel the Group's care and blessings during the festivals.

# **Annual Festival Benefits**

- 婦女節 Women's Day
- 勞動節 Labor Day
- 國慶節 National Day
- 春節 Spring Festival

#### 常規福利 **Regular Benefits**

- 結婚禮金、喜糖福利 Wedding gift money and wedding candy benefits
- 高溫補貼 High temperature allowance
- 喪葬慰問金 Funeral condolence money
- 開工紅包 Kick-off red packet
- 金牌金鏈福利/彌月禮盒 Gold bar and gold chain benefits/gift box for baby shower
- 「功在旺旺」榮退紀念 "Merit in Want Want" honorable retirement commemoration

#### 其他福利 **Other Benefits**

- 員工宿舍 Staff dormitory
- 工作餐 Meals at work
- 班重 Shuttle bus
- 豐富的社團活動 Abundant club activities
- 生日福利 Birthday benefits
- 入職紀念日 Inauguration day
- 年度體檢計劃 Annual medical checkup program
- 健康講座 Health seminar
- 特殊員工關懷 Special employee care
- 哺乳室 Breastfeeding room

# 旺旺工廠層面員工關懷舉措 Employee Care Initiatives of Want Want Factories



# 宿舍上床下桌專案

#### **Dormitory loft bed with desk project**

在保證工廠常態和高峰期常態人員住宿的基礎上,從鼓勵員工不斷學習提升滿足感和員工工作生活獲得幸福感的角度,對工廠宿舍富餘房間進行規劃,修整為床上床下桌的多功能組合,獲得員工一致好評。

In order to ensure the normal and peak season accommodation of personnel in the factory, and from the perspective of encouraging employees to continuously improve and the satisfaction of employees' learning with growth and well-beings in work and life, it is planned to improve the surplus rooms in the factory dormitory with multifunctional loft bed with desk, which has received unanimous praise from employees.

# 宿舍開通網絡專案

# Opening network in dormitory project

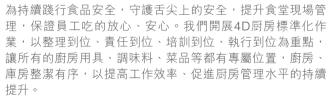
近年來,網絡的迅猛發展,改變著人們的工作方式和生活方式。鑒於目前員工的生活方式相對單調,而工廠宿舍已經成為了員工最重要的生活場所,為方便員工日常學習生活,豐富休閒娛樂活動,旺旺規劃在未安裝有網絡的工廠進行無線網絡覆蓋專案。

In recent years, the rapid development of the internet has changed people's work and lifestyle. Due to the lifestyle of employees are monotonous and the fact that factory dormitories have become the most important living space for employees, in order to facilitate their daily learning and life, enrich their leisure and entertainment activities, a wireless network coverage project is planned to be carried out in factories.



# 強化食堂標準化運作

#### Strengthen the standardized operation of canteens



In order to continue to practice food safety, improve on-site management of the canteens, and ensure that employees eat with the peace of mind, we advocate a kitchen where all utensils, seasonings, dishes, and other items are properly organized, with responsibilities, training and implementation properly enforced. Kitchens and warehouses are clean and organized to improve work efficiency and promote the continuous improvement of kitchen management.





中國肝基金會 Want Foundation

旺旺努力營造「一家人」氛圍,發揚人道主義精神,向困難 及弱勢群體員工伸出援助之手。集團特設員工「急難救助金」, 在員工及其家屬的身體健康或生命出現重大問題時給予一定經濟 上的幫助。此外,我們長期致力於關愛殘疾人的公益事業,不僅 捐贈物資愛心助殘、傳播正能量,更為殘疾人提供幫扶上崗政 策,讓他們重新插上夢想的翅膀。

Want Want strives to create a "Family" atmosphere, carries forward the humanitarian spirit, and reaches out to employees in need and vulnerable groups. The Group has set up an "Emergency Relief Fund" for employees to provide financial assistance in cases of significant health or life-threatening issues affecting the employee or their family members. In addition, we are committed to long-term philanthropic efforts in caring for individuals with disabilities. We not only donate resources to support them with love and compassion to promote a positive atmosphere, but also provide assistance and support through job placement policies, enabling individuals with disabilities to regain their dreams and aspirations.

# 強化溝通

旺旺致力於建立完善的薪酬管理體 系,不斷探索更加多元的薪酬激勵機制, 為員工提供有競爭力的薪酬水準。我們還 細化薪酬激勵方案, 圍繞年終獎、團隊特 殊貢獻激勵、年度調薪、財年末獎金等方 面內容進行優化, 開展崗位價值評估校準 及薪酬數據澄清分析,通過拆解、重構激 勵方案鼓勵員工不斷提升自我、創新突 破,與集團共同成長。

旺旺充分重視員工意見,通過工會、 集體協商等方式與員工建立暢通的溝通渠 道,解決爭議事端,不斷優化職場。此 外,員工還可以通過年度滿意度調查、 「我對曹總説」建言平台、座談會、信箱 等反饋建議。我們在接收員工信息反饋 後,積極受理並針對員工提出的問題或建 議給予及時反饋,如屬於共性問題,將通 過生產體系全國視訊會議進行宣導。

#### **Enhance Communication**

Want Want is committed to establishing a sound remuneration management system, constantly exploring more diversified remuneration incentive mechanisms, and providing employees with competitive remuneration. We also refine and design the remuneration incentive plan, and optimize the content in respect of the year-end bonus, team special contribution incentive, annual remuneration adjustment, financial year-end bonus, etc. Efforts are made to evaluate and calibrate position value, and clarify and analyze remuneration data. Through dismantling and restructuring the incentive plan, we motivate employees to continuously improve themselves, innovate and make breakthroughs, and grow together with the Group.

Want Want pays full attention to the opinions of employees, and establishes smooth communication channels with employees through trade unions and collective negotiation, resolve disputes, and continuously optimizes the workplace. In addition, employees can also provide feedback suggestions through annual satisfaction surveys, "Speak to Ms. Cao (我對曹總說)" suggestion platform, symposiums, mailboxes and other channels. Upon receiving employee feedback, we actively accept and give timely response to the questions or suggestions raised by employees. Common problems will be addressed through the national videoconference of the production system.

# 「尋旺跡----我手中的旺旺 | 企業文化教育活動

# "Looking for Want Want ---- Want Want in My Hands" corporate culture education activities



「尋旺跡----我手中的旺旺」 活動海報

"Looking for Want Want ---- Want Want in My Hands" Activity Poster 2022財年期間,集團開展「尋旺跡----我手中的旺旺」企業文化教育活動,活動通過宣導資源的再利用,號召工廠參加「我手中的旺旺」優秀視頻作品評選活動,該文化主題活動共90個工廠參與,參與人數超七千人,創作作品642幅。我們也開展了「旺旺文化知多少」知識競賽,累計參與人數超萬人、覆蓋101個部門,通過在綫遊戲化運營形式,提升員工參與度,增強學習氛圍,深化員工對集團知識及企業文化的理解,調動員工學習興趣,提升員工歸屬感。

In 2022FY, the Group launched the corporate culture education activity "Looking for Want Want ---- Want Want in My Hands", which promoted the reuse of resources and called on factories to participate in the selection of excellent video works of "Want Want in My Hands". A total of 90 factories participated in the activity, attracting more than 7,000 people and 642 creative works. We also launched the quiz themed "How much do I know about Want Want Culture", attracting a total of over 10,000 participants covering 101 departments. Through online gamified operations, we aim to increase employee engagement, enhance the learning atmosphere, deepen employees' understanding of the knowledge and corporate culture of the Group, arouse their interest in learning, and strengthen their sense of belonging.







尋旺跡活動優秀作品 Excellent Works of Looking for Want Want Activity





優秀作品頒獎現場 Excellent Works Award Presentation

旺旺始終關注員工訴求,定期對員 工流失率情況進行統計,編制月報對離職 率及離職原因進行分析,每季度統計崗位 滿足及招聘情況。我們建立紅黃綠燈警示 機制,對於離職率超出標準的單位進行紅 燈、黃燈警示,分析結果納入定期管理工 作報告,督促超標準的單位開展員工工作 獲得感、幸福感、滿意感提升和潛在的壓 力值自查,保持員工的熱忱和提升員工滿 意度。

報告期內,旺旺員工主動離職率16.69%,具體情況如下:

Want Want always pays attention to the demands of employees and regularly makes statistics on employee turnover rate, compiling monthly reports to analyze the turnover rate and reasons for leaving, and reviews the status of job satisfaction and recruitment on a quarterly basis. We establish a red, yellow, and green light warning mechanism, give red light and yellow light warnings for units with turnover rate exceeding the standard, and incorporate the analysis results into regular management work reports. We urge units that exceed the standard to carry out self-examination of employees' sense of achievement, happiness, satisfaction and potential pressure, so as to maintain employees' enthusiasm and improve their satisfaction.

During the Reporting Period, the voluntary turnover rate of Want Want employees was 16.69%, as follows:

員工主動流失率分佈 <sup>15</sup> Employee voluntary turnover rate distribution <sup>15</sup>		
按性別劃分	男性 Male	18.6%
By gender	女性 Female	15.0%
	30歲以下 Less than 30	29.3%
按年齡劃分 By age	30-50歳 30-50	13.7%
	50歲以上 Over 50	10.1%
	東北區 Northeast China	18.4%
	華北區 North China	16.1%
	西北區 Northwest China	22.5%
按地區劃分 By region	西南區 Southwest China	19.7%
	華東區 East China	16.9%
	華中區 Central China	14.6%
	華南區 South China	13.0%

<sup>15</sup> 主動僱員流失率的統計範圍包括自願離職而解除 僱傭關係的僱員,未包括試用期內離職的僱員, 計算方式為:報告期內,對應類別僱員的主動離 職數除以該類別的僱員數。

The statistical scope of the voluntary turnover rate includes employees who voluntarily quit their employment but excludes employees who quit during the probation period. It is calculated by dividing the number of employees voluntarily quit their employment in each category by the number of employees in the corresponding category during the Reporting Period.



# 4.3 職業發展, 尊才重賢

### 員工培訓

人才培養是企業長遠發展的核強 爭力。我們重視激發員工潛力,不斷強化 人才培訓體系,助力全體員工在旺日 大舞台上盡情展現自己的才華。員生產 實蓋從高管到基層員工、從生產 實蓋從高管到基層級,打造清晰 實工、從總部到工廠各層級,打造清晰 實」,幫助員工快速發展培 們精心為每一位旺旺人打造豐富的學與 上數是一起成長的人才。報告期內,集團 國一起成長的人才。報告期內,集團 國一起成長的員工打造個性化的容,順利達成所設置年度目標。

# 4.3 Career Development and Respect for Talents

# **Employee Training**

Talent training is the core competitiveness of long-term development of the enterprise. We attach great importance to unleash the potential of employees, constantly strengthen the talent training system, and help all employees to show their potential on the big stage of Want Want. The employee training system covers all levels from executives to employees, production to sales, and headquarters to factories, which creates a clear and flexible career promotion channel and helps employees develop rapidly. We carefully design an annual training plan for each Want Want employee, strive to build a rich learning and development platform for all Want Want employees, and exert ourself to develop and cultivate employees to become talents who grow together with the Group. During the Reporting Period, the Group developed personalized training content for employees at different stages of growth, and successfully achieved the annual targets.

#### 新人培訓 Newcomer training

目標:新人培訓覆蓋率≥98% Target: Newcomer training coverage rate ≥ 98%

#### 企業文化培訓活動 Corporate culture training activities

目標:≥1場/年,覆蓋全集團各體系員工 Target: ≥ 1 event/year, covering employees from all systems throughout the Group

#### 儲備人才培訓 Reserve talent training

目標1:總部/營銷/生產三體系舉辦場次≥1期/年 Target 1: The three systems, headquarters/marketing/production, will hold at least one event per year

目標2:營銷舉辦22年度初階及中階儲備訓,學員300+ Target 2: Conduct preliminary and intermediate reserve training for marketing in 2022, with more than 300 trainees

目標3:開展系列內訓師培育項目,主辦11期培訓與認證活動,覆蓋內訓講師隊伍160人

Target 3: Carry out a series of internal trainer training projects, and host 11 training and certification activities, covering a team of 160 internal trainers

旺旺員工培訓年度目標 Want Want Employee Annual Training Targets

# 集團新人培訓 Group Training for Newcomers

亮點:新增六大類線上課程,完善新人學習體驗,幫助新入職員工認同理解企業文化

培訓場次:1,423場覆蓋人數:24,615人培訓時長:6,730小時

- Highlight: Six new types of online courses having been added to improve the learning experience for newcomers, and help them identify and understand corporate culture
- Training sessions: 1,423
- Number of people covered: 24,615Training duration: 6,730 hours

旺旺員工亮點培訓項目績效 Performance of Employee Highlight Training Project of Want Want

# 總部管理層培訓 Management Training at Headquarters

- 亮點:集合項目輔導工作坊,還原 真實職場案例,學以致用
- 培訓場次:初階儲備管理者培 訓營 JMT (Junior Management Training)、中階儲備管理者訓練營 MMT(Medium Management Training)
- JMT畢業28人, MMT畢業22人
- 培訓時長: JMT培訓時長30小時, MMT培訓時長42小時
- Highlights: Integrating project coaching workshops and restoring real workplace cases to apply what has been learned
- Training sessions: Junior Management Training (JMT) for beginner reserve managers, and Medium Management Training (MMT) for intermediate reserve managers, 4 sessions each
- 28 graduates from JMT and 22 graduates from MMT
- Training duration: JMT training duration 30 hours, MMT training duration 42 hours

# 營銷儲備培訓 Marketing Reserve Training

- 亮點:小班制線上教學,業務專家 傾情加入,打破壁壘
- 培訓場次:9場
- 覆蓋34家分公司,共320人
- 培訓時長:16小時

- Highlight: Small class online teaching, joined by business experts to break barriers
- Training sessions: 9
- Covering 34 branches with a total of 320 people
- Training duration: 16 hours

# 生產企劃專案員培養專案 Production Planning Specialist Training Project

- 亮點:為牛產基地輸送專家型人才
- 培訓場次: 2場 • 覆蓋人數:60人 • 培訓時長: 48小時

- Highlight: Delivering expert talents to production bases
- Training sessions: 2
- Number of people covered: 60 - Training duration: 48 hours

# 人資賦能工作坊 Human Resources Empowerment Workshop

- 亮點:明晰人資中心員工畫像、團 隊10大目標與核心模塊工作職責
- 培訓場次:1場 • 覆蓋人數:38人 培訓時長:38小時

- Highlight: Clarifying the employee profile of the human resources center, the team's top 10 targets, and job responsibilities of core module
- Training sessions: 1
- Number of people covered: 38 - Training duration: 38 hours

# OKR系統培訓 OKR System Training

- 亮點:可共享OKR (Objectives and Key Results,目標與關鍵結果法)數 據更新,進行數據統計,項目的設定 及追蹤,對人員進行績效管理等
- 覆蓋人數: 4.210人 • 培訓時長: 15小時

- Highlights: Sharing OKR (Objectives and Key Results) data update, data statistics, project setting and tracking, performance management of personnel, etc.
- Number of people covered: 4,210
- Training duration: 15 hours



集團定期開展高階主管培訓,搭建以 JMT、MMT及MBA為內容的集團人才梯隊 培訓體系。2022財年,JMT&MMT以優化 總部人才池及人才管理為主要培訓內容, 實現真正集團高品質人才儲備精細化小班 教學,精煉課程質量,從學員需求出發, 針對性開展培訓質量。在工廠層面,旺旺 各基地於2022財年共舉行277場主管學習 會,其形式多元包含但不限於面授課程、 頭腦風暴、實戰演練、外部參觀等,總參 加7.751人次。

此外,我們鼓勵員工獲得學歷晉升並 獲取商業知識技能。本集團聯合國內名校 資源,開辦MBA項目,該項目以模塊化、 體系化為原則設計課程框架,強邏輯貫穿 培訓全程,著重打造沉浸式學習體驗;項 目將思維升級與實踐管理高度結合,在學 習中帶入公司問題,強化學員的問題解決 與履職能力。 The Group regularly conducts advanced training for supervisors and establishes a talent training system with JMT, MMT, and MBA as the main content. In 2022FY, JMT&MMT focused on optimizing the talent pool and talent management of the headquarters. The training realized the refined small-class teaching for the high-quality talent pool of the Group, refined course quality, and carried out targeted training courses based on the needs of trainees. At the factory level, Want Want's bases held a total of 277 supervisor learning sessions in 2022FY in various forms including but not limited to face-to-face courses, brainstorming, practical exercises, and external visits, with a total of 7,751 participants.

In addition, we encourage employees to obtain academic advancement and acquire business knowledge and skills. The Group collaborates with renowned domestic school resources to launch an MBA program. The course framework is designed based on modular and systematic principles, with strong logic throughout the entire training process, and a focus on creating an immersive learning experience. The project highly combines thinking upgrading with practical management, incorporating company issues into learning, and strengthening problem-solving and job performance abilities of trainees.

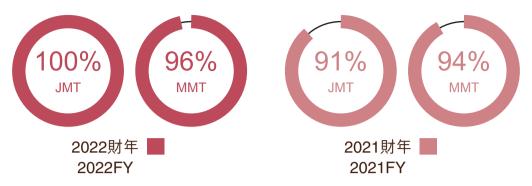
# 旺旺高階主管培訓方案 Advanced Supervisor Training Program of Want Want



# 旺旺總部管理層培訓畢業率

Respected Popularity

Graduation Rate of Want Want Management Training at Headquarters



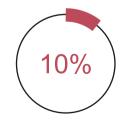
我們同樣激勵員工不斷提升自我, 通過報銷培訓費用等方式,鼓勵員工考取 經營及業務運作所必須的相關職業資格證 書,提升崗位工作技能。報告期內,旺旺 集團培訓總人次達35,641,配備內訓師801 人,平均為每名全職員工培訓與發展投入 金額1,200元,人均培訓時數34小時,員工 受訓百分比達69%,逐年穩步提升。

We also motivate our employees to continuously improve themselves, and encourage them to obtain relevant vocational qualifications necessary for management and business operations by reimbursing training expenses and other means to improve their job skills. During the Reporting Period, Want Want Group trained a total of 35,641 people, and provided 801 internal trainers, with an average investment of RMB1,200 for training and development of each full-time employee. The training hours per capita were 34, and the percentage of employees trained reached 69%, with steadily increased year by year.

#### 按性別劃分受訓百分比 Percentage of employees trained by gender



#### 按職級劃分受訓百分比 Percentage of employees trained by position



高級管理層 Senior management



中級管理層 Middle-level management



一般管理層 General management

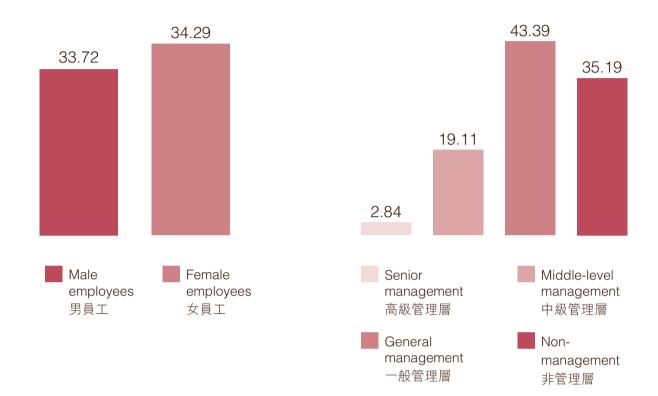


非管理層 Non-management



按性別劃分僱員完成受訓的平均時數(單位:小時) Average training hours completed per employee by gender (unit: hour)

按職級劃分僱員完成受訓的平均時數(單位:小時) Average training hours completed per employee by position (unit: hour)



# 選賢舉能

我們致力於發揮每一位旺旺人的價值。集團專注於為員工提供具有高吸引力、以「團隊指標」為核心的員工考核體系,結合公司資源規劃、考核評價、培養激勵及業務匹配情況,採用「KPI」與「360」相結合的考核方式,多維度、多視角評定員工績效,將部門目標分解到具體崗位形成指標,以激勵員工為達成個人目標不斷提升績效,提升人才配置效率。

# **Selecting and Recommending Talented Persons**

We are committed to unleashing the value of every Want Want person. The Group focuses on providing employees with a highly attractive employee assessment system with "team indicators" as the core. Combining the Company's resource planning, assessment and evaluation, training incentives and business matching, we adopt the assessment method combining "KPI" and "360", as a way to evaluate employee performance from multiple dimensions and perspectives. In this method, we decompose departmental targets into specific positions to form indicators, so as to motivate employees to continuously improve performance to achieve personal targets and enhance talent allocation efficiency.

事業部考核 Business department appraisal 生產單位考核 Production unit appraisal 職能單位考核 Functional unit appraisal

旺旺團隊考核指標拆解 Decomposition of Team Appraisal Indicators of Want Want 在績效考核方面,旺旺每年開展2次 員工績效考核,按照「上對下」、「下對 上」、「平級考核」等維度考核以確保考 核結果的客觀、公正及有效,考核結果應 用於培訓發展、調薪及晉升等方面,最終 保障集團目標的實現。此外,集團在每年 春節來臨之際,綜合考慮集團業績、外部 市場環境、物價指數等因素,制定年度年 終獎方案,為員工發放年終獎,激勵員工 工作一年的辛苦付出。

旺旺一直致力於為每位旺旺員工提供長遠的、完備的職業發展通道。因此的 旺旺打造了自己的內部應聘平台,將優位 空缺需求第一時間發佈給集團內部,優先 內部員工競聘申請。不僅如此,旺旺亞勵 和幫助員工內部競聘和轉崗,讓更多旺旺 員工有機會向更高階崗位發展。在工廠 面,我們響應國家產教融合戰略,使學生 快速融入企業中,於2022年與湖北輕工職 業學院簽訂協議建立學生實習基地並開展 旺旺班。報告期內,旺旺班共開展兩期, 幫助30位學生進入旺旺實習。

集團不斷提升人資數字化管理。2022 財年,旺旺啟動了人資數字化管理項目, 並劃分不同階段。其中,第一階段主要為 人事管理、人才管理,以夯實基礎、降本 增效、搭建人才體系、完善績效管理機 制;第二階段主要為人力資本管理,聚焦 人才戰略、員工行為洞察、人才畫像、接 班人計劃。未來,我們計劃通過數字化平台,持續打造開放的內部競聘舞台,幫助 每位旺旺員工通過數字化平台發現自己的 優劣勢,找到職業發展方向和不同職業階 段的發展崗位。 In terms of performance appraisal, Want Want conducts employee performance appraisal twice a year, which used the dimensions of "top to bottom", "bottom to top" and "peer assessment" to ensure the objectivity, fairness and effectiveness of the appraisal results. The appraisal results are used in training and development, remuneration adjustment and promotion, etc., so as to ultimately ensure the realization of the Group's targets. In addition, as the Spring Festival approaches each year, the Group formulates an annual year-end bonus plan based on factors such as the performance of the Group, external market environment, and price index to distribute year-end bonuses to employees, appreciating their hard work and dedication throughout the year.

Want Want has always been committed to providing every Want Want employee with a long-term and comprehensive career development path. To achieve this, we have created our own internal job application platform, where job vacancies are promptly posted within the Group, giving priority to internal employees for applications. Furthermore, Want Want encourages and supports employees to compete for internal positions and transfer to different roles, providing more opportunities for career advancement within the organization. At the factory level, we respond to the national strategy of integrating industry and education, enabling students to quickly integrate into the enterprise. In 2022, we signed an agreement with the Hubei Light Industry Technology Institute to establish a student internship base and offer Want Want classes. During the Reporting Period, two sessions of Want Want classes were conducted, helping 30 students to enter Want Want for internship.

The Group continuously improves digital management of human resources. In 2022FY, Want Want launched a human resource digital management project and divided it into different stages. The first stage is mainly for personnel management and talent management to consolidate the foundation, reduce costs and increase efficiency, build a talent system and improve the performance management mechanism. The second stage is mainly about human capital management, focusing on talent strategy, employee behavior insights, talent profiling, and succession planning. In the future, we plan to continuously create an open internal competition stage through the digital platform to help each Want Want employee to discover their strengths and weaknesses through the digital platform, and find career development directions and positions at different career stages.

# 4.4 築牢安全,健康旺旺 安全生產承諾與目標

旺旺堅持「生命至上、安全第一」的原則,梳理安全發展理念,始終把員工的生命安全和身體健康放在第一位。2022財年,我們以「安全第一、預防為主、綜合治理」的安全生產方針為指導,持續完善安全生產制度與體系,嚴格開展安全生產教育培訓和危險化學品管理,推進供應鏈安全管理,全方位、多角度保障生產生活安全,安全生產目標及達成情況具體如下:

# 4.4 Building a Safe and Healthy Want Want

# **Safe Production Commitments and Targets**

Want Want adheres to the principle of "life first, safety foremost" and places utmost importance on the safety and well-being of our employees. In 2022FY, guided by the safe production policy of "safety first, prevention-driven, comprehensive governance", we continued to improve the safe production policies and systems, strictly carried out safe production education training and hazardous chemical management, and promoted supply chain safety management so as to ensure the safety of production and life from all aspects. The specific targets and achievements of safe production are as follows:

# 安全生產目標 Safe Production Targets

- 死亡、重傷、職業病0事故
- 員工安全教育培訓覆蓋率100%
- 特種作業人員持證率100%
- 0 death, serious injury or occupational disease
- 100% coverage rate of staff safety education
- 100% certification rate of special operators

# 目標達成情況 Progress of Target Achievement

- 重傷及職業病事故為0
- 員工因工傷損失日數1,625,每百萬 工時工傷事故數(LTIFR)為0.937次/ 百萬工時
- 員工安全教育培訓覆蓋率100%達成
- •特種作業人員持證率100%達成
- 0 serious injury or occupational disease
- The number of days lost due to work-related injuries was 1,625, representing lost time injury frequency rate (LTIFR) of 0.937/million working hours
- Achieved 100% coverage rate of staff safety education
- Achieved 100% certification rate of special operators

# 安全生產行動

旺旺嚴格遵守《中華人民共和國安全生產法》《中華人民共和國消防法》《生產安全事故應急預案管理辦法》等全生產投入管理辦法》《文件檔案管理辦法》《後更管理辦法》《文件檔案管理辦法》《後更管理辦法》《安全警示標誌管理制度》《相關方管理辦法》5份內員工即管理制度,結合入職健康證明、員工的工作安全和身體健康。集團積極建立標準化的、全面的旺旺標準安全管

#### **Safe Production Action**

Want Want strictly abides by the Work Safety Law of the People's Republic of China, the Fire Protection Law of the People's Republic of China, the Production Safety Accident Emergency Plan Management Measures and other laws and regulations. Based on local conditions, Want Want has added five internal safety management systems, including Measures for the Management of Work Safety Investment (《安全生產投入管理辦法》), the Measures for the Management of Documents and Archives (《文件檔案管理辦法》), the Measures for the Management of Changes (《變更管理辦法》), the Management System for Safety Warning Signs (《安全警示標誌管理制度》) and the Measures for the Management of Related Parties (《相關方管理辦法》), and combined with employment health certificates, employee

理WSSM三階安全管理體系,確保制度的 適用性及有效落地,保障當地工廠生產運 營的安全穩定。2022財年,集團為落實 全員安全生產責任制,及時修訂了安全責 任書內容,工廠安全生產責任書簽訂率達 100%。

group insurance, employer liability insurance, overseas travel insurance, etc. to ensure work safety and health of employees. The Group actively establishes a three-stage standardized and comprehensive Want Want Standard Safety Management (WSSM) system to ensure the applicability and effective implementation of the system and guarantee the safety and stability of production and operation of local factories. In 2022FY, in order to implement the safe production responsibility system for all employees, the Group revised the content of the safety responsibility letter in a timely manner, and the signing rate of factory safe production responsibility letter reached 100%.

#### -階安全管理手冊 Stage one - safety management manual

- 對安全管理事宜進行明確規定並給出詳細指引
- Provide clear regulations and detailed guidelines on safety management matters

#### 二階安全管理程序 Stage two – safety management procedures

- 涵蓋8大支柱管理控制程序
- Cover the management control procedures of the 8 pillars
- 包括目標責任制、制度管理控制、環安異常控制、應急預案控制、現場運行控制、風險 控制及隱患排查治理、安全教育培訓控制、績效評估及持續改進控制
- Include target responsibility control, system management control, environmental safety irregularity control, emergency plan control, onsite operational control, risk control and risk identification and management, safety education and training control, performance assessment and continuous improvement control

#### 三階安全管理辦法 Stage three - safety administrative measures

- 涉及9個方面安全管理事宜
- Cover 9 aspects of safety management matters
- 包括工廠體系環境安全管理人員、個人勞動防護用品標準配置、特種設備安全、特殊作 業安全、設備維修與掛牌上鎖、消防設施安全、危險化學品安全、外來人員作業安全、 危險廢棄物
- Include factory system environmental safety management personnel, standard configuration of personal labor protective equipment, specialty equipment safety, safety of special operations, notice posting and locking for equipment maintenance, fire facility safety, hazardous chemicals safety, operation safety of external personnel and hazardous waste

旺旺WSSM三階安全管理體系 WSSM Three-Stage Safety Management System of Want Want







旺旺員工簽署工廠安全生產責任書儀式 Ceremony of Signing Factory Safe Production Responsibility Letter by Employees of Want Want

為加強員工安全防護技能,我們堅持 企業發展與安全生產同等重要原則,從安 全制度、現場管理、教育培訓、員工安全 文化建設等多角度切入,切實保障員工生 命安全。

# 安全教育

旺旺定期開展主題安全教育培訓及不定期案例宣導活動,包括教育訓練、案例宣導、實操演練等,敲響安全生產的警鐘。2022財年,旺旺通過安全生產文化活動宣導及學習,提高員工自主安全意識,推行安全生產文化建設活動,開展「安全植入心中、安全隨手可做」主題宣傳,組織全員參與「保命天條」學習,各基地按照總部要求張貼海報,通過早會、月會等形式進行對員工宣導,推進安全生產教育。

In order to strengthen the safety protection skills of employees, we adhere to the principle that enterprise development and safe production are equally important, and effectively protect the life safety of employees from the aspects of safety system, on-site management, education and training, and safety culture cultivation among employees.

# **Safety Education**

Want Want carries out themed safety education and training on a regular basis and case publicity activities from time to time, including education and training, case publicity, and practical trials, to sound the alarm of safe production. In 2022FY, Want Want improved the independent safety awareness of employees through publicity and learning of safe production culture activities. Want Want promoted activities of building a safety production culture, including the themed publicity of "safety implanted in the heart and done at your fingertips", and required all employees to attend the "lifesaving rules" learning activity. Each base was required by the headquarters to put up posters, and promoted safe production education through morning meetings and monthly meetings.

# 旺旺安全生產宣貫舉措 Safe Production Promotion Measures of Want Want

Want Want Quality Earning

Respected Popularity



「安全植入心中,安全隨手可 做|主題海報

"Safety Implanted in the Heart and Done at Your Fingertips" Theme Poster



「保命天條 "Lifesaving Rules"



基地安全生產文化宣導 Promotion of Safe Production Education at Base

此外,為提升全員交通安全意識、減 少員工交通意外傷害事故,集團開展全員 交規宣傳、製作交通安全宣傳海報,組織 員工開展電動自行車路考、筆試、車況檢 查,對通過路考、筆試及車況檢查的員工 發放電動車入廠通行證。集團工廠與當地 部門溝通安裝減速帶和交通燈, 定期請交 警在工廠附近路口協助執勤,邀請交警到 工廠開展交通知識宣講,增加員工交通安 全意識。

In addition, in order to enhance the traffic safety awareness of all employees and reduce traffic accident injuries among employees, the Group carries out publicity on traffic regulations for all employees, produces traffic safety posters, organizes employees to do road tests, written tests and vehicle condition inspections of electric bicycles, and issues electric vehicle entry passes to employees who pass the road tests, written tests and vehicle condition inspections. The factories of the Group communicate with local departments to install speed bumps and traffic lights, regularly invite traffic police to assist in policing at intersections near the factory, and also invite them to the factory to carry out traffic knowledge publicity as a way to increase employees' awareness of traffic safety.

# 交通安全意識培訓與宣貫活動 Traffic Safety Awareness Training and Publicity Activities



交通安全宣傳海報 Traffic Safety Poster



電動車入廠通行證 Electric Bicycle Entry Pass



電動自行車路考 Electric Bicycle Road Test



# 危險化學品管理

旺旺及時識別、結合國家最新的危化 品和國家危險廢物管理最新法規要求,修 訂了《危險化學品安全管理辦法》《危險 廢物管理辦法》,完善補充了易制毒、易 制爆危化品管理相關法規依據要求,持續 監督危險化學品的規範使用情況,確保危 險廢物的貯存安全及處置合規。

我們明確下轄工廠危化品使用部門職 責,所有危險化學品管理人員需經過專業 培訓獲得危險化學品管理人員資格證書後 方可上崗操作。

我們搭建危險化學品採購、運輸、 驗收、使用、儲存和處置的全流程管理模 式,定期更新危險化學品清單,嚴格管控 易制毒、易制爆危化品數量。同時, 旺旺 嚴格依法依規進行備案,落實雙人雙鎖、 雙人收發貨管理,設置完善的台賬管理。 在危險化學品處置階段,針對危險廢棄物 採取最嚴格環保標準委託具備相關資質的 第三方單位進行處理。

集團深刻認識到危險化學品管理在安 全生產中的重要性, 定期組織集團下轄工 廠開展危化品突發事件的現場應急演練, 提升危化品使用人員突發應急處置能力。

# **Hazardous Chemicals Management**

Want Want has timely identified and combined the latest national hazardous chemicals and hazardous waste management laws and regulations in revising the Dangerous Chemicals Safety Management Measures and the Hazardous Waste Management Regulations, which has improved and supplemented the relevant legal requirements for the management of precursors and explosive hazardous chemicals, continuously supervised the standardized use of hazardous chemicals, and ensured the storage safety and disposal compliance of hazardous waste.

We clarify the responsibilities of the departments within our factories using hazardous chemicals. All hazardous chemical keepers need to undergo professional training and obtain the qualification certificate of hazardous chemical management personnel before taking the position.

We have established a whole-process management mode for the procurement, transportation, acceptance, use, storage and disposal of hazardous chemicals, regularly update the list of hazardous chemicals, and strictly control the quantity of dangerous chemicals that can be easily made into drugs and explosives. Meanwhile, we strictly follow the requirements of laws and regulations to record, implement the management measure of double-person, double-lock, and double-receipt and delivery, and set up comprehensive ledger management. In the stage of hazardous chemical disposal, a third-party unit with relevant qualifications is entrusted in accordance with the strictest environmental protection standards for hazardous waste.

The Group is deeply aware of the importance of hazardous chemical management in safe production, and regularly organizes factories of the Group to carry out on-site drills for hazardous chemical emergencies to improve the emergency response capabilities of personnel using hazardous chemicals.



危化品突發事件應急演練 Drills for Hazardous Chemical Emergencies



危化品突發應急處置能力提升 Improvement of Emergency Response Capacity of Hazardous Chemical Emergencies

Respected Popularity

# 供應鏈安全管理

旺旺將安全審核流程覆蓋至生產上 游,制定了完備的合格供應商名錄,定期 對供應商、承包商等外部單位的安全資質 進行逐一審核。在篩選供應商或新供應商 入庫之前,集團環安部門會根據實際情況 隨同需求部門訪廠,確保供應商資質公司 的安全符合旺旺集團要求。

2022財年,我們結合工廠實際作業 需求將《外來施工環安管理辦法》修訂為 《外來作業安全管理辦法》,規範承包 商、供應商進廠前作業。集團下轄工廠會 根據作業內容要求外來作業單位簽訂《環 境安全協議》,明確雙方承擔的安全職責 和義務,對承包商、供應商進廠人員進行 相應安全教育培訓。針對外來人員廠內的 作業行為,依據集團《外來作業安全管理 辦法》進行現場的安全監督管理。針對施 工作業中涉及特殊作業的情況,我們也會 要求工廠安排專人安全監護,確保作業安 全。我們監管供應商在集團範圍內工作期 間的作業安全,報告期內,供應商因工損 失工作日數共7天。

# 工作旺旺

在運營過程中,旺旺恪守《中華人民 共和國職業病防治法》等相關法律法規, 基於ISO 45001職業健康安全管理體系制定 了完善的內部安全管理體系,為員工的工 作安全提供制度指引,自上至下嚴格貫徹 落實安全生產主體責任。

集團針對所有可能帶來職業病危害的 設備,開展重點設備節選,有側重性地提 出改善要求並制定計劃,守護旺旺大家庭 中每一位成員的職業健康安全。2022財 年,旺旺要求所有下轄工廠開展職業衛生 現狀評價,對職業病危害因素進行整體的 排摸、追蹤及更新,安排員工按照國家要 求的體檢頻次進行相應的職業病體檢,未 發現疑似職業病及職業病人員。

# **Supply Chain Safety Management**

Want Want extends the safety audit process to the upstream of production by formulating a complete list of qualified suppliers to regularly audit the safety qualifications of external units such as suppliers and contractors. Before screening suppliers or new suppliers prior to warehousing, the environmental safety department of the Group will visit the factory with requesting departments based on the actual situation to ensure that the safety qualification of the supplier meets the requirements of Want Want Group.

In 2022FY, we revised the Environmental Safety Management Measures for External Construction to the Management Measures for External Operations (《外來作業安全管理辦法》) based on the actual operation demand of factories to standardize the operations of contractors and suppliers before entering the factory. The factories of the Group will require external operators to sign the Environmental Safety Agreement according to the operation content to clarify the safety responsibilities and obligations undertaken by both parties, and conduct corresponding safety education and training for contractors and suppliers entering the factory. For operations of external personnel in the factory, on-site safety supervision and management is carried out in accordance with the Management Measures for External Operations. In the case of involving special operations, we will also require the factory to arrange special personnel to monitor the safety as a way to ensure the safety of operations. We supervise the operational safety of suppliers during their work within the area of the Group. During the Reporting Period, the suppliers lost a total of 7 working days due to work injuries.

#### **Want Want at Work**

In the process of operation, Want Want abides by the Law of the People's Republic of China on the Prevention and Control of Occupational Diseases and other relevant laws and regulations. It has formulated a sound internal safety management system based on ISO 45001 occupational health and safety management system to provide institutional guidance for employees' work safety. By doing this, the main responsibility for safe production is strictly implemented from top to bottom.

For all equipment that may bring occupational disease hazards, the Group selects key equipment, puts forward improvement requirements with focus, and develops plans to safeguard the occupational health and safety of each member of the Want Want family. In 2022FY, Want Want required all of its factories to evaluate the current occupational health situation, conduct an overall investigation, tracking, and update on occupational disease hazards, and arrange employees to undergo corresponding occupational disease examinations in accordance with the physical examination frequency required by the state. No suspected occupational diseases or patients were identified.

為進一步提升安全作業能力,旺旺建 立職業健康應急預案體系,制定中暑現場 處置方案,在夏季來臨前對高溫崗位及室 外作業員工進行培訓及應急演練,確保員 工掌握相應的應急知識。此外,我們還委 託外部專業人士展開急救培訓,構建應急 救護保障隊伍,確保員工個人健康狀況得 到保障。報告期內, 旺旺委託復旦大學舉 辦2期共16堂課程的企業員工健康講座,培 訓時長共計16小時,旨在提升員工的安全 工作意識,普及職業健康知識。

2022財年,旺旺集團及下轄35家生產 基地發生職業病傷害事故0起,在過去三年 發生因工死亡2起16。針對已經出現的工傷 案件,我們及時對案件發生過程及存在的 潛在風險點進行分析和整改, 避免類似的 情況再次出現。

# 旺旺大健康活動

旺 旺 積 極 回 應 國 家 健 康 中 國 政 策 , 關注生產體系員工的健康。根據聯合國可 持續性發展目標中,『確保健康的生活方 式』、『確保包容和公平的優質教育』及 『實現性別平等』三個目標,集團倡導健 康工作、快樂運動、健康生活理念推行 旺旺大健康活動,宣導健康文明的生活方 式,將健康旺旺正能量體現於日常工作生 活中。

同時,我們積極打造健康旺旺的集團 形象,向家庭社會傳遞旺旺健康正能量, 響應政策理念和員工健康關懷。為延續旺 旺大健康理念,2022財年,我們策劃組織 「守初心、迎旺慶」旺旺健康廚神大賽, 以提升工廠廚藝水準,守護員工舌尖上的 幸福。

In order to further enhance its ability to operate safely, Want Want has established an occupational health emergency response plan system. developed a heatstroke on-site handling plan, and provided training and emergency drills for employees in high-temperature positions and outdoor operations before the arrival of summer to ensure that employees master corresponding emergency knowledge. In addition, we also entrust external professionals to conduct first aid training and build an emergency rescue and support team to guarantee the personal health status of employees. During the Reporting Period, Want Want entrusted Fudan University to hold 2 sessions of lecture on corporate employee health, totaling 16 courses. The lecture lasted for a total of 16 hours, aiming to enhance employees' awareness of safety at work and popularize occupational health knowledge.

Want Want Group and its 35 production bases had 0 occupational disease injuries in 2022FY and 2 work-related deaths 16 in the past three years. For work-related injury cases that have already occurred, we timely analyze the process of the case and the potential risk points that exist and carry out remedial works, so as to avoid similar situations from happening again.

#### **Want Want Great Health Activities**

Want Want actively responds to the national "Healthy China Policy" and pays attention to the health of employees in the production system. In accordance with the three United Nations Sustainable Development Goals, namely "good health and well-being", "quality education" and "gender equality", the Group advocates healthy work, happy exercise and healthy life, promotes Want Want great health activities, and a healthy and civilized lifestyle, and embodies the positive energy of healthy Want Want in daily work and life.

Meanwhile, we actively build the image of healthy Want Want Group, and convey the positive energy of a healthy Want Want to families and the society. We actively respond to the policy concept and employee health care. In order to continue the concept of Want Want great health, in 2022FY, we planned and organized the Want Want healthy cooking god competition themed "keeping original aspiration to celebrate 60th anniversary of Want Want" to improve the quality of factory cooking and offer healthy food to employees.

兩起(2020財年發生1起,2021財年發生1起) 事件皆非旺旺安全生產責任事故,報告期內未發 生因工死亡事件,因公亡故的比率為0。

Both cases (1 in 2020FY, 1 in 2021FY) are not Want Want's safety production responsibility incidents. No work-related deaths occurred during the Reporting Period and work-related fatalities rate was 0.

# 健康廚神大賽 Healthy Cooking God Competition

Lasting Business and

Elite Dragons of the World

為了推行少油、少糖、少鹽的健康生活理念,同時為全國工廠的員工提供展示廚藝的舞台,促進相互學習與交流,讓同仁們吃出健康、吃出營養,提升員工幸福指數,旺旺於2022年2月到5月在全國以六大區域為單位開展「守初心、迎旺慶」旺旺健康厨神大賽。

In order to promote the healthy living concept of less oil, less sugar and less salt, and also provide a stage for employees of factories across China to display their culinary skills, Want Want launched the Want Want healthy cooking god competition themed "keeping original aspiration to celebrate 60th anniversary of Want Want" in six major regions across China from February to May 2022 as a way to promote mutual learning and exchanges, let colleagues eat healthy, nutritious food and improve the happiness index of employees.



#### 心理健康講座 Lectures on Mental Health

為保障旺旺人的身心健康,幫助大家在工作中正確應對壓力、有效排解壓力,進一步提高旺旺人心理健康水準和綜合職業能力,引導廣大旺旺人正確認識自我、悦納自我、提升對職業的認同感,建立積極向上的心態,旺旺全國各生產基地開展了心理健康講座。講座上老師教給大家舒緩壓力的方法和技巧,引導大家理性對待工作和生活中的各種壓力,培養良好的



情緒調控能力提升幸福感、歸屬感,使工作更 快樂、生活更豐富。

Want Want has held mental health lectures in various production bases across China in order to ensure the physical and mental health of Want Want employees, help them cope with stress correctly and effectively in their work. These lectures aim to enhance the mental health and comprehensive professional abilities of Want Want employees, guiding them to develop a proper self-awareness, self-acceptance, and a stronger sense of professional identity, while establishing a positive and proactive attitude. In the lecture, the teacher taught everyone methods and techniques to relieve stress, guided everyone to rationally deal with various pressures in work and life, and cultivated the ability to regulate emotions, so as to improve the sense of happiness and belonging, and make work happier and life richer.

## 全旺全運 同旺同行 全旺會 All Want Club

為感恩全體旺旺人及經銷商夥伴的大力支持和付出,成就旺旺60年不平凡的發展成就,值此6030集團大喜年之際,集團於2022年規劃舉辦了「2022年全旺全運同旺同行」旺旺全旺會活動,邀請全國生產體系、營銷體系及經銷商共同參加,以期體現全體旺旺人跟經銷商夥伴團結一心、奮勇向前的精神。本次活動過程中,大家積極參與,我們在全國六大區域內分別開展籃球、乒乓球及羽毛球比賽,比賽現場精彩紛呈。

In order to thank all Want Want employees and distributor partners for their strong support and dedication, which delivers 60 years of extraordinary growth and achievements of Want Want, on the occasion of the grand 6030 Group Anniversary, the Group planned and held the sports activities of "2022 All Want Club" in 2022, inviting the production system and marketing system nationwide and distributors to participate, in order to reflect the spirit of unity and courage of all Want Want employees and distributor partners. During the event, we mainly organized basketball matches, table tennis matches and badminon matches in six major regions of China. Everyone participated enthusiastically, and presented exciting competitions.



通過本次全旺會,不但增加了旺旺人之間的團隊協作能力及凝聚力,更加強了旺旺人與各經銷商之間的緊密聯繫,促進全 體旺旺人大團結,激勵所有旺旺人勇者無懼,超越自我勇往無前。

The All Want Club activity not only enhanced the teamwork ability and cohesion among Want Want employees, but also strengthened the close connection between Want Want employees and distributors. It promoted the unity of all Want Want employees, and encouraged them to be fearless and move forward bravely.



# 5.1 民族旺, 大團結

旺旺以高度的社會責任感,强烈的愛心公益理念,不斷回饋社會。我們秉持集團「人溺己溺、人饑己饑」的精神,在全中國範圍內從事多項公益活動、促進企業與社會間的交流。報告期內,我們以「取之於社會、用之於社會」的理念,將旺旺集團的愛心,奉獻給老人、兒童、疾病大養疾等困難弱勢及特殊群體,將旺旺的擔當,輸送到貧困鄉村、受災區域等社會資源緊缺的地區。

「烏雛知恩,銜食反哺」 旺旺紮根中國三十年,積極行使著「勇擔社會價值」的反哺使命,專注社會價值」的反哺使命,專注於國內開展公益慈善事業並不斷創造企業團制定並不斷更新完善《集團制定並不斷更新完善《集團制定並不斷更新完善。《集團制定並不斷更新完善。《集團制定並不斷更新完善。《集團制定,規範化基金會的公益事業活動的開展,攜手慈善機構、社區公益組織,將和與關愛傳遞到更多需要幫助的地區,將和與關愛傳遞到更多需要幫助的地區,將和發達,以與關愛傳遞到更多需要幫助的地區。2022財年旺旺在敬老、愛幼、對對體。2022財年旺旺在敬老、愛幼、對對體。2022財年旺旺在敬老、愛幼、對

# 5.1 Prosperity of the Nation and Great Unity

Having a high sense of social responsibilities, Want Want upholds a strong love and public welfare concept to constantly give back to the society. "Being empathetic for other people's situations", we have engaged in a number of public welfare activities throughout China to promote exchanges between the enterprise and society. During the Reporting Period, adhering to the concept of "Giving back to society", we dedicated the love of Want Want Group to the elderly, children, patients, the disabled and other difficult and vulnerable and special groups, and delivered the efforts of Want Want to poor villages, disaster-stricken area and other areas with scarce social resources.

Want Want has taken root in China for 30 years and actively practised the mission of "bearing social responsibilities and creating social value". Therefore, the Want Foundation, established in 1997, focuses on carrying out public welfare and charitable activities in China and constantly creating corporate social value. The Group has formulated and continuously updated and improved the special guiding documents for charitable donations, including the Regulations of Want Foundation on Charity Undertakings and the Measures for the Management of Group Emergency Relief(《集團急難救助管理辦法》),to standardize the development of the Foundation's public welfare activities, and join hands with charities and community public welfare organizations to deliver love and care to more areas and groups in need. In 2022FY, Want Want carried out many public welfare activities in the fields of caring for the elderly and children,helping the disabled,medical care,student aid and others.

# 鄉村振興

報告期內,集團中國旺基金會本著「旺旺中國,中國旺旺」的家國情懷,以 行動助力鄉村振興、貧困學生助學、關懷 留守兒童,貢獻企業的綿薄之力,促進鄉 村振興的真正可持續化。

2022財年,本集團通過當地慈善機構,向城鎮鄉村和邊遠地區的弱勢群體伸出援手,在安徽、河南、四川、貴州、雲南、廣西等全國各個地區,先後108次捐贈營養健康食品物資。

#### **Rural Revitalization**

During the Reporting Period, the Want Foundation of the Group, in line with its homeland sentiment of "reinforcing one another between Want Want and China", took actions to facilitate rural revitalization, and made humble contributions to the aspects of supporting poor students and caring for left-behind children as a way to promote the sustainability of rural revitalization.

In 2022FY, the Group extended assistance to vulnerable groups in urban, rural, and remote areas through local charitable organizations. We donated nutritional and health food supplies for 108 times in various regions of China, including Anhui, Henan, Sichuan, Guizhou, Yunnan, and Guangxi.

# 扶助貧困鄉村 Supporting impoverished rural areas

本著取之於社會,用之於社會的慈善理念,旺旺集團昆明分公司通過雲南省紅十字會先後向雲南省墨江縣雅邑鎮的貧困群眾、中小學等愛心捐贈8次,雅邑鎮下轄的14個行政村,近1.8萬人民群眾(含雅邑中學700人,雅邑小學600人)受益。

In line with the philanthropic concept of taking from society and giving back to society, Kunming branch of Want Want Group donated for 8 times to poor people, primary and secondary schools, etc. in Yayi Town, Mojiang County, Yunnan Province through the Red Cross Society of China Yunnan Branch. The 14 administrative villages under the jurisdiction of Yayi Town, with nearly 18,000 people (including 700 people in Yayi Middle School and 600 people in Yayi Primary School) benefited from the donations.



鄉村振興愛心捐贈現場 Rural Revitalization Charity Donation

### 鄉村教育,「旺」辦好事 "Want" to support rural education

2022年6月17日,旺旺集團石家莊分公司愛心捐贈活動在鹿泉區東土門小學舉行,向鹿泉區山區19所中小學共計1,711人愛心捐贈公司產品。石家莊市志願服務基金會為旺旺集團發放公益愛心牌匾,並對旺旺集團的博愛精神表示敬佩。草感地恩,方得其鬱蔥;花感雨恩,方得其豔麗,旺旺集團石家莊分公司在集團的帶領下,會繼續關注公益事業,盡企業所能為振興鄉村教育辦實事、辦好事。

On 17 June 2022, Shijiazhuang branch of Want Want Group held a charity donation activity at Dongtumen Primary School in Luquan District, donating the Company's products to a total of 1,711 people from 19 primary and secondary schools in the mountainous area of Luquan District. Shijiazhuang Volunteer Service Foundation issued a plaque of charity to Want Want Group and expressed admiration for Want Want Group's fraternity spirit. Under the leadership of the Group, Shijiazhuang branch of Want Want Group will continue to pay attention to public welfare undertakings and do everything it can to take concrete measures for the revitalization of rural education.



東土門小學捐贈儀式現場 Donation Ceremony of Dongtumen Primary School

# 5.2 中國旺,守護社區

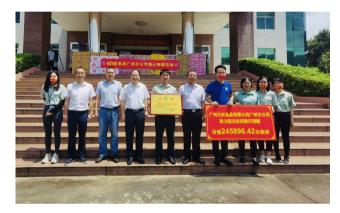
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旺旺關注因自然災害受到影響和遭受極端天氣事件的地區,2022年7月中旬,廣東省韶關市受強降雨天氣影響,全市大部分地區受災嚴重,出現內澇積水,為幫助受災群眾抗災救災,恢復生產生活,旺旺集團廣州分公司通過韶關慈善總會向韶關市受災人民進行物資捐贈,與受災人民共度難關。

# **5.2 Prosperity of China and Protecting the Community**

Want Want pays attention to areas affected by natural disasters and extreme weather events. In mid-July 2022, Shaoguan City, Guangdong Province, was affected by heavy rainfall, and most areas of the city suffered severe damages, and suffered from waterlogging. In order to help the affected people in tackling the disaster and restoring production and life, the Guangzhou branch of Want Want Group donated materials to the affected people in Shaoguan City through Shao Guan Charity Federation to get through difficulties with them.





廣州分公司賑災捐贈
Disaster Relief Donation of Guangzhou Branch





支援韶關抗洪愛心捐贈 Charity Donation to Shaoguan to Combat Flood

心懷國之大者,踐行吾輩之責,旺旺 集團多年以來心系公益,勇擔社會責任,將 「緣、自信、大團結」的企業理念,化作人 與人之間的心意連接,將旺旺的關懷送到最 需要幫助的地區。 Those who cherish the greatness of the country will fulfill their responsibilities. Want Want Group has been committed to public welfare for many years, and has undertaken social responsibilities bravely. It has transformed the corporate philosophy of "People-Oriented, Self-Confidence and Unity" into a connection between people, and sent Want Want's care to the areas in greatest need of help.

# 旺旺有禮·愛滿基層 Want Want loving the grassroots

「旺旺有禮·愛滿基層」是旺旺集團與眾善公益慈善基金會圍繞民生急、難、愁、盼問題持續進行的公益慈善項目,在企業經濟發展的同時更多地承擔起社會責任,為政府排憂解難,為群眾幫扶資助,充分體現企業自身價值,傳遞慈善愛心,樹立社會道德文明風尚。

"Want Want loving the grassroots" is a public charity project that Want Want Group and the Masscharity Commonweal Foundation continue to carry out around the urgent, difficult, anxious and longing problems of people's livelihood. As the economy of the enterprise develops, Want Want will undertake more social responsibilities, solve problems for the government, help and subsidize the masses, as a way to fully reflect the value of the enterprise itself, deliver charitable love, and establish social morality and civilization.

湖南大旺食品有限公司長沙分公司聯合湖南省眾善公益慈善基金會多次積極開展「旺旺有禮·愛滿基層」公益慰問活動。為 湖南省的受助群體提供更多的物資幫助。

Hunan Big-Want Foods Ltd. Changsha Branch and Hunan Masscharity Commonweal Foundation have actively carried out the "Want Want loving the grassroots" public welfare condolence activities for many times, and provided material assistance for the recipient groups in Hunan Province.













長沙分公司到長沙和潤老年養護院開展慰問活動 Changsha Branch Went to Changsha Herun Nursing Home to Carry out Condolence Activities

# 暖旺計劃

旺旺關注運營地所在社區的的健康 繁榮,我們持續開展「暖旺計劃」關之 邊社區中的弱勢群體。旺旺秉持尊老家 的中華傳統美德,為老人和孩子帶去 長、老人喜愛的食品品牌,將始愈 長、老人喜愛的食品品牌,將始愈 是大弱的仁愛精神,用愛回饋社會學 光明。我們還關注社區、社會學 過暖人間。我們還關注社區工作人慰問 務人員,向環衛工人、社區工作人慰問 獨大人員,向環衛工人、社區工作人 國志願者、戶外工作者等送去愛心兒問 報告期內,旺旺在兒童福利院、幼兒園 報告期內,旺旺在兒童福利院、幼兒園 報告期內,在會救助中心等社會福利 養生 3,808.5公益時,共有9,892人受益。

Lasting Business and

Elite Dragons of the World

# **Want Want Caring Program**

Green Want Want

Leading in Practice

Want Want cares about the health and prosperity of the communities where we operate. We continue to carry out the "Want Want Caring Program" to focus on the vulnerable groups in the surrounding communities. Want Want adheres to the traditional Chinese virtues of respecting the old and loving the young, bringing the warmth of home and brand care to the elderly and children. As a food brand loved by children, parents and the elderly, Want Want will always adhere to the benevolent spirit of respecting the elderly and helping the weak, give back to the society with love, and warm the world with affection. We also pay attention to the community and social management service personnel, and send loving condolences to sanitation workers, community workers and volunteers, outdoor workers, etc. During the Reporting Period, Want Want launched the Want Want Caring charity project in children's welfare institutions, kindergartens, elderly homes, social assistance centers and other social welfare institutions, which attracted 885 people to participate, generated 3,808.5 public welfare hours, and benefited a total of 9,892 people.





天津分公司愛心捐贈困難及留守兒童 Tianjin Branch Donated to Needy and Left-behind Children

# 附錄:ESG內容索引 Appendix: ESG Content Index

主要範疇、層面、一般披露及關鍵績效指標 Major Areas, Aspects, General Disclosure and KPIs		披露章節 Section of Disclosure
A.環境 A. Environmental		
層面 A1 Aspect A1	排放物 Emissions	3.綠色旺旺,領先實踐 3. Green Want Want Leading in Practice
一般披露 General Disclosure	有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的: (a) 政策:及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。 Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer with relating to air and greenhouse gas emissions, discharges to water and land, and generation of hazardous and non-hazardous wastes.	3.綠色旺旺,領先實踐 3. Green Want Want Leading in Practice
關鍵績效指標 A1.1 KPI A1.1	排放物種類及相關排放數據。 The types of emissions and respective emissions data.	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change 3.5保護生態,友愛自然 3.5 Protecting Ecology and Caring the Nature
關鍵績效指標 A1.2 KPI A1.2	直接(範圍1)及能源間接(範圍2)溫室氣體總排放量(以噸計算)及 (如適用)密度(如以每產量單位、每項設施計算)。 Total direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change
關鍵績效指標 A1.3 KPI A1.3	所產生有害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。 Total hazardous waste generated (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	3.4綜合利用,循環經濟 3.4 Comprehensive Utilization and Circular Economy
關鍵績效指標 A1.4 KPI A1.4	所產生無害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)。 Total non-hazardous waste generated (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	3.4綜合利用,循環經濟 3.4 Comprehensive Utilization and Circular Economy
關鍵績效指標 A1.5 KPI A1.5	描述所訂立的排放量目標及為達到這些目標所採取的步驟。 Description of the emission target(s) set and steps taken to achieve them.	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change 3.3節約用水,合規排放 3.3 Water Conservation and Compliant Discharge
關鍵績效指標 A1.6 KPI A1.6	描述處理有害及無害廢棄物的方法及描述所訂立的減廢目標及為達到這些目標所採取的步驟。 Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	3.4綜合利用,循環經濟 3.4 Comprehensive Utilization and Circular Economy
層面 A2 Aspect A2	資源使用 Use of Resources	3.緑色旺旺・領先實踐 3. Green Want Want Leading in Practice
一般披露 General Disclosure	有效使用資源(包括能源、水及其他原材料)的政策。 Policies on the efficient use of resources including energy, water and other raw materials.	3.3節約用水,合規排放 3.3 Water Conservation and Compliant Discharge 3.4綜合利用,循環經濟 3.4 Comprehensive Utilization and Circular Economy

,	主要範疇、層面、一般披露及關鍵績效指標 披露章節 Major Areas, Aspects, General Disclosure and KPIs Section of Disclosure	
關鍵績效指標 A2.1 KPI A2.1	按類型劃分的直接及/或間接能源( 如電、氣或油)總耗量( 以千個千瓦時計算)及密度(如以每產量單位、每項設施計算)。 Total direct and/or indirect energy consumption (kWh in '000s) by type (e.g., electricity, gas, or oil) and intensity (e.g. per unit of production volume, per facility).	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change
關鍵績效指標 A2.2 KPI A2.2	總耗水量及密度(如以每產量單位、每項設施計算)。 Water consumption in total and intensity (e.g. per unit of production volume, per facility).	3.3節約用水,合規排放 3.3 Water Conservation and Compliant Discharge
關鍵績效指標 A2.3 KPI A2.3	描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。 Description of the energy use efficiency target(s) set and steps taken to achieve them.	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change
關鍵績效指標 A2.4 KPI A2.4	描述求取適用水源上可有任何問題,以及所訂立的用水效益目標及為達到 這些目標所採取的步驟。 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	3.3節約用水,合規排放 3.3 Water Conservation and Compliant Discharge
關鍵績效指標 A2.5 KPI A2.5	製成品所用包裝材料的總量(以噸計算)及(如適用)每生產單位佔量。 Total packaging materials used (in tonnes) for finished products and, where appropriate, per unit of production volume.	3.4綜合利用,循環經濟 3.4 Comprehensive Utilization and Circular Economy
層面 A3 Aspect A3	環境及天然資源 Environment and Natural Resources	3.綠色旺旺,領先實踐 3. Green Want Want Leading in Practice
一般披露 General Disclosure	減低發行人對環境及天然資源造成重大影響的政策。 Policies on minimising the issuer's significant impacts on the environment and natural resources.	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change
關鍵績效指標 A3.1 KPI A3.1	描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。  Description of the significant impacts on the environment and natural resources and the actions taken to manage them.	3.綠色旺旺,領先實踐 3. Green Want Want Leading in Practice
層面A4 Aspect A4	氣候變化 Climate Change	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change
一般披露 General Disclosure	識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策。 Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change
關鍵績效指標 A4.1 KPI A4.1	描述已經及可能會對發行人產生影響的重大氣候相關事宜,及應對行動。 Description of significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	3.2低碳轉型,應對變化 3.2 Low-carbon Transformation to Cope with Change

# 主要範疇、層面、一般披露及關鍵績效指標 Major Areas, Aspects, General Disclosure and KPIs

#### 披露章節 Section of Disclosure

#### B.社會 B. Social

#### 僱傭及勞工常規 Employment and Labor Practices

Employment and Labor Fractices		
層面 B1 Aspect B1	僱傭 Employment	4.以人為本,結緣旺才 4. Caring for People and Forging Talents
一般披露 General Disclosure	有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的:(a) 政策;及 (b) 對發行人有重大影響的相關法律及規例。 Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	4.以人為本,結緣旺才 4. Caring for People and Forging Talents
關鍵績效指標 B1.1 KPI B1.1	按性別、僱傭類型、年齡組別及地區劃分的僱員總數。 Total workforce by gender, employment type, age group and geographical region.	4.1平等僱傭,多元舞台 4.1 Equal Employment and Diversified Stage
關鍵績效指標 B1.2 KPI B1.2	按性別、年齡組別及地區劃分的僱員流失比率。 Employee turnover rates by gender, age group and geographical region.	4.2 優待員工,關愛包容 4.2 Treating Employees Well with Care and Inclusiveness
層面 B2 Aspect B2	健康與安全 Health and Safety	4.4築牢安全,健康旺旺 4.4 Building a Safe and Healthy Want Want
一般披露 General Disclosure	有關提供安全工作環境及保障僱員避免職業性危害的:(a) 政策;及(b) 遵守對發行人有重大影響的相關法律及規例的資料。 Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	4.4築牢安全,健康旺旺 4.4 Building a Safe and Healthy Want Want
關鍵績效指標 B2.1 KPI B2.1	過去三年(包括匯報年度)每年因工亡故的人數及比率。 Number and rate of work-related fatalities for each of the past three years, including the reporting year.	4.4築牢安全,健康旺旺 4.4 Building a Safe and Healthy Want Want
關鍵績效指標 B2.2 KPI B2.2	因工傷損失工作日數。 Number of workdays lost due to work-related injuries.	4.4築牢安全,健康旺旺 4.4 Building a Safe and Healthy Want Want
關鍵績效指標 B2.3 KPI B2.3	描述所採納的職業健康與安全措施,以及相關執行及監察方法。 Description of the occupational health and safety measures adopted, and how they are implemented and monitored.	4.4築牢安全,健康旺旺 4.4 Building a Safe and Healthy Want Want
層面 B3 Aspect B3	發展及培訓 Development and Training	4.3職業發展,尊才重賢 4.3 Career Development and Respect for Talents

n	主要範疇、層面、一般披露及關鍵績效指標 披露章節 Major Areas, Aspects, General Disclosure and KPIs Section of Disclosure		
一般披露 General Disclosure	有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。 Policies on improving employees' knowledge and skills in discharging duties at work. Description of training activities.	4.3職業發展,尊才重賢 4.3 Career Development and Respect for Talents	
關鍵績效指標 B3.1 KPI B3.1	按性別及僱員類別(如高級管理層、中級管理層等)劃分的受訓僱員百分比。 The percentage of employees trained by gender and employee category (e.g., senior management, middle management).	4.3職業發展,尊才重賢 4.3 Career Development and Respect for Talents	
關鍵績效指標 B3.2 KPI B3.2	按性別及僱員類別劃分,每名僱員完成受訓的平均時數。 The average training hours completed per employee by gender and employee category.	4.3職業發展,尊才重賢 4.3 Career Development and Respect for Talents	
層面 B4 Aspect B4	勞工準則 Labor Standards	4.1平等僱傭,多元舞台 4.1 Equal Employment and Diversified Stage	
一般披露 General Disclosure	有關防止童工或強制勞工的:(a) 政策:及(b) 遵守對發行人有重大影響的相關法律及規例的資料。 Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to the prevention of child and forced labor.	4.1平等僱傭,多元舞台 4.1 Equal Employment and Diversified Stage	
關鍵績效指標 B4.1 KPI B4.1	描述檢討招聘慣例的措施以避免童工及強制勞工。 Description of measures to review employment practices to avoid child and forced labor.	4.1平等僱傭,多元舞台 4.1 Equal Employment and Diversified Stage	
關鍵績效指標 B4.2 KPI B4.2	描述在發現違規情況時消除有關情況所採取的步驟。 Description of the steps taken to eliminate such practices when discovered.	4.1平等僱傭,多元舞台 4.1 Equal Employment and Diversified Stage	
營運慣例 Operating Practices			
層面 B5 Aspect B5	供應鏈管理 Supply Chain Management	2.2責任供應,貫徹始終 2.2 Responsible Supply in Whole Process	
一般披露 General Disclosure	管理供應鏈的環境及社會風險政策。 Policies on managing environmental and social risks of the supply chain.	2.2責任供應,貫徹始終 2.2 Responsible Supply in Whole Process	
關鍵績效指標 B5.1 KPI B5.1	按地區劃分的供應商數目。 Number of suppliers by geographical region.	2.2責任供應,貫徹始終 2.2 Responsible Supply in Whole Process	

ı	主要範疇、層面、一般披露及關鍵績效指標 Major Areas, Aspects, General Disclosure and KPIs	披露章節 Section of Disclosure
關鍵績效指標 B5.2 KPI B5.2	描述有關聘用供應商的慣例,向其執行有關慣例的供應商數目、以及有關慣例的執行及監察方法。 Description of practices relating to engaging suppliers, the number of suppliers where the practices are being implemented, and how they are implemented and monitored.	2.2責任供應,貫徹始終 2.2 Responsible Supply in Whole Process
關鍵績效指標 B5.3 KPI B5.3	描述有關識別供應鏈每個環節的環境及社會風險的慣例,以及相關執行及監察方法。 Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	2.2責任供應,貫徹始終 2.2 Responsible Supply in Whole Process
關鍵績效指標 B5.4 KPI B5.4	描述在揀選供應商時促使多用環保產品及服務的慣例,以及相關執行及監察方法。 Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	2.2責任供應,貫徹始終 2.2 Responsible Supply in Whole Process
層面 B6 Aspect B6	產品責任 Product Responsibility	2.旺旺品質,有口皆碑 2. Want Want Quality Earning Respected Popularity
一般披露 General Disclosure	有關所提供產品和服務的健康與安全、廣告、標籤、私隱事宜以及補救方法的:(a) 政策;及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。  Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labeling, and privacy matters relating to products and services provided and methods of redress.	2.旺旺品質,有口皆碑 2. Want Want Quality Earning Respected Popularity
關鍵績效指標 B6.1 KPI B6.1	已售或已運送產品總數中因安全與健康理由而須回收的百分比。 Percentage of total products sold or shipped subject to recall for safety and health reasons.	2.4貼心服務,真誠為您 2.4 Attentive, Sincere Service for You
關鍵績效指標 B6.2 KPI B6.2	接獲關於產品及服務的投訴數目以及應對方法。 Number of products and service related complaints received and how they are dealt with.	2.4貼心服務,真誠為您 2.4 Attentive, Sincere Service for You
關鍵績效指標 B6.3 KPI B6.3	描述與維護及保障知識產權有關的慣例。 Description of practices relating to observing and protecting intellectual property rights.	1.4克己奉公·廉潔旺旺 1.4 Self-discipline, Dedication and Integrity
關鍵績效指標 B6.4 KPI B6.4	描述質量檢定過程及產品回收程序。 Description of quality assurance process and recall procedures.	2.4貼心服務·真誠為您 2.4 Attentive, Sincere Service for You
關鍵績效指標 B6.5 KPI B6.5	描述消費者資料保障及私隱政策,以及相關執行及監察方法。 Description of consumer data protection and privacy policies, and how they are implemented and monitored.	2.4貼心服務,真誠為您 2.4 Attentive, Sincere Service for You

主要範疇、層面、一般披露及關鍵績效指標 Major Areas, Aspects, General Disclosure and KPIs		披露章節 Section of Disclosure
層面 B7 Aspect B7	反貪污 Anti-corruption	1.4克己奉公,廉潔旺旺 1.4 Self-discipline, Dedication and Integrity
一般披露 General Disclosure	有關防止賄賂、勒索、欺詐及洗黑錢的: (a) 政策;及 (b) 遵守對發行人有重大影響的相關法律及規例的資料。 Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	1.4克己奉公,廉潔旺旺 1.4 Self-discipline, Dedication and Integrity
關鍵績效指標 B7.1 KPI B7.1	於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。  Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the Reporting Period and the outcomes of the cases.	1.4克己奉公,廉潔旺旺 1.4 Self-discipline, Dedication and Integrity
關鍵績效指標 B7.2 KPI B7.2	描述防範措施及舉報程序,以及相關執行及監察方法。 Description of the preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	1.4克己奉公,廉潔旺旺 1.4 Self-discipline, Dedication and Integrity
關鍵績效指標 B7.3 KPI B7.3	描述向董事及員工提供的反貪污培訓。 Description of anti-corruption training provided to directors and staff.	1.4克己奉公,廉潔旺旺 1.4 Self-discipline, Dedication and Integrity
	社區 Community	
層面 B8 Aspect B8	社區投資 Community Investment	5.旺旺擔當,愛滿社會 5. Responsible Want Want Passing Love to Society
一般披露 General Disclosure	有關以社區參與來瞭解營運所在社區需要和確保其業務活動會考慮社區利益的政策。 Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	5.2中國旺,守護社區 5.2 Prosperity of China and Protecting the Community
關鍵績效指標 B8.1 KPI B8.1	專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)。 Focus areas of contribution (e.g., education, environmental concerns, labor needs, health, culture, sports).	5旺旺擔當,愛滿社會 5. Responsible Want Want Passing Love to Society
關鍵績效指標 B8.2 KPI B8.2	在專注範疇所動用資源(如金錢或時間)。 Resources contributed (e.g. money or time) to the focus area.	5旺旺擔當,愛滿社會 5. Responsible Want Want Passing Love to Society

# 附錄:法律法規清單 Appendix: List of Laws and Regulations

法律類別 Category	法律法規名稱 Name
	《中華人民共和國公司法》 Company Law of the People's Republic of China
	《中華人民共和國企業所得税法》 Enterprise Income Tax Law of the People's Republic of China
	《中華人民共和國市場主體登記管理條例》 Regulation of the People's Republic of China on the Administration of the Registration of Market Entities
	《中華人民共和國刑法》 Criminal Law of the People's Republic of China
	《中華人民共和國反洗錢法》 Anti-Money Laundering Law of the People's Republic of China
	《中華人民共和國專利法》 Patent Law of the People's Republic of China
企業管治 Corporate Governance	《中華人民共和國商標法》 Trademark Law of the People's Republic of China
	《中華人民共和國著作權法》 Copyright Law of the People's Republic of China
	《企業管治守則》 Corporate Governance Code
	《環境、社會及管治報告指引》 Environmental, Social and Governance Reporting Guide
	《中華人民共和國反不正當競爭法》 Anti-Unfair Competition Law of the People's Republic of China
	《防止賄賂條例》 Prevention of Bribery Ordinance
	《上市公司防貪實務指南》 Anti-corruption Programme – A Guide for Listed Companies
	《中華人民共和國食品安全法》 Food Safety Law of the People's Republic of China
	《中華人民共和國產品質量法》 Product Quality Law of the People's Republic of China
產品品質 Product Quality	《中華人民共和國食品安全法實施條例》 Regulations on the Implementation of the Food Safety Law of the People's Republic of China
	《中華人民共和國消費者權益保護法》 Law of the People's Republic of China on the Protection of Consumers Rights and Interests
	《中華人民共和國商標法》 Trademark Law of the People's Republic of China
	《預包裝食品標籤通則》 General Standards for the Labeling of Prepackaged Foods
	《預包裝食品營養標籤通則》 General Standards on Nutrition Labels for Prepackaged Foods

法律類別 Category	法律法規名稱 Name
	《中華人民共和國環境保護法》 Environmental Protection Law of the People's Republic of China
	《中華人民共和國水污染防治法》 Water Pollution Prevention and Control Law of the People's Republic of China
	《中華人民共和國大氣污染防治法》 Atmospheric Pollution Prevention and Control Law of the People's Republic of China
	《大氣污染物綜合排放標準》 Comprehensive Emission Standards for Air Pollutants
環境保護 Environmental Protection	《中華人民共和國固體廢物污染環境防治法》 Law of the People's Republic of China on Prevention and Control of Environmental Pollution by Solid Wastes
	《中華人民共和國噪聲污染防治法》 Law of the People's Republic of China on Noise Pollution Prevention and Control
	《中華人民共和國土壤污染防治法》 Soil Pollution Prevention and Control Law of the People's Republic of China
	《中華人民共和國環境影響評價法》 Law of the People's Republic of China on Environmental Impact Assessment
	《排污許可管理條例》 Regulation on the Administration of Permitting of Pollutant Discharges
	《中華人民共和國反食品浪費法》 Anti-food Waste Law of the People's Republic of China
	《污水綜合排放標準》 Integrated Wastewater Discharge Standard

法律類別 Category	法律法規名稱 Name
	《中華人民共和國勞動法》 Labor Law of the People's Republic of China
	《中華人民共和國勞動合同法》 Labor Contract Law of the People's Republic of China
	《中華人民共和國就業促進法》 Employment Promotion Law of the People's Republic of China
	《中華人民共和國社會保險法》 Social Insurance Law of the People's Republic of China
人才僱傭 Employment	《中華人民共和國勞動爭議調解仲裁法》 Labor Dispute Mediation and Arbitration Law of the People's Republic of China
	《中華人民共和國個人信息保護法》 Personal Information Protection Law of the People's Republic of China
	《中華人民共和國安全生產法》 Work Safety Law of the People's Republic of China
	《中華人民共和國消防法》 Fire Protection Law of the People's Republic of China
	《中華人民共和國職業病防治法》 Law of the People's Republic of China on the Prevention and Control of Occupational Diseases

